



## Mohit Kotwani

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Experience: 8 years 10 months

Date of Birth: 08 March 1992

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### Objective

To work in challenging environment where new and innovative ideas are accepted, encouraged and worked upon and to be an asset of the company I serve.

### PROFESSIONAL SYNOPSIS

- 8 years and 10 months of experience in IT industry using SFDC (Sales Force.Com).
- **Currently working as Application Architect in the project.**
- **Hands on experience in LWC (3.5 years).**
- **Leading a team of 10 people under me and working as lead technical architect in the current project.**
- **Hands on experience in lightning component building (5.5 years).**
- **Integration experience to connect third party tools like S3 bucket, etc**
- Hands-on experience of application design and development in implementation and support of Salesforce.com.
- Hand on experience in developing Einstein bots and Einstein prediction.(**Certified in Einstein analytics and has work ex of 6months**)
- Worked on DevOps for smooth deployments. Version control through GIT Hub and used of Gerrit to review deployment changes.
- Used of Jenkins and Change set for deployments.
- **Worked with communities and build custom lightning component framework for health cloud as well as Financial domains.**
- Hands on different kinds of projects based on Sales force and worked with clients of Retails domain.
- Strong Interpersonal Skills and team management, decision making capabilities.
- **SFDC Experience includes :-**
  - Worked on complex solutions and provided estimations on the requirements.
  - **Worked with apex, batch classes and lightning component(Aura + LWC).**
  - Worked as a technology consultant in Germany and was in contact with client for requirement discussion and team management.
  - Worked with External data services and External objects.

- **Worked with Lightning and communities.**
- Worked extensively on Salesforce.com application configuration and customization.
- Worked on different features of service cloud like Omni channel, Presence configuration, CTI etc.
- Worked on different systems involved in Loyalty program such as Smart button tool, Janrain for social login, Informatica cloud as ETL tool.
- Involved in different integration.
- Involved in Business and technical discussion with client for new enhancements.
- Involved in technical aspect and requirement implementation.
- Involved in making Technical Design documents and Knowledge bases articles.
- Creating, Managing and Implementing and customizing custom objects.
- Implementing business logic by using Workflows, Assignment rules, Triggers and Apex classes
- Designing and developing reports and dashboards.
- Involved in Data Migration.

### Achievement and Activities

- Received many **Hats Off** Award in Mindtree.
- Received Pinnacle award for “**Best Samaritan**” Category.
- Received Pinnacle award for “**Best Team**”
- Received Star of the months from Salesforce factory.
- Received **Client and Manager** Appreciations several times for work.
- Received Customers appreciations for faster delivery and making the deliverable more than their expectation.
- Self-initiative, adaptable, quick grasping Team player with excellent interaction skills
- Analytical, innovative and achievement oriented professional.
- Excellent time management skills, ability to work under pressure and meet deadlines.
- Self-motivated ability to work in challenging environment.
- Worked as Joint Treasurer for Electronics Branch in College.
- Worked as NSS member during 2014-15.

### Education

Class	Board	Year	Marks(%)
BE, Electronics Engineering	RTMNU, Nagpur	2010-2014	73
12 <sup>th</sup>	Maharashtra Board	2010	87
10 <sup>th</sup>	Maharashtra Board	2008	85

### Skills

Programming Languages	: Apex, Visualforce ,C, Java, HTML
Operating Systems	: Windows XP/Vista/7
Software	: Smart button, Matlab, Eclipse
CRM	: Salesforce.com
Other Utilities	: Apex Data Loader

### Certification

- Salesforce Integration Architect.

- Salesforce Development lifecycle and Deployment architect
- Einstein Analytics and Discovery Consultant
- Salesforce certified Field Service Lightning
- Salesforce Certified Application Architect.
- Sharing and Visibility Architect.
- Salesforce certified Data Architect and Management Designer.
- Platform developer II
- Community Cloud Consultant
- Service cloud consultant
- DEV 401 Certified
- ADM 201 Certified
- Sales cloud consultant
- Platform Developer I
- App Builder

## Professional Experience

Current Organization: Globant India Pvt Ltd  
 Working Since : Mar -2022 till Present  
 Role : Salesforce Architect

## Project Details- Smart Logistics

- Provided solutions and design for project for various requirement.
- Developed LWC components to support community portal with integrations.
- Worked on complex business requirement and showed my expertise on Lightning as individual contributor.
- Involved in Client discussion and worked as solution and technical Architect.
- Leading all the client call related to requirements and defects and involved in estimates

## Professional Experience

Current Organization: Maantic Inc  
 Working Since : Dec-2020- Feb-2022  
 Role : Salesforce Tech Lead

## Project Details- Fiserv Inc (Client Name: Assurant)

Duration : Dec -20-Feb 2022

Client : Assurant Inc

Location : Pune (India)

Environment : SFDC Lightning(LWC and Community Cloud)

Area of work : LWC and community cloud

Team size : 4

**Responsibilities:**

- Provided solutions and design for project for various requirement.
- Developed LWC components to support community portal with integrations.
- Worked on complex business requirement and showed my expertise on Lightning as individual contributor.
- Involved in Client discussion and worked as solution and technical Architect.
- Leading all the client call related to requirements and defects and involved in estimates
- Closely worked with clients VP for the smooth deployment of the project.
- Mentored and supported juniors to complete their tasks and help them grow in their career.

## Professional Experience

Current Organization: Mindtree  
Working Since : March-2019  
Role : Module Lead

## Project Details- Applied Data Finance

Duration : March-20- till Present  
Client : Applied Data Finance  
Location : Pune (India)  
Environment : SFDC Lightning and Community Cloud  
Area of work : Lightning and community cloud  
Team size : 12

**Responsibilities:**

- Provided solutions and design for project for various requirement.
- Lead a team of 4 people to work on lightning and community cloud.
- Worked on complex business requirement and showed my expertise on Lightning as individual contributor.
- Involved in Client discussion and worked as solution and technical Architect.
- Leading all the client call related to requirements and defects and involved in estimates

- Contributed as Release manager for smooth deployments with latest CI/CD process.

#### Project Details- Boston Consulting Group

Duration : Feb 2019- March 2020

Client : Boston Consulting Group

Location : Pune (India)

Environment : SFDC Lightning

Area of work : Lightning and SFDC.

Team size : 12

#### **Responsibilities:**

- Worked on complex business requirement and showed my expertise on Lightning.
- Led the team of 4 SFDC developer under me and successfully delivering the modules without any escalation.
- Involved in Client discussion and worked as solution and technical Architect.
- Leading all the client call related to requirements and defects and involved in estimates
- Working as Deployment cycle manager.
- Build Batch classes and apex.

#### Professional Experience

Previous Organization : Accenture

Working Period : July 2014-Feb 2019

Role : Senior Software Engineering Analyst (SFDC Developer)

#### Project Details- EON energy

Duration : June 2018 –Feb 2019

Client : EON energy

Location :Jena(Germany ) and Pune(India)

Environment : SFDC, Marketing cloud and SFDC identity management

Area of work : Lightning and Service cloud consultant

Team size : 4

**Responsibilities:**

- Worked on complex business requirement and showed my expertise on Lightning and SME on Service cloud case management and omni channel.
- Worked on lightning component to enhanced the case functionality.
- Build Batch classes and apex.
- Involved in Client discussion and worked as solution consultant.

### Project Details- Triumph

Duration : May 2018 – June 2018

Client : Triumph International

Location : Jena(Germany ).

Environment : SFDC, External data, SAP,Pricat.

Area of work : Salesforce technical and functional consultant

Team size : 6

**Responsibilities:**

- Worked on complex business requirement and showed my expertise on Lightning and apex.
- Worked with External object and Lightning O data.
- Build Batch classes and apex.
- Involved in Client discussion and worked as Functional consultant.

### Project Details- Medipolis

Duration : Oct 2017 – May 2018

Client : Medipolis (Health Care)

Location : Jena(Germany ).

Environment : SFDC, Communities and service cloud

Area of work : Salesforce technical and functional consultant

Team size : 4

### **Responsibilities:**

- Worked on complex business requirement and showed my expertise on Lightning and apex.
- Worked on communities
- Build Batch classes and apex.
- Provided estimations and solutions to the client and provided them with best quality code.
- Involved in team building activities and lead a team along with 2 junior resources to complete all the tasks.

### **Project Details- Wholefoods Affinity Management Program**

Duration	: July 2014– Till Oct 2017
Client	: Wholefoods Market Inc
Location	:Bangalore
Environment	: SFDC, Cloud Computing, Service Cloud
Area of work	: Service cloud, Apex, Business process, Case management
Team size	: 2

### **Description:**

**Whole Foods Market Inc.** is an American supermarket chain exclusively featuring foods without artificial preservatives, colors, flavors, sweeteners, and hydrogenated fats. It is the United States' first certified organic grocer, which means it ensures, to National Organic Program standards, organic integrity of the heterogeneous products from the time they reach stores until they are placed in a shopping cart .It opened on September 20, 1980, in Austin, Texas, its current headquarters. As of September 2015, it has 91,000 employees and 431 supermarkets in the United States, Canada, and the United Kingdom,[1] and has its main produce procurement office in Watsonville, California.[7]

### **Responsibilities:**

- Worked on Service cloud implementations. Omni channel, Case management, CTI implementation, Business process, Apex and web services.
- Worked on integration of service cloud functionality with **Service Now.**
- Worked with client on the design implementation of Service cloud.

- Worked on DevOps for smooth deployments. Version control through GIT Hub and used of Gerrit to review deployment changes.
- Used of Jenkins and Change set for deployments.
- Worked on implementing Offer Management cycle for Loyalty program.
- Getting all requirements from Onshore Resource.
- Enhancements related to existing features of service cloud and replacing them with best solutions.
- Integration with Janrain System used for social registration and login.
- Involved in the integration of SFDC with Informatica cloud.
- Worked on few implementations on informatica cloud
- Worked on Smart button Loyalty Engine

### **Technical Challenges**

- Worked on integration of Service cloud with Service Now
- Implemented Omni channel with different presence configuration for 9 different queues.
- Adopted Dev-Ops process for smooth deployment and Version control. It help us to make all the system in sync.

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The information furnished above is true to the best of my knowledge and belief.

Date:

Place: Yavatmal, Maharashtra

Mohit Kotwani