Narendra Pundlik Patil

**Mobile No.** +91 8550953117 **Mail id:**narupatil70@gmail.com **Linked in ID**: linkedin.com/in/narendra-pundlik-patil/

**SUMMARY OF Skills**.

* 4.6 years’ experience in IT and systems support.
* Total 1.6 years of Working Experience with Salesforce Lighting Components like Sales and Service Cloud.
* Strong working knowledge of **Sales Cloud, Service Cloud, and Force.com platform**
* Configured SFDC workflow rules, Approval process, Custom Objects
* Having Knowledge on **Custom Object, Custom Tabs, and Custom Fields, Validation Rules, Page Layouts, Record type, Relationships, Data Loader, and Work Flow rules**.
* Having Good Knowledge on Visual **Force Pages, Apex Controller and Triggers**.
* Good Knowledge on **Schedule Apex, and Batch Apex**
* Good Knowledge with providing security controllers to users by using **Profiles, Roles, Permission Sets Settings.**
* Having Knowledge on **Repots and Dashboards**.
* Experience in design, implementation of different Automation tools.



WORK EXPERIENCE:

**Company –** Karyotype Solution Pvt Ltd, Pune, **Duration**- Dec 2018 – Dec 2019

**Designation – Salesforce Engineer**

**Company-** Capgemini India Pvt. Ltd. Mumbai, **Duration**- July 2015 – Nov 2018

**Designation – Associate Consultant**



**Project – Sales Management Application in Salesforce**

* The application manages dealers, customers, orders, cases, leads and queries for e-commerce business users.
* Builds paths, object relationships, list views, and validation rules.
* Process builders and batch jobs to ensure data integrity.
* Each order status is tracked and updated by various API integrations by courier partners.
* Analyse requirements, involve in development of all modules.
* Creating workflow rules, Tasks, Email Alerts and Components to suits to the needs of the application.

**Project 3** – **Environment Health and Safety**

**Roles and Responsibility**:

* Execution of development and implementing Business logic with Spring Framework.
* Worked in major /minor enhancements, which involve developing in J2EE and Business validations for the owned use cases. Unit testing of owning use cases.
* Handling system outages and solving the tickets as per the SLA with the help of Service Now
* Desktop application testing and its compatibility with sensor board.and defect log and retest.
* Writing test plan and cases and Creating Test design for automating test cases
* Bug raise and tracking and Debugging the issue
* Creation of QA sign-off documentation for each release.
* Worked on RPA (Robotic Process Automation) tool Ui Path.
* Document the report regarding failure issue status.

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EDUCATIONAL CREDENTIALS:

* **2014 – BE in Information Technology from Pune University with 62%**
* **2010 – Diploma in Information Technology from MSBTE, Pune with 69 %**
* **2007 – HSC from Maharashtra State Board with 59 %**
* **2005 – SSC from Maharashtra State Board with 50 %**

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**PROFESSIONAL ACHIEVEMENTS:**

Awarded as a **Shining Star** for demonstrating excellence and exemplary performance towards achieving significant business impact.

Awarded as a **Star of the month** for value addition in project quality process and timely deliverables.

PERSONAL DETAILS:

Permanent Address : At.Tardi, Post.Hisale, Tal.Shirpur, Dist.Dhule 425421.

Current Address : Airoli, Navi Mumbai.

Date of Birth : 18th March 1990

Language Known : Marathi, Hindi, English.