Arshadh A

Business Analyst

Engineer with 4 years experience in Amazon worked in various domain in the pricing analytics team. Open to new opportunities.



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WORK EXPERIENCE

Automation Analyst - Pricing Analytics Amazon

02/2017 - Present Achievements/Tasks Bangalore

- Responsible for creating the business and functional requirements
- Process improvement.
- Communicate and implement strategies alongside technical team.
- Act as a liaison between Internal and External customers to define requirements and solutions.
- Generating and creating reports on various parameters.
- Internal audit check for maintaining zero errors.
- Maintaining high accuracy of the process.
- Deep diving into details to maintain high accuracy.
- Explore new ways to increase customer or client satisfaction
- Participating in various ad-hoc projects.

Responsibilities Amazon

Achievements/Tasks

- Requirements elicitation
- Define business solutions for customer needs within the customer budget.
- Preparation of statement of work
- Document user stories, end to end documents, service definition documents to name a few.
- Manage the activities of my direct report
- Design document Come up with a functional design document consisting of low level solution details, as-is analysis, proposed state, to be screen mock ups etc
- UAT support Provide required analysis support during UAT testing and if required also perform critical scenario execution during UAT

EDUCATION

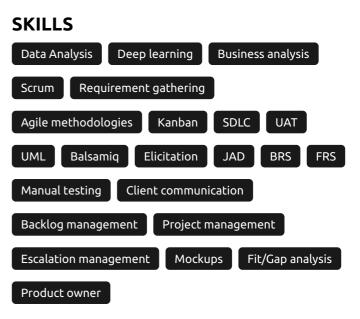
Bachelor Of Engineering Sri Ramakrishna Engineering College

08/2012 - 05/2016

7.5 CGPA, Coimbatore, Tamil Nadu

- Courses

 Electronics &
- Electronics & Instrumentation Engineering.



ACHIEVEMENTS

Above and Beyond (01/2018 - 10/2018)

Honored with this award for taking ownership, maintaining high accuracy and leading the team with better results.

Site Monitoring Team (09/2017 - 10/2019)

A new research team was set up internally to improve the process efficiency where i was one of the team member made this team launch successfully with various experiments.

Amazon Fashion Business Team (05/2017 - 06/2017)

A new team was setup by the business unit to work on the fashion business where i contributed in the fashion product launch of this team.

LANGUAGES



INTERESTS

Biking Reading Books Defence News