



Richa Gupta

Senior Salesforce Developer |
Trailhead Ranger | 5x Certified

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Presently building solutions using Salesforce for a UK telecom giant as part of Accenture's team. I started my career as a Oracle Siebel developer at Accenture, eventually delving into Salesforce development. With a demonstrated history of working with Salesforce technology, I am keen on enhancing my application development skills and contribute in the CRM space.

WORK EXPERIENCE

Application Development Senior Analyst Accenture Solutions Pvt Ltd

12/2018 - Present

Bangalore, India

Achievements/Tasks

- Worked on Territory Management module, covering creation of Territories, Customer Hierarchy and Territory Assignment Rules
- Worked on critical modules like Account Management, Lead Management, Opportunities and Opportunity Products
- Contributed in internal design reviews, code reviews, requirement estimations and maintaining 80%+ code coverage

Application Development Analyst Accenture Solutions Pvt Ltd

06/2017 - 11/2018

Bangalore, India

Achievements/Tasks

- Created Lightning Aura Component for Salesforce Mobile Application to add/edit Opportunity Products
- Improved VF pages for Salesforce Mobile App

Associate Software Engineer Accenture Solutions Pvt Ltd

10/2015 - 05/2017

Bangalore, India

Achievements/Tasks

- Worked on Siebel Order Management.

CERTIFICATES

Salesforce Certified Platform Developer II
(08/2020 - Present)

Cleared the online test. Working on the Superbadges.

Salesforce Certified Platform Developer I
(07/2019 - Present)

Salesforce Certified Platform App Builder
(08/2019 - Present)

Vlocity Communications CPQ Developer I
(03/2020 - Present)

- Trained in Vlocity CPQ Essentials

Salesforce Certified Administrator (01/2018 - Present)

EDUCATION

B.Tech (Computer Science and Engineering) Mody University of Science and Technology

07/2011 - 06/2015

Sikar, Jaipur, India

SKILLS

Salesforce Apex

Lightning

Aura Component

Visualforce

Vlocity CPQ

Process Builder

Javascript

Salesforce Configuration

SLDS

PROJECT EXPERIENCE

UK Telecom Client

Accenture Solutions Pvt Ltd

01/2019 - Present

Tasks/Achievements

- Worked on requirements related to 9+15[FY 20/21] which deals with data patching for 200+ accounts resulting in mapping correct accounts under the hierarchies for mergers and de-mergers.

US Telecom Client

Accenture Solutions Pvt Ltd

07/2018 - 12/2018

Tasks/Achievements

- Worked on UI improvements on Visualforce pages for Sales cloud implementation.

US Cloud Software MNC

Accenture Solutions Pvt Ltd

06/2017 - 06/2018

Tasks/Achievements

- Worked on Custom Object, Workflow Rules, Process Builder, Case Assignment Rules, Validation Rules for a Service Cloud implementation.

Dutch Telecom Client

Accenture Solutions Pvt Ltd

01/2016 - 05/2017

Tasks/Achievements

- Worked on configuration, customization of Siebel CRM functionality.

AWARDS

Accenture Celebrates Excellence(ACE) award
(01/2020 - 03/2020)

Accenture Solutions Pvt Ltd

- awarded with client and customer award for outstanding contribution to client's business outcomes.