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KUMAR GAURAV

SALESFORCE CONSULTANT

▲ WHO AM I?



TECHNICAL SKILLS

Apex Aura Component LWC

Salesforce CPQ Salesforce Billing Conga

DocuSign FSL JavaScript

NATIONAL EXP



EDUCATIONAL QUALIFICATIONS

2003 - 2005 HIGHER SECONDARY D.S. COLLEGE (BIEC) Math Science (Major)

EXPERIENCE

2007 - 2011 B. TECH
DUMKAL INSTITUTE (WBUT)
Computer Science (Major)

INTERESTS



Hindi





MAY 2019 CURRENT

IBM INDIA PVT LTD, IN SENIOR PACKAGE CONSULTANT PepsiCo (Client)

A custom designed Timecard App that tracks the time of frontline sales staff who are dispatched across markets to provide various recipes of products to Frito-Lay customers.

NOV 2018 MAY 2019

VIRTUSA POLARIS, IN LEAD CONSULTANT

RBS (Client)

The application provides the complete CRM solution to RBS where Support staff can manage all the call with their Internal or External Clients.

MAY 2016 NOV 2018

GIRIKON SOLUTION, IN SENIOR SALESFORCE DEVELOPER Informa (Client)

Informa has several branches worldwide that distribute consumer exhibitions every year. The GAP application is designed in a way that provides a complete CRM solution for the organization, where Informa is able to manage its global sales using this single platform.

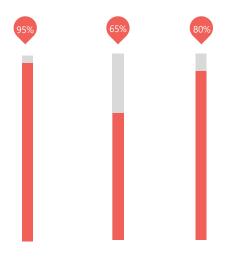
SEP 2014 APR 2016

ARCS TECHNOLOGIES, IN SALESFORCE DEVELOPER

Pre-Employ (Client)

The application provides the complete CRM solution for an organization with custom built Solutions. The MyEmployment site is a gateway for employees of subscribed clients and verifiers to view historical employment and various verifications.

LANGUAGES



English

Bengali

Salesforce Administrator

CERTIFICATION

- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Salesforce Service Cloud Consultant
- Salesforce Field Service Lightning Consultant