



# Anoori Muhammed

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✉️ anoori.m@gmail.com

## SKILLS

- Lightning web components, Aura Framework.
- Apex Trigger, Apex Class, SOQL, SOSL, Asynchronous apex, Integration
- Administration: Validation Rules, Users, Roles and Profiles, Deployments, Formula fields, Workflow Rules, Apex Data Loader, Custom Labels, Sharing Settings, Email Templates.
- Tools/Utilities: JIRA, Git Lab, Data Loader, VS Code, Jenkins, ANT Migration Tool
- Omnistudio

## PROFESSIONAL SUMMARY

Over 8+ years of professional experience in Software Development with strong technical skills including 5 years of extensive experience in Salesforce both as a developer and an administrator. Extensive experience in creating Objects, Triggers, Apex Classes, Schedule APEX & Batch APEX. Experience in Creating Roles, Profiles, Users, Email Services, Page Layouts, Workflow Alerts and Approval Processes. Experience in Analysis, Design, Development and Testing of the SFDC application according to the business requirement. Implemented various advanced fields like Pick list, Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, sharing rules and Approval Processes for automated alerts, field updates, etc according to application requirements. Experience in using Salesforce Lightning UI & Creating LWC & Aura Components. Basic knowledge of Omnistudio.

## EXPERIENCE

March 2022 - Current

**Salesforce Consultant SevenX** | Hyderabad, India

- Analysis and Design of business requirements
- Development of solutions as per the customer requirements and following best practices of Salesforce
- Was part of Sales cloud / B2B / Vlocity implementation projects
- Developed UI using LWC.
- Worked on apex triggers / async apex.
- Deployments using Git / Changeset

July 2021 - March 2022

**Senior Salesforce Developer CriticalRiver** | Hyderabad, India

- Sales Cloud implementation
- Worked closely with the technical architect to understand the business and convert them to user stories / requirements
- Analysis and Design of business requirements
- Development of solutions as per the customer requirements and following best practices of Salesforce
- Worked independently and closely with the client whenever they required inputs / support
- Creation of UI using LWC
- Responsible for writing Test classes and deployments
- Responsible for supporting end users with application enhancements post-go live and troubleshooting of issues if any
- Service Cloud Implementation
- Analysis and Design of business requirements
- Worked on case management
- Development of solutions as per the customer requirements using triggers.

May 2020 - July 2021

### **Salesforce Developer Verizon**

- Developed Apex Triggers, Apex Class, visual force pages, and Test Classes for various functional needs in the application
- Coordinating with the onsite team to solve production issues
- Worked on developing Lightning Components
- Worked on lightning quick actions buttons and written Aura enabled controllers
- Written Batch apex for updating the existing records for business scenarios
- Resolved multiple defects and developed multiple business requirements in scrum
- Deployments across sandboxes using Ant migration tool, Git and Jenkins
- Worked on formula fields, workflows, process builders, validations, page layouts, record types and etc
- Discussed and analyzed the requirements with business team and converted the requirements into detailed technical requirements

October 2014 - May 2020

### **Senior Software Engineer Accenture | Hyderabad, India**

- Worked on various Salesforce.com standard objects like Accounts, Contacts, Leads, and Opportunities
- Responsible for creating Fields, Objects, Tabs, Page Layouts, Field Level Security, Record Types, Relationships and Custom Settings
- Responsible for Creation of Users, Profiles, Roles and Sharing Settings
- Responsible for creating Validation Rules, Workflows and Approval Process
- Involved in designing Reports and Dashboards
- Responsible for designing the Visual force Pages
- Responsible for writing Apex Triggers, Controller Classes, Apex Classes, Visual force Pages
- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages
- Created workflow rules and defined related tasks, email alerts, filed updates to implement business logic
- Experience in deployments using Jenkins & Bitbucket

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## **EDUCATION**

05/2014

**Bachelor of Technology** | Information Technology  
ASIET, Kalady, Ernakulam, Kerala, India

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## **CERTIFICATIONS**

Salesforce Certified Administrator  
Salesforce Certified Platform Developer I  
Salesforce Certified Service Cloud Consultant  
Salesforce Certified Community Cloud Consultant