# Gopanaboina Anjaneyulu

# Senior Salesforce Developer - IT



anji.interviews@gmail.com

in <u>LinkedIn</u>



CERTIFIED Administrator

# JOB OBJECTIVE

Targeting to express potential in Application development, Customization and Configuration, Integration, Data Management, Collaboration and Support

Preferred Location: Remote, Hyderabad

### <u>Trailblazer ID</u>

#### CORE COMPETENCIES

- Enterprise Solution Delivery
- Leadership
- Agile Product Delivery
- Solution design

# EDUCATION

 2014: Bachelor of Technology from Sri Vasavi Engineering Collage, Tadepalligudem

# CERTIFICATIONS

- Salesforce Admin
- Salesforce Developer I
- Trailhead Ranger

### **PROFILE SUMMARY**

- Highly accomplished <u>2X Salesforce Developer and 1X Trailblazer</u> with hands on experience in Salesforce Implementation and Salesforce DevOps operation.
- An expert with over **7+ years** of specialization in delivering Salesforce CRM solutions tailored for various **small-scale to Fortune-500 companies.**
- Experience working in Salesforce Sales, Service and Experience Cloud.
- Expertise in SFDC Administrative tasks like creating **Profiles**, **Roles**, **User**, **Page layout**, **Approval Process**, **Flows**, **Schedule Batch Jobs**, **Validation Rules**, **Report** and **Dashboards**.
- Configuring and using DevOps tools like Gearset, Azure DevOps, Salesforce DevOps Center.
- Design, develop, test, implement, and support cloud-based application software in a client server environment specialization on the lighting platform using Apex, LWC, JavaScript, jQuery, HTML, CSS, SOQL, REST API, Gearset, Batch Apex, Visual studio code, SLDS, Triggers and Data loader.
- Developed **document** working prototype and workflow diagrams using **Confluence and Lucid chart** to facilitate better system understanding which improved efficiency by **30%**.
- Well-equipped to deliver **training on this outstanding platform**, leveraging my exceptional qualifications.
- Adapt to learn & practice new skills.

#### WORK EXPERIENCE

#### Jan'23 – Till Date MKS Vision Private Ltd, HYD, Senior Salesforce Developer

#### Key Result Areas:

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- Developed and Implemented CRM solutions for an Automotive electronics manufacturer.
- Automated several regular activities using Flows.
- Configured salesforce application using Custom labels, Global action, Lighting record pages.
- Design and Document relevant system code and configuration using confluence tool.
- Reduced recurring technical defects post deployments process.
- Great exposure in deploying metadata changes using **Salesforce DevOps center** Native tool.
- Building re-usable UI/UX components with Lightning Web component Framework.

Skills: Apex Trigger, Controller, Agile Methodology, Data loader, Sandbox management

#### PREVIOUS EXPERIENCE

#### Jan'22 –Dec'22, Genisis Technology Solutions, HYD

#### Highlights:

- Led the Salesforce SharePoint integration for a global pursuit hub using sFiles AppExchange product.
- Created and Implemented multiple **REST API** modules.
- Designed and deployed diverse Asynchronous classes as per business needs.
  - Batch Apex, Future Apex and Schedule Apex

- Created multiple **Apex triggers** to meet diverse functional requirements within the organization.
- Utilized Azure DevOps pipeline process to deploy customized components effectively.
- Extensive experience in leveraging **opportunity split** features within Salesforce.
  - Proficient in transforming **Process Builder** designs into **Flows**.

Skills: Application Analysis, Product Integration, Data Migration, JavaScript

# • CRM

Hard SKILLS

- Integration
- Flow Automation
- Testing and Debugging
- Version control and Deployment

#### SOFT SKILLS

- Analytical
- Problem Solving
- Planning
- Communication

#### Also,

• Corporate Trainer

# Apr'19 – Jan'22 ADP Private Limited, HYD

# Highlights:

- Oversaw the implementation of **HR solutions** in the Salesforce ecosystem for a product-based company.
- Resolved system errors and data issues preventing downstream Sales and Service disruptions.
- Configured Live Agent and Omni Channel for efficient client service.
- Successfully deployed changes across environments using the Gearset DevOps tool.
- Utilized the Form Assembly tool to generate interview questions for newly onboarded clients.
- Transformed existing business operations onto the Salesforce platform, resulting in a 20% increase in productivity and a reduction in manpower requirements.
- Ensured data cleanliness and accuracy through the implementation of **custom validation rules**, **reports**, **and dashboards**.
- Implemented comprehensive record sharing functionality, including OWD (Organization-Wide Defaults), sharing rules, manual sharing, and role hierarchy, to effectively manage data visibility for specific user groups.
- Efficiently integrated Salesforce with an RPA tool, resulting in streamlined case closure and reduced resolution time.

Skills: Apex class, Lightning Platform, Form Assembly, Web services

#### Dec'15 – Mar'19, Ikya Software Solutions, HYD

#### Highlights:

- Utilized picklists, field dependencies, **lookups**, **master-detail**, **Many to Many** relationships, validation rules, cross object formula and formula fields to enhance custom objects.
- Designed and deployed Custom tabs, validation rules, web to Lead, Auto-Response Rules, and Lead Duplicate rules, for automating business logic.
- Created user groups (**Public Groups, Queues**) and configured workflows and assignment rules to enable proper routing of leads to the marketing members.
- Maintained test coverage for all the classes and triggers and supporting deployment activities.
- Implemented **Record-Level** and **Field-Level** security and configured their sharing settings.
- Developed and Customized salesforce application based on user needs. Developed field, **Record types & page layout** customization for the standard objects like Account, contact, Leads.
- Extensive familiarity with field dependencies, history tracking, search layouts, workflows, and process builders.
- Served as **Tier 2 support** for Salesforce-related issues.
- Migrated data from legacy systems to Salesforce using Data Loader and Dataloader.io.

Skills: Apex Data loader, workbench, Apex, visual force