

Parthasarathy Subramanian

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Career Objective

- Enthusiastic software developer with quick learning, adaptability and team player skills.
- 5.3 years of Techno-Functional experience in software development projects of Salesforce.com CRM Solutions, which includes Analysis & Design, Implementation, Testing, Documentation, Production Support & Maintenance.

Skill set and Achievements

- Skilled in Force.com, Sales cloud and Service cloud by Agile Methodologies.
- Hands-on experience in Administration setup like managing Users, Security Controls, Data Management, Creating Roles and Profiles.
- Extensive experience in Configurations like designing of Custom Objects, Custom Fields, Page Layouts, Record Types, Workflows, Approval Process, Process Builders, Validation Rules, Custom Tabs, List Views, Dynamic Reports, Dashboards, Email generation, External Services, External Data Sources and Lightning Flows according to application requirements.
- Have experience with Customizations like Triggers, Apex classes, Batch classes, Scheduler classes, Integration using REST API, Lightning Aura components and Lightning Web components.
- I am a RANGER in salesforce trailhead.
(<https://trailhead.salesforce.com/en/me/005500000060QZ8AAM>)
- Have good knowledge in Salesforce Field Service Lightning, Einstein Analytics & Discovery and IOT.
- Got two times A Team award, Strategic Thinking award from Mindtree and Excellence award from Infosys for successful delivery of projects.
- Member of Ball Badminton college sports Team.

Project Experiences

Project Title	Converge Work Order Configuration
Skills used	Force.com, Service Cloud, LWC, Swagger service, Lightning flow
Details of Project	<p>The application is developed using Lightning Web Components on Service Cloud which deals with a complete lifecycle of Work Orders which includes the Creation, Scheduling, Assigning and Completion with Labor and Parts.</p> <p>The application comprises of various integration with other systems like Maestro, Click, etc.</p>
Project Period	April 2019 – Present

Project Title	IBM Oracle SR De-coupling
Skills used	Force.com, Apex, Service Cloud
Details of Project	<p>The application that replaced Oracle with Salesforce for creation and resolving the Service Requests (Cases)</p> <p>The system also integrates with IBM software using a middleware called DELL Boomi through outbound messages.</p>
Project Period	Jun 2018 – Feb 2019

Project Title	Contract Management Solution Application
Skills Used	Force.com, Apex, Integration with REST, Lightning, Sales Cloud
Details of Project	<p>Contract Management Solution (CMS) is a Lightning application, which provides end-to-end functionality for a contract lifecycle on Sales cloud.</p> <p>The system also has various integration points with other in house-systems like Referential system for data integration, Smart Bill System for business invoice generation & Share point for document management.</p>
Project Period	Jun 2017 – April 2018

Project Title	HCCB CRM Application
Skills Used	Force.com, Apex, Service Cloud
Details of Project	<p>Customer as part of their Digital transformation is in the process of moving their legacy systems to the Cloud.</p> <p>Complete end to end CRM implementation with Customization, Configurations and Dynamic reports on Service cloud.</p>
Project Period	May 2016 – May 2017

Project Title	Building Workplace of Future Office
Role Played	Software Developer
Skills used	Lightning, Salesforce1
Details of Project	Enterprise business processes like Approvals (Expense, Leave etc.), internal news, Ideation, on-boarding, site info etc. residing on other legacy apps made mobile accessible via Salesforce1
Project Period	Feb 2016 – April 2016

Employment Details

Job Title	Senior Associate Consultant
Company	Infosys Limited
Location	Bangalore, India
Start Date	June 2018
End Date	I am currently working in this role

Job Title	Senior Software Engineer
Company	Mindtree Limited
Location	Bangalore, India
Start Date	July 2015
End Date	May 2018

Certifications

Certification Name	Certified On
Salesforce Certified Administrator (SP 16)	08/05/2016
Salesforce Certified Platform Developer 1 (SU 16)	05/10/2016
Salesforce Certified Sales Cloud (WI 18)	10/12/2017
Salesforce Certified Service Cloud (SU18)	29/07/2018
Salesforce Field Service Lightning Consultant (WI 19)	29/01/2019
Salesforce Einstein Analytics and Discovery Consultant (SP20)	09/08/2020

Educational Qualification

Degree/ Standard	Name of the Institution	Board/University	Year of Passing	Percentage (%)
B.E (C.S.E)	K.L.N. College of Information Technology, Sivagangai.	Anna University, Chennai	2015	76.2%
Class XII	S.B.O.A. Matriculation Higher Secondary School, Madurai.	Tamil Nadu State Board	2011	82.5%
Class X	S.B.O.A. Matriculation Higher Secondary School, Madurai.	Matriculation	2009	87.2%

Personal Details

Father's Name : Mr. Subramanian P
Mother's Name : Mrs. Revathi S K
Date of Birth : 12th October 1993
Gender : Male
Nationality : Indian
Marital Status : Married
Permanent Address : 21 A, Vivekanandar Street, Nehru Nagar, Madurai – 625016
Hobbies : Listening Music, Playing Chess, Collecting rare Indian coins.

Languages Known	Read	Write	Speak
English	Yes	Yes	Yes
Tamil	Yes	Yes	Yes

Declaration:

I hereby acknowledge that the information given above is true to the best of my knowledge

Date:

Place: Bangalore

(Parthasarathy S)