**ML Data Associate**

An enthusiastic and dedicated computer science graduate with over 3 years of experience in the IT industry. Extremely organized with the ability to work both independently of own initiative or as part of a successful team, demonstrating the motivation and multi-tasking abilities required to meet demanding deadlines while maintaining the highest of standards. Currently looking for a new and challenging position as a Data Analyst where I can upskill my-self with this experience.

**WORK EXPERIENCE**

**[Machine Learning Associate]**

 **AMAZON DEVELOPMENT CENTER**

 **May 2017 *– Present***

* Assisted across multiple workflows pertaining to data labeling and generation for ML technologies with ASR (Automated Speech Recognition) and NLU (Natural Language Understanding) models by Transcription, Annotation and GSR work-types.
* Tracking, reporting meeting the performance metrics (Quality, Velocity and SLA’s) for the transcription and GSR work type.
* Initiated and lead process improvement projects like velocity tool tracker and superset tool.
* Trained 3 team on GSR ASK work-types with HC of 25 DA’s achieving 96% quality and managing a team of 27 associates on GSR.
* Certified as Mentor and being SME for ADS HYD site.
* Created a centralized repository such as “confluence page” with 1-stop-shop access for the DA’s to refer and resolve the ambiguity while processing in-line with the convention guide.
* Performing Data Audits to ensure excellence in Data Quality Week on Week.
* Managed escalations and implementing deep dive, root cause analysis and close looping on feedback basis the issue highlighted by the data scientists.
* Participated in the “Weekly Business Review” with senior leadership team and taking up “Weekly Calibration Connect” with the SME’s across the sites.
* Awarded for dive deep, ownership, invent and simplify leadership principles.
* Achieved super star award and extra miler for going beyond the usual work.
* Shared ideas like “YubiKey Checkmate” in order to improve data security and hygiene at work and simplified “Superset” tool for DA to look for the quality DoD basis and “Blank NLU” for improving velocity of the associates by 5% and reduced 40 hrs/week by implementing this technique.

 **EDUCATION & PROFESSIONAL DEVELOPMENT**

**Bachelor’s Degree in Computer Science Engineering** (GPA: 60.2 /100)**,** JNTU*2011 –15*

Main project: An Online Tourism Guide which gives access to the data about tourist’s places across India.

**Master’s in computer science** (GPA: B+)**,** Monroe College**.** New York**.** April*2016 – Jan 2017*

**Technical Skills:**

* MS Office (Excel, PowerPoint, Word)

**Skill Set:**

* Verbal and written communication.
* People Management.
* Organizational and Time management.
* Problem solving and Leadership Quality.
* Quality & Data Analysis.
* Ownership & Dive Deep techniques.