Ananya Maiti

Salesforce Developer

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Contact No.:+918906811349

Objective

A Certified Functional Consultant with considerable experience in **Salesforce platform** to enable the client CRM strategy. With the skill and experience of **CRM** and analysis proficiency, looking to address most complex and interesting opportunities that are imperative to business success.

Summary

Experience Summary	- Have 5+ Years of good exposure in developing Salesforce CRM. - Timely deliverables of requirements in sync with the Team, to ensure complete quality development. - Expertise in Salesforce application. - Played a critical role in Salesforce implementations, involving in – Configuration, Customization, Integration, deployment. - Core expertised in technical and salesforce integration using different APIs and AppExchange products. - Having good experience in requirement gathering and fitting those requirements with the salesforce component. - Well-organised, self-motivated individual with ability to rapidly learn new tasks. - Quickly understand the end user needs and able to find out and provide solutions. - Direct communication with the client for requirement engineering - Experienced in **Agile** based projects.

Certifications

● Salesforce Platform developer 1

Experiences

● Working as Senior Associate Consultant at **Infosys Limited India** from August 2020.

● Worked as Senior Associate Consultant at **Infosys Germany** from January 2020 to July 2020.

● Worked as Associate Consultant at **Infosys Limited India** from July 2018 to December 2019.

● Worked as senior software engineer at **Persistent Systems Limited** from October 2017 to July 2018.

● Worked as software engineer at **Persistent Systems Limited** from October 2015 to December 2017.

Academics Snapshot

Degree	Board / University	School/college	Year Of Passing	%
B.Tech.	West Bengal University of Technology (WBUT)	Academy of Technology	2015	77.5
H.S.S.C.	West Bengal Council of Higher Secondary Education	Contai Hindu Girls' School	2011	82.57
S.S.C.	West Bengal Board of Secondary Education	Contai Hindu Girls' School	2009	80.11

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PROFESSIONAL WORK EXPERIENCE

Project/ Customer	Campaign Portal - Adidas
Role	Salesforce Developer
Description	Creating an application for managing the launches of seasonal campaigns in different regions of the world.
Responsibilities	- Interacted with Business users for analysis, requirements gathering and development. - Performed detailed analysis of technical and business requirements. - Worked on lighting experience. - Design the architecture of the custom lightning application. - Integrated react.js with the lightning. - Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features. - Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better. - Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications. - Minimized code in JavaScript Controllers by adding reusable functions in Helper Component. - Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement. - Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features. - Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production. - Developed APEX class, Controller class and APEX Triggers for various functional needs in the application. - Created the many of the Reports and Dashboards, which helps the sales team in marketing their product. - Scheduled Apex Batch jobs for processing large records. - LWC basics

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Project/ Customer	Engagement Center - Evariant
Role	**Salesforce Developer**
Description	Creating a health system which must capitalize on every patient and consumer interaction from fielding the first inquiry to actively supporting proactive health, ongoing care, and recovery to achieve a trusted provider status in the eyes of consumers and patients
Responsibilities	- Worked on a service cloud. - Worked on Apex Classes, Test Classes, Trigger, SOQL, Visualforce Page, Visualforce Component. - Worked on Custom Metadata Type, Custom Setting, Objects, Fields, Workflow, Profile, - Process Builder - Experienced in epic integration with FHIR APIs and web services, Rest APIs. - Experienced in Salesforce to Salesforce. - Experienced in managed packages. - Experienced in integration of Conga Composer, Lime Survey. - Working in an agile scrum environment. - Client interaction. - Created Custom Objects and defined lookup and master detail relationships on the objects and created junction objects to establish connectivity among objects. - Created page layouts, search layouts to organise fields, custom links, related lists, and other components on a record detail and edit pages. - Created workflow rules and defined related tasks, time triggered tasks, email alerts, Process Builder filed updates to implement business logic.

Project/ Customer	FSM Management - Kone
Role	Salesforce Developer
Description	Creating an application for handling the work of technicians in a systematic manner.

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Responsibilities	
	● Worked on Field Service Management.
	● Worked on Apex Classes, Test Classes, Trigger, SOQL, Lightning Experience
	● Worked on Work order, Service Appointment, TimesheetEntry, TimeSheetEntryCode Objects
	● RSO Job Scheduling and handling.
	● Working in an agile scrum environment.
	● Client interaction.

Skill List

Domain(s): CRM
Technologies: Salesforce.com,
Tools: Visual studio, Workbench, Mavensmate, Jenkins, bit bucket, JIRA, Eclipse, Target Process,Git
Core: Salesforce.com technical, integration, Lighting expertise, LWC
Industries worked for:

- HealthCare Industry
- Retail Industry

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Pune   Ananya Maiti