

# MANOVIKAS REDDY

## Salesforce Consultant

### CONTACTS

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### LINKS

**Linkedin:**

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### SKILLS

Salesforce.Com

User Training

Apex, Lightning components, VisualForce

Salesforce Configuration and Customization

GitHub, Visual studio code, Jenkins

Workflows, Approval process

### LANGUAGES

English

### ABOUT ME

Having total 10years of IT experience & as a Salesforce Consultant with 5 years of experience, I specialize in traslating the business and stakeholder goals into technical requirements.

Confuguring and optimizing salesforce solutions across various clouds, including Service cloud, Experience cloud. My expertise includes:

- Salesforce Configuration and Customization
- Integrations and Data Management
- Community Cloud Implementation
- Reports and Dashboards
- Team Management
- Experience in end to end deployment process.

Cerifications : Omnistudio Developer, Vlocity CPQ Developer

### WORK EXPERIENCE

#### Salesforce Consultant & Business Analyst

Accolite Digital Pvt Ltd / Hyderabad / Jul 2021 - Present

- Experience in designing, developing and maintaining integrating salesforce with external system using REST, Platform events.
- Worked on building a Community portal which allows users to access only the projects associated.
- Trained the business users on salesforce best practices and providing ongoing support.
- Developed an automated process which is replaced a daily dataload activity of 60k records.
- Provided expertise in developing and maintaining Salesforce applications using VisualForce, Apex, Lightning Components.
- Expertise in ensuring data security, authentication and authorization for optimal data flow.
- Experience in debugging production issues related to Apex classes, triggers or other components of Salesforce orgs.
- Configured custom objects, fields, page layouts, record types for various business units within Salesforce.
- Created reports and dashboards to monitor customer data trends.
- Automated processes using Workflows and Process Builder and Flow Builder to improve operational efficiency.
- Performed Data Migration activities between different environments using Dataloader.io for data import and export operations.
- Perfomed deployments of components to Production via Vscode, Github, Jenkins
- Trained and Hands on Experience on Salesforce Industries OmniStudio, CPQ, EPC modules

#### Solution Engineer

Tech Mahindra Pvt Limited / Hyderabad / May 2014 - Jul 2021

- Worked in Vlocity CPQ, Vlocity EPC (Enterprise Product Catalogue) modules.
- Experience working with Apex class, Apex Test Class, Triggers, Batch Apex, Process Builder, Flows, Workflow Rules, Salesforce Security Model, Validation Rules, Approval Process.
- Extensively worked on Vlocity Configuration, Integration Procedures, Omniscripts, Data Raptors, Orchestration plan & Definition, UI development etc.

### EDUCATION

#### Bachelor of Technology

Hyderabad & MLR Institute of Technology

2014