

# Jaiprakash P Nalawade

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## PROFILE SUMMARY

- ✚ Business Analyst with 12 years of experience in Banking & Financial Services domain.
- ✚ Having overall 11+ years of experience in Software Testing and Quality Assurance across Banking, Pharmaceutical, Advertising, ERP Systems, Music, Travel, Airlines domains & Android, iOS Systems.
- ✚ Currently working with Infogain India Pvt. Ltd Mumbai India, as a Senior Consultant-Testing.
- ✚ Functional Testing, Non-Functional Testing, Regression Testing, User Interface Testing, System Testing, Smoke & Sanity Testing, Accessibility Testing, Mobile Application Testing and Quality Assurance
- ✚ Profound knowledge of Agile & Waterfall methodology, SDLC, STLC, Database
- ✚ In Scrum framework, actively participated in Sprint Planning, Daily Stand-up, Sprint Review, Sprint Retrospective Meeting.
- ✚ Worked well with customers to determine requirements and application scope with efficient organizational work ethics, value based effective decision-making
- ✚ Developed and scheduled test executions as per agreed time lines and approach. Identify gaps in the requirements and process. Taken corrective actions to improve testing processes through innovative ways.
- ✚ Excellent problem-solving skills with good interpersonal skills, Quick learner and excellent team player, ability to meet tight deadlines and work under pressure, team Building approach.

## WORK EXPERIENCE

**Infogain India Pvt. Ltd.**  
*Senior Consultant - Testing*

**Mumbai, India**  
**Since Oct. 2019**

**Client: American Express, USA.**

**Oct. 2019 – Till Date**

**Project: Amex Travel Booking International**

**Location: Mumbai**

Amex Travel International portal gives access to Amex Card holders to Book and Plan International travel using their Credit Card, Debit card or Reward points. User of the system can book Flight, Hotel, Car, Sports/ Fun Activity and Travel related Packages.

### Roles & Contributions:

- Managing testing team and coordination
- Test Plan, Test Scenarios, Test Case Writing and Execution.
- Defect Tracking and Management using Jira.
- Managing all testing activities, actively interaction with Client.
- Android and iOS Mobile application testing.
- Accessibility testing using Screen Reader Tools
- Sanity Testing, Smoke Testing, Regression Testing.
- Calls with Vendor and discussion on new CR's and existing issues.
- User data master updates and mapping.
- Software Release management and Implementation.
- Customer Care Mobile App Testing.
- Dashboard Reports and Data Analysis

**Order Genie Synergy Pvt. Ltd.**  
*Senior QA Engineer*

**Mumbai, India**  
**Jan. 2019 to Sep. 2019**

**Clients: Entero Direct Pharma, Cigalah Group**

**Projects: Order Connect (SaaS solution - Pharma supply chain), OG Mobile Applications**

**Roles & Contributions:**

- Managing all testing activities, actively interaction with Client.
- Creation and execution of Test cases, Issue and Defect tracking, Release management
- Actively participate in Sprint Planning, Daily Stand-up, Sprint Review, Sprint Retrospective Meeting.
- Responsible to review all issues and logged those issues in Impediments Log section.
- Responsible for daily Test Reports generation and tracking progress of testing in scrum framework.
- Functional and Non-functional testing, Database testing and Browser compatibility testing.
- API Testing using Postman tool
- Android and iOS Mobile application testing.

**WNS Global Services Pvt. Ltd.**  
*Senior Software Analyst*

**Mumbai, India**  
**Feb. 2012 – Sep. 2018**

**Clients: Axis Bank, British Airways, Virgin Australia Airlines, Coke - USA, Sony Music**

**Projects:**

**CoreBPM CASA banking, Axis Bank, India**  
**Novus- PRA Amadeus, British Airways, UK**  
**GPD Dashboard, Coke, Coca-Cola., USA**  
**Segment Explorer SE, Sony Music, Global**  
**Track Point, Virgin Australia Airlines, Australia**

**Roles & Contributions:**

- Managing all testing activities, actively interaction with Client and Vendors.
- Creation and execution of Test cases, Issue and Defect tracking, Release management
- Actively participated in Sprint Planning, Daily Stand-up, Sprint Review, Sprint Retrospective Meeting.
- Responsible to review all issues and logged those issues in Impediments Log section.
- Responsible for daily Test Reports generation and tracking progress of testing in scrum framework.
- Functional and Non-functional testing, Database testing and browser compatibility testing
- Tracking Defects, Sanity Testing, Smoke Testing, Regression Testing.
- Implementation of CR on Test and Production servers.
- Managing Scheduled Activities, Running DTIS Packages on SQL server
- Managing FTP tools like WinSCP, CuteFTP Files and data transfer.

**Clover Infotech Pvt. Ltd.**  
*Software Engineer*

**Mumbai, India**  
**Aug. 2010 – Feb. 2012**

**Client: Goldshield Pharmaceutical Pvt. Ltd.**

**Projects: EDMS (Document Management system), MIER, Room Booking System, HR Connect, AMS**

**Roles & Contributions:**

- UAT and Sanity Testing, Issue Tracker Management
- Software Implementation, Software Support.
- Managing and running Scheduled activities and Batch files.
- Admin portal and user data management

**Clients:**    **Barclays Bank GRCBT, London, UK.**  
              **Ogilvy & Mather, New York, USA**  
              **Rediffusion DYP Pvt. Ltd., India**  
              **BBH Global, London, UK**

**Project:** WINFA, Banking P2P system, Payroll System

**Roles & Contributions:**

- Software Development, Database management
- UAT and Sanity Testing, Issue Tracking
- Client coordination, CR Implementation, Software Support
- Managing and running Schedule activities and Batch files
- Create and Manage Crystal Reports

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## EDUCATION

- **Masters of Science (Information Technology)** from Mumbai University, India – June 2008.

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## TECHNICAL COMPETENCIES

- **Application Development Methodologies:** Agile- Scrum, Waterfall Model
- **Test Case Management Tools:** Test Link, ZOHO
- **API Testing Tool:** Postman
- **Accessibility Testing Tools:** NVDA, JAWS, Chrome-Vox.
- **Database:** MS SQL Server, MYSQL, MS Access
- **Bug/Issue Tools:** ZOHO, JIRA, Quick Base, TFS
- **FTP Tools:** WinSCP, CuteFTP
- **Servers:** IIS, MOSS 2007, Windows Server
- **Testing:** Web & Mobile Application Testing (Android, iOS), Database Testing, API Testing, Accessibility Testing

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## PERSONAL PROFILE

**Date of Birth**    : 23 June 1986

**Marital Status** : Married.

**Interests**        : Reading, Music, Travelling and Cricket.