

# DEBALINA BHATTACHARYA

Project Associate at Cognizant Technology Solutions, Kolkata

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## EXPERIENCE

## Cognizant Technology Solutions (May '21 – Present) Designation: Project Associate

#### UK Network Rail | May '21 – Present

A fresh project being built from scratch, following Agile methodology to provide business solutions using Salesforce Lightning **Client:** UK Network Rail

#### Tools/Application used:

- Salesforce Classic and Lightning
- Azure DevOps
- Salesforce Service Cloud

#### Key responsibilities:

- Creating sprint estimation, test-plan document & test reports
- Managing a team of 6 testers working in different divisions of the project
- Grooming resources on Salesforce through Knowledge transfer and trainings
- End-to-end System Integration testing of user stories to check if they meet the acceptance criteria in a Test Coordinator role

## Accenture Solutions Pvt. Ltd. (May '16 – May '21)

## **Designation: Test Engineering Analyst**

#### Boston Scientific SFDC | June '19 – May '21

A long running Life Sciences industry project following Agile methodology to provide business solutions using Salesforce Lightning **Client:** Boston Scientific

#### Tools/Application used:

- Salesforce Classic and Lightning
- JIRA Cloud
- Zephyr
- X-Ray test management
- Salesforce Service Cloud
- Salesforce Community user

#### Key responsibilities:

- Automating test cases using ACCELQ automation software
- Managing a team of 4 testers working in different divisions of the project
- Grooming resources on JIRA, ACCELQ and division related knowledge through Knowledge transfer and trainings

## OBJECTIVE

To work in a challenging and competitive environment in the IT industry for the enhancement of my abilities and to learn, think, analyze and implement the knowledge gained with a creative and innovative approach towards achieving organizational goals.

## CERTIFICATIONS

#### Salesforce Certifications

- Salesforce Certified Sales Cloud Consultant (SP20)
- Salesforce Certified Administrator (SU19)

## SKILLS

#### > Test Management tools:

- JIRA Cloud
- Zephyr
- X-Ray
- Application Lifecycle Management
- Team Foundation Server
- Salesforce toolkit

#### > Databases:

- Amazon Redshift
- Microsoft SQL 2008
- Oracle Database

#### > Applications:

- Salesforce Classic & Lightning
- ACCELQ test automation software
- Hadoop Impala
- Hive
- Ability to work independently and as part of a team; excellent trouble shooting and problem solving skills; can swiftly grasp new tools. Quick learning ability.
- Good communication skills; experience in customer and business user interaction
- Personal strengths include good communication skills, commitment to quality, acumen to deliver, value added solutions and enthusiasm to achieve results

- Gathering requirements from client and creating and maintaining user stories in JIRA in a Scrum Master role
- End-to-end System Integration testing of user stories to check if they meet the acceptance criteria in a Test Coordinator role
- Test data creation and documentation for SIT of user stories
- Creation and execution of test cases related to the user stories in Jira.
- Logging, Retesting and closing of defects in JIRA.
- Directly coordinating with the Client and Product Owner for gathering business requirements and updating the status

#### Autodesk-Non SFDC | Sept '18 – May '19

SFDC Transformation project following Agile methodology to gather information about their contacts using their products from multiple sources and aggregate that data into a single contact profile to better implement campaign logic

#### Client: Autodesk

#### Tools/Application used:

- SFDC (Sales Force Dot Com)
- Jira
- Hive
- Hadoop

• Redshift Marketo

- GEMS-CVENT

#### Key responsibilities:

- End to end testing of User Stories to check if they meet the Acceptance Criteria specified.
- Test data creation with dummy contacts in Marketo, test event creation in CVENT and dummy orders creation in SFDC to test the user stories.
- Creation and execution of test cases related to the user stories in Jira.
- MySQL monitoring of jobs extracting the data from their marketing database application Marketo to Hive.
- Logging, Retesting and closing of defects in Jira in each sprint.
- Directly coordinating with the client manager to update on the tasks completed and review the Product Backlog in the daily stand up meetings.

#### LASH Data Management Platform | June '18 – August '18

Testing the flow of PHI data for LASH Clients Client: AmerisourceBergen

#### Tools/Application used:

- Infomatica Power Center
- Oracle Database
- Salesforce CRM
- MySQL

#### • Application Lifecycle Management Key responsibilities:

- Understanding existing ETL logic & dependencies and then end to end testing for all the ETLs.
- Worked on testing of the CDC (Change data capture) workflows by understanding the existing logic.
- Prepared test case documents along with test scripts to perform SIT of various scenarios as per the business logic.
- Handled the testing module from planning to execution of upcoming application release.
- Logged defects in ALM by following the standard process.

#### Southern Wine & Spirits-One source Expa | Dec'17–May'18

Data migration from Old Legacy System to Amazon Redshift Database Client: Southern Wine and Spirits

#### Tools/Application used:

- Infomatica Power Center
- TFS (Team Foundation Server)
- Amazon Redshift
- Hadoop Impala

## LANGUAGES

- BENGALI
- HINDI

### EDUCATION

2016 B.Tech. (CE) Kalinga Institute of Industrial Technology, Bhubaneswar CGPA: 8.7

2012 Class XII [CBSE board] Burnpur Riverside School, Asansol Marks: 82%

Class X [ICSE board] 2010 Assembly of God Church School, Asansol Marks: 92%

#### ACHIEVEMENTS

- > Successfully completed a project on replacement of sand as a fine aggregate with ferrochrome slag in flyash bricks.
- Coordinator at the Student Placement Committee. School of Civil Engineering, KIIT University.
- Vice School Captain in Standard 10th and School House Captain in Standard 12th.
- > School correspondent reporter for the TTIS (The Telegraph in Schools) from 2008 to 2009.
- Distinction in Rabindra Sangeet from Bangiya Sangeet Parishad

#### Key responsibilities:

- Worked as a test engineering analyst for database migration from existing legacy system (HANA) to AWS Redshift due to merger of Southern Wine and Glazers.
- Worked in Assembly Testing and E2E testing of tables with live production data on 3 releases out of 4 using Redshift and Impala.
- Co-ordinated with client directly on daily stand-up calls to ensure the build is as per requirement.

#### LASH Fusion Business Analytics Phase 2 | July'17 – Nov'17

Testing of Extraction, Transformation & Generation of reports through QlikView

Client: AmerisourceBergen

#### Tools/Application used:

- Infomatica Power Center
- Oracle Database

- Salesforce CRM
- Salesforce Toolkit
- Application Lifecycle Management
  MySQL

#### Key responsibilities:

- Understanding the existing ETL logic & dependencies and then end to end testing for all the ETLs.
- Worked on testing of the extracted source data via multiple workflows from CRM Application to SDL Layer on Oracle and MySQL 2008. The testing involved, like to like data validation along with the logic checks for the performed transformations in informatica designs
- Worked on creation of test case documents along with test scripts for like to like testing of the QlikView and BO reports which involved the data comparison between the existing reports and the newly generated reports after the tool upgrade was completed
- Worked on testing the QlikView reports and the KPI Metrics as per the FDD (functional design documents)
- Logged defects and verification of defect fixes in Salesforce Toolkit.
- Involved in manual performance testing of the QlikView reports.
- RTM (Requirement and traceability matrix) and Test plan preparation along with test case writing as per FDD (functional design documents).

#### RMG Repat | Aug'16-Jun'17

Migration project for setting up of a DR server involving configuration, testing, upgrade & migration activities

Client: Royal Mail Group UK

#### Tools/Application used:

Application Lifecycle Management
 MySQL

Key responsibilities:

- Creation of test case documents along with test scripts for like to like testing of the QlikView and BO reports which involved the data comparison between the existing reports and the newly generated reports after the tool upgrade was completed
- Involved in manual performance testing of the QlikView reports.
- RTM (Requirement and traceability matrix) and Test plan preparation and defects logging in ALM.

## PERSONAL DETAILS

Date of Birth:

27-Sept-1993

Address:

136, Mohishila Colony-1, Simultala, Asansol, West Bengal India