Bangalore, 9964338818

KalyanNagar,560043 **Rakesh KUMAR**rakeshkumar.ck01@gmail.com

# EMPLOYMENT

**Description:** SRE with 6 years of experience in Devops and development in shell scripting, SQL, Java, python. Seeking to work in a challenging environment that provides opportunity to learn key technologies, be an effective team player and to be an asset for the organization by delivering to the best of my capabilities.

## Senior System Adminstartor Sep 2018-Present

* Monitor and administer live application servers and test system health.
* Deploy changes across the servers using various tools .
* Automate process flow based on requirement .eg: using web scrapping created a alerting system by integrating with slack .
* Tools: **Splunk , Sentinel, RCC, AppDynamics, Prod Portal, Grafana, Puppet, Docker, Git, SVN,OEM, PagerDuty**

## Site reliability engineer Cleartrip Mar 2017-Feb 2018

* Worked as an SME and as POC for any issues pertaining to flights.
* Deployment tasks(Java and shellscripting) as and when required.
* RCA on production issues and incident management.
* Handle deployments.
* Work on site issues and production support tasks.
* Monitor the bookings flow ,report and resolve the fluctuation issues depending on flights and connectors.
* Execute DRI as per requirement.

o Tools: **JIRA,SALESFORCE,KIBANA,SVN,SALT STACK**​ .

## Application Development Analyst Accenture Jan 2014-Feb 2017

* 3.10 years of experience in Application development and enhancement team
* Experience in writing script in UNIX/Linux Shell Scripting.
* Experience leading a team of 5 members of production support associate in ensuring the availability of the applications.
* Experience in working on core java.
* Experience working on PL/SQL.
* Strong verbal, written communication and documentation skills.
* Knowledge of Software Development Life Cycle with OOPS Concept.
* Reduced the manual time expenditure by automating most of the process and error logging functionality through shell scripts, consequently improving efficiency of the application.
* Optimized the date functionality in the preexisting scripts resulting in efficient data retrieval which resulted in minimum code change for future enhancements.
* Interact with client through emails and bridge calls to keep the application up and running
* Regularly work on tickets/Incidents, JIRA and monitoring the process and application.
* Perform root cause analysis on the defects and issues.
* Responsible for gathering troubleshooting issues and summarizing them into a weekly report for management.
* Assisted in monitoring and maintaining all industrial control programs. Make a report out of it and analyze with all the teams involved.
* Experience in application development and production support of large and critical ecommerce network with 24/7 uptime.
* Modify/create Unix scripts and PL/SQL procedures for scheduling various data cleansing scripts.

## Project 2: Telus

* Worked on Audit in core java and experience in SDLC.
* Performed enhancements in existing shell scripts and create ticket trend analysis.
* Worked on enhancements on the UI side in JavaScript.
* Work on tickets and root cause analysis on daily basis and handled many bridge calls, major deployments.

# EDUCATION

* Master of Computer Application from St Joseph Engineering College, Mangalore, Oct 2013. Percentage: 68%.
* B.C.A from Mangalore University, Sep 2010. Percentage: 68%.
* PUC Bhuvanendra College, Karkala.Percentage:54%. ● SSLC GJC, Koppa.Percentage:80%..

# OTHER TECHNICAL EXPERIENCE

**Projects** (College)​

* **HRM system (**2013):​ Built a functional prototype of human resource management system for syndicate bank using vb.net for final year MCA project.
* **RG Chat** (2012):​ Built a chat application which functions using Wi-Fi router.

* **Intercollege fests:** Have won 1​st​ ​ and 2nd​ ​ place in more than 7 colleges in IT quiz competition.
* Have won 2nd​ ​ prize in web designing competition at GOGTE institute of technology for creating a prototype of a social networking site in a short duration and present it.

## Languages

* Java; SQL; JavaScript; Unix shell scripting, python