Sumant Kumar Choudhary
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RESUME OBJECTIVE

Business Analyst with over 11 years of experience supporting business solution software and analysing business operations. Aiming to utilize my strong prioritization skills and analytical ability to achieve the goals.

CAREER SUMMARY

- Developing product requirements and user stories for the product using document analysis, requirements gathering, business process descriptions, use cases, scenarios, competitive product analysis, tasks and workflow analysis.
- Proactively communicating and collaborating with external and internal customers to analyse functional requirements while delivering the following artefacts as needed; user stories, use cases, test scenarios.
- Working with development and QA staff, sharing functional knowledge and explaining requirements, to implement and test defect corrections and enhancements for existing and proposed software solutions.
- Assisting in testing existing and proposed software solutions.
- Define systems capabilities to provide products that meet client's needs. Works as a liaison among stakeholders to understand the structure, policies, and operations of an organization, and to recommend solutions to enable the organization to achieve its goals.
- Escalation management, Risk management and Project health monitoring.
- Taking ownership of day to day deliverables and bringing it to a logical conclusion.
- Ability to work with a fast-paced high performing team built around the culture of trust and condor.
- Knowledge of PHP,JScript and SQL.

PROFESSIONAL EXPERIENCE

1. *Currently working in Mjunction Services Limited as Business Analyst (Sr. Officer) from Nov'2012.*

Responsibilities:
- Responsible for understanding the business requirements, breaking down the high-level requirements and writing the user stories based on the detailed business requirements.
- Adding clarity to business requirements; challenges business requirements and demands to ensure high quality solutions are created.
- Act as intermediary between business and IT in scoping and shaping requirements to ensure a suitable technical solution.
- Working closely with the product owner and team, align on the strategy and prioritization.
- Responsible for facilitating user story workshops with different stake holders, scoping and estimation.
- Thinks outside of the box to support the business in delivering its strategic objectives

rather than just responding to a pre-defined request.
- Works with project managers and Technology Team, dependent departments or projects. If required help the projects team with the relevant investigation and collaborate with various teams.
- Takes responsibility for ensuring that solutions adhere to architectural vison and quality standards and policies and meets the business requirements.
- Able to rationalise between different solution options and define pros and cons based on a driving forces from a commercial, operational and technology viewpoint.
- Manage end-to-end traceability of business requirements from initial scoping through solution-design, quality-assurance and delivery.
- Providing the required training and manage the communication between the business and the different technology teams.

2. *Worked in Unitech PC Support, Kolkata from Mar'2011 to Oct'2012 as Business Analyst.*

Responsibilities:
- Assisting with the business case. Planning and monitoring.
- Responsible for requirement gathering, scripting, execution and analysis.
- Creating Performance Test scenarios in Controller to emulate production work load.
- Manual Testing & Automation Testing.
- Analysing the performance test results, publishing the results to the concerned stake holders with detailed monitoring stats, observations and recommendations.
- Setting up calls with development team to identify the root causes of performance issues and get them resolved.

3. *Worked in Antares Systems Ltd, for e-governance project in east India as Asst. Project Coordinator (from Dec 2009 to Feb 2011).*

Responsibilities:
- Requirement gathering/collection through meetings, general discussion.
- Managing the Team.
- Manual testing of the product and reporting of Bugs to Technology team.
- Acceptance testing of the product with Client.
- Conducted/Given training to Client.
- Responsible for preparing status reports.

4. *Worked in Sparsh BPO, Noida From Jan'2009 – Oct, 2009 as a CSA.*

Responsibilities:
- Given transactional support to bank customers.

PROFESSIONAL DEVELOPMENT

- Completed Business Analytics from Manipal Prolearn.
- Completed Materials & Supply Chain Management Training programme form IIMM – Kolkata Branch.
- Completed professional program of Principles, Approaches & Best Practices presented in Time Management, Customer Focus & Process Improvement under the guidance of TATA Management Training Centre & Harvard Business School.

EDUCATIONAL DETAILS

Examination Passed	Board / University	Name of School/ College	Year of Passing
BCA	CCS, Meerut	IMR, Ghaziabad	2007
12th	C.B.S.E	DAVPS	2004
10th	C.B.S.E	DAVPS	2001

PERSONAL DETAILS

Date of Birth	: 1st Aug 1985
Marital Status	: Married
Nationality	: Indian
Place	: Kolkata

(Sumant Kumar Choudhary)