



LEENA SATHTHI

SALESFORCE QA LEAD

PERSONAL PROFILE

Extremely motivated to constantly develop my skills and grow professionally. I am confident in my ability to come up with interesting ideas for unforgettable marketing campaigns.

PROFESSIONAL EXPERIENCE

6.9 years of experience in Accenture. Currently working as Salesforce QA Lead.

Experience in handling a QA team. Expert in designing and developing strategic Test cases, Test Scenarios and Test Reports.

Experience in Sales, Service, Marketing Cloud(Pardot) and Community Cloud.

Performed Functional Testing, System Testing, Performance Testing, Integration Testing, Mobile Testing, Regression Testing and User Acceptance Testing.

SKILLS

- Salesforce Technologies - Software testing/QA
- Expertise in Sales,Service ,Marketing(Pardot) and Community Cloud
- Project and Test plan review- Test Case Creation and Execution
- Defect tracking via JIRA,HPALM,Qtest, Visual Studio and Excel

PROJECT SUMMARY

Project 1: ABB

- Worked on Salesforce Classic and Lightning Testing
- Quotation, Opportunities and contact objects related E2E testing
- Script Preparation and Execution

Project 2: Syneos Health

- Worked on the lightning platform.
- Understanding, Analyzing and Streamlining Test Requirements.
- Testing on configuration aspects, customization in SF.
- Responsible for designing test cases, Test Scenarios, and test case execution.
- Took ownership of the Pre-Prod testing.



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CERTIFICATION


Salesforce Administrator 201
Certified

Tosca AS1 certified

INDUSTRY EXPERTISE

Banking
Life Science

CONTACT

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EDUCATION

MBA -General Mangement - 2020

B.E-Computer Science And
Engineering - 2016

Project 3:Shire CRM-CLP - Veeva & Promomats (Manual and iPad testing)

- Worked on Promomats application which was integrated between Vault and Veeva CRM.
- Designed Test cases and Scenarios for the entire module.
- Worked on iPad (Offline testing) in the CRM-CLP Module.
- Took ownership of the Pre-prod testing.
- Involved in test data setup with CMSO team for the lower environment testing.
- Initiated and implemented Adhoc testing once test execution of a module is completed.

Project 4:GSK (Manual testing)

- Worked in valassis-surveys and campaign.
- Live agent testing and expertise in Omni channel functionality.
- Worked with middleware and Argus team to execute integration related scripts.
- Involved in the process rationalization based on the change requests.

Project 5:ABB PG Carveout (Manual and Integration Testing)

- Handling the manual testing team of PG Carveout.
- Transactional Quote, Strategic Sales Scenarios and Contract Lifecycle Management squads script preparation and execution using HP-ALM.



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Project 6:Koerber (Manual and Mobile Testing)

- Worked in Sales Cloud and Marketing Cloud (Pardot)
- Regression and E2E testing of opportunities, contacts and reports
- Pardot (Marketing Cloud) testing on various functionalities like Global email template customization, google ads, leads sync between campaign and pardot.
- Salesforce 1 App Testing

Project 7:FSL (Manual and Integration Testing)

- Worked in service cloud and pulsar for salesforce application
- Integration testing between CRM org and Pulsar application
- Work order, daily work hours logging functionalities were tested as part of pulsar app testing

Project 8:IDFC (Manual Testing)

- Leading the manual testing team of IDFC Project.
- API testing and Finnone related testing.
- Handling the SIT and Pre-Prod testing of every release.
- Customer Kiosk System testing via Community Cloud
- Working closely with automation team and execution of automation suite for regression



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Project 9: Bain Capital (Manual and Automation)

- Managing the Testing team
- Worked in Sales Cloud and integration testing between IPP and Salesforce org.
- Automation regression suite execution
- Test scenario creation and execution.

Project 10: New Mexico (Manual and Mobile testing)

- Leading the testing team.
- Community cloud testing and mobile testing using sauce labs.
- Connecting with onshore team to get the requirement understanding.
- Defect reporting and Status reporting with the leadership on daily basis.