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**VIJAYKUMAR**

**AN OVERVIEW**

* Senior IT professional with over 16 years of Software Development, Consulting and Delivery experience. 10 years of Project Management and Business Analysis experience and 5 years of experience in working SAFe environment.
* **Certified Software Test Manager (CSTM) from STQC and Certified Scrum Master (CSM) from Scrum Alliance.**
* **Demonstrated success in leading and mentoring cross functional teams in on-off environments to maximize productivity & cost benefits.**
* **Program/Project Management, Delivery Management, business development, customer relationship, Test Automation, Commercial banking Retail Banking, Merchant Banking, manufacturing and utilities.**
* From a technology perspective, **bulk of my experience has been in application testing utilizing tools like Selenium, HP ALM, HP Load Runner, SOAP UI and UFT, with 10+ years, I have been managing testing projects and programs spanning a variety of technologies and domains** including Oracle ERP (11i and R12) SAP Utilities, Hogan Systems, Java and Microsoft Technologies.

**Managerial Skills**

* **Expertize in interpretating business rules, requirements and processes into User stories, requirements documents for development of new application/enhancements into existing applications.**
* **Facilitated daily scrum meetings, sprint planning, sprint review, and sprint retrospective.**
* **Worked with Product owner on Artefacts such as Product Backlog, Sprint Backlog.**
* **Ensure team follows Agile principles, follow Release Train cadence and estimation principles, delivers higher code quality and works towards a common Product vision by empowering the team to self-manage**
* **Planning and stragizing UAT testing activities in a multi vendor and mulit location projects**
* Provided User Acceptance Testing Advisory capability by assisting with hands-on management of Test Process and demonstrated the ability to translate complex client requirements and goals.
* **Define Acceptance testing approach and strategies to reflect Risk Based prioritization based on Business impacts and product customizations which are accepted endorsed by Stakeholders and Management**.
* **Conducted workshops to aligning test plan with impacted applications to provide end-to-end optimized testing solution.**
* **Excellent Client Management and Leadership Skills and the ability to work with customers to develop and manage multi-vendor and multi-country environments.**

**Functional Skills**

* BFSI, Oracle EBS and **SAP Utility**
* Software Testing
* HP ALM, Load Runner, UFT, Selenium, Oracle UPK and TOSCA
* Quality Assurance
* Functional and Non Functional Requirement Analysis

**CORE COMPETENCES**

**Technical Skills**

Operating System: MS WINDOWS & DOS

ERP Experience SAP – ISU and Oracle EBS

Languages: C, ASP & JAVA

Project Mgmt Tools: MPP,Digite,Rally and Version One

Testing Tools: LoadRunner, Test Director, Quality Center (HP ALM), HP UFT,TOSCA, SOAP UI Bugzilla and Oracle UPK

Database: Oracle, SQL

Configuration Management Tools: CVS, VSS and Perforce

Web Technologies: HTML and JavaScript

**ORGANIZATIONAL EXPERIENCE**

**As Business Analyst (Since Jan’19 to till date)**

**Customer: Delta Dental of Michigan, Okemos, MI**

**Role: Business Analyst**

* As **Business Analyst**
  + **In Scaled Agile Framework (SAFe),** ensure team meets delivery assurance & the objectives by facilitating ceremonies like PI Planning, backlog prioritization & grooming, sprint planning, daily stand-ups, demos and retrospectives in time-box mode to achieve maximum value for the customers at a sustainable velocity and ensure continuous improvement.
  + **Conducted user sessions to conduct the User Acceptance testing of the features developed.**
  + **Creating user story cards using requirements / EPICS**
  + **Gathering functional and non-functional requirements for product integration/enhancements**
  + **User stories/features mapping with test cases/test data**
  + **PI Planning and sprint planning activities**
  + UAT Test strategy / test case execution using Qtest
* **Performing Scrum ceremonies like PI Planning, sprint planning, Stand up and Sprint Retro**
* **Creating feature files using gherkin language for selenium BDD framework**
* Updating project documentation in confluence.
* **REST API / web services testing**

**As Business Analyst (Since Sep’16 to Dec’18)**

**Customer: SEI Investments, Oaks, PA**

**Role: Business Analyst**

* **Gathering functional and non-functional requirements** for product integration/enhancements
* **Preparing requirements traceability metrics and presenting to project stake holders**
* **Conducting Scrum ceremonies like Stand up, Retro and PI planning**
* **Testing REST API’s which were developed as Microservices**
* **Tested** 
  + **Features related to ASM (Account Set Move) in PSI 19**
  + **Features related to Investment Classification and IC rule integration for ADE with SWP**
  + **Features related to Free Movements / Transfers which includes Free Receipts and Delivery**
  + **Functionality related to AML verification for cash movements**
  + **Tested SOAP Web services supporting Free movements supporting multiple asset identifier type**
  + **Tested REST API’s for Free movements (Including settlement process like DTCC)**
  + **Cross browser testing of ADE, PME and SWP applications as advised**
* **Creating feature files using gherkin language for selenium BDD framework**
* Mapping test data between product integration and building test strategy/test cases
* Working on **implementing BDD framework** using Selenium-Cucumber framework
* Preparing test scenarios/business scenarios in **Gherkin language**
* **Resolving functional** issues for technical teams in writing step definitions
* Actively working with offshore team members in achieving the desired results
* **Acting as a liaison between technical team and business**
* **User stories/features mapping with test cases/test data**
* Test strategy / test case preparation and execution using Rally
* **Gathering project metrics within scrum team and presentations**
* Providing clarifications/bridging knowledge gaps for the development team in scrum team

**As Program Manager for Manufacturing and Supply Chain Customer (Since Sep’15 to Aug’16)**

**Customer: Emerson Process Management, Round Rock, TX**

**Role: QA Program Manager / Business Analyst, Oracle ERP (Manufacturing)**

* On boarding multiple business units across the globe to participate in centralized testing solution program
* **Understanding and proposing various methodologies for a smooth transition of QA activities to testing team from implementation partners.**
* **Gathering testable requirements and segregation of functional and non-functional requirements to meet target testing activities.**
* Executing the project with 30 testing team members being at offshore.
* Working towards automating the critical business process to progress towards zero defect goal.
* **Worked closely with IT Directors of various business units to help them to understand the program and pursue to participate in to leverage the benefits**.
* **Conducted HP ALM, Oracle UPK and other required tools training for business analysts to ease the testing activities.**
* Collecting and presenting the project metrics for the instance board meetings.

**As Associate Delivery Manager for Energy and Utilities Customer (Nov’13 to July’15)**

**Customer: United Illuminating Company, Orange, CT (Now it is Avangrid)**

**Role: Associate delivery Manager/ Test Architect**

* Delivering multiple projects for **SAP utilities** customer in North America
* **Interfacing with Business Relationship Managers for mapping opportunities & took part in RFP proposal reviews**
* **Preparing Traceability metrics and presenting the same during project review meeting with IT Directors and CIO.**
* **Worked as project manager involving multiple implementation partners for data centre migration of utilities customer**
* **Worked as associate project manager for vendor management project at SAP utilities client location**
* **Part of preparation and execution of SAP implementation project plan for Berkshire Gas Company (BGC), Pittsfield, MA**
* Understanding and proposing test automation frameworks **for SAP utilities customer** in North America
* Leading a team of 25 members for delivering CR’s, UAT Testing support for SAP R/3 project implementation
* Built a UAT team of 10 resources for handling acceptance testing for business in **SAP – ISU**
* As associate delivery manager conducted Induction programs at onsite for new joiners.
* Working as SPOC for project delivery related activities & presented test automation roadmap with Business process Automation Framework for SAP utilities customer

**As ITQA Project Manager for Manufacturing and Supply Chain Projects: (Feb’11 to Oct’13)**

**Customer: Emerson Process Management**

**Role: Test Program Manager / Offshore Test Architect for Oracle Practice**

* Delivered multiple QA projects for global manufacturing customer in Oracle EBS
* Instrumental in building and mentoring a team of 15 members for handling UAT for various customer business units
* Interacted with customer to understand testing requirements on regular basis
* Closely worked with business development teams & interacted with new M&SC customer proposals
* Handled resource planning and mapped training needs

**As ITQA Program Manager for a Regional Bank Projects: (May’09 to Jan’11)**

**Customer: M&T Bank, Buffalo, NY**

**Role: QA Program Manager**

* **Visited customer on multiple time to provide QA solutions and involved in setting up the QA organization defining process and template preparations along with delivering multiple QA projects for regional bank situated in Buffalo, NY.**
* **Worked extensively with business managers in scoping and descoping of testable requirements.**
* **Extensively worked with Business in defining accepting criteria.**
* Developed SOW, managed contracts and provided QA estimates for the defined projects
* **Collected and presented QA metrics to customer as well as handled periodical Invoices and billing**
* Handled resource planning and allocation to various projects
* Hands on testing activities for projects related to international wire transfer, mobile applications and ecommerce applications.

**As ITQA Program Manager for a Regional Bank Projects: (Mar’07 to Apr’09)**

**Customer: 5/3 Bank, Cincinnati, OH**

**Role: Business Analyst / QA Manager**

* **Visited customer on multiple times to provide QA solutions and involved in setting up Functional / non-functional Test Automation for the FTPS organization and involved in defining process and template along with delivering multiple QA projects.**
* **Worked extensively with 5/3 QA manager in defining testing scope of functional requirements.**
* **Participated and conducted daily defect review meeting**
* **Collected and presented QA metrics to customer as well as handled periodical Invoices and billing for offshore team**
* Handled resource planning and allocation to various projects
* Hands on testing activities for projects related to international wire transfer, mobile applications and ecommerce applications.

**Highlights:**

* Holds the merit of being appreciated as Onsite Program Manager for ecommerce Portfolio
* Successfully crafted a team of resources for delivering Web Services Testing activities
* Distinction of receiving recognition:
* For helping team in understanding product ‘Global Pay Plus’, an international wire transfer product
* In successful delivery of applications for Fifth Third Bank

**Nov’05- Feb’07: TAVANT Technologies India Pvt. Ltd., Bangalore as Senior Quality Assurance Engineer**

**Highlights:**

* Merit of being recognized:
* For suggesting and implementing risk based testing approach for time constraint project
* As ‘FAR Group Member’ during CMMi Level audit, carried by KPMG

**Career Highlights:**

* Merit of being recognized:
* For suggesting and implementing risk based testing approach for time constraint projects at multiple customers
* As ‘FAR Group Member’ during CMMi Level audit, carried by KPMG

**EDUCATION**

* MBA in Finance and Systems from VMRF, DU, Salem in 2007
* B.Sc.- Physics and Maths from Gulbarga University, Gulbarga in 1997

**PROFESSIONAL CERTIFICATION**

* CSM (Certified Scrum Master) from Scrum Alliance
* Certified Software Test Manager (CSTM) from STQC

**PERSONAL DETAILS**

Address: 4495 Heritage Ave Apt C02, Okemos, MI-48864

Visa Details: Valid H1B visa till Aug 2022, (With approved I 140)