

CONTACT

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SKILLS

- Manual Testing
- API Testing
- SQL
- Jira,Apex,Postman,Data loader
- Communication,Problem Solving
- SDLC, STLC
- Functional Testing
- Integration Testing
- Regression Testing
- Ad-hoc Testing
- Acceptance Testing
- Sanity Testing
- Mobile Testing
- Web Testing

LANGUAGES

English ● ● ● ● ●
Hindi ● ● ● ● ●
Marathi ● ● ● ● ●

CERTIFICATION

*Salesforce Certified
Platform Developer - I

Pranay Padole

SALESFORCE SPECIALIST

SUMMARY

- IT professional, **3.6 years** of Working Experience on Salesforce Application in the area of **SoftwareTesting , Quality Assurance**.
- Currently worked with Lead Management System.
- Knowledge on Sales, Service and Marketing cloud.
- Strong experience in Manual Testing.
- Have experience to work in Banking ,Finance, Loan domain with salesforce
- Having experience in product testing including functional testing, user acceptance testing, integration testing, regression testing, retesting, sanity testing, ad hoc testing.
- Understanding the requirement and functional specification documents.
- Preparation of low-level test cases to verify the functionality of application.
- Actively participating in QA technical and business reviews and presentations.
- Experience in writing and reviewing Test Cases and Test Scenarios.
- Experience in bug tracking and reporting using Jira tool.
- Interaction with developers to resolve defects and with business team and product team for understanding and analysis of end to end requirements and scope of project.
- Analyze and prepare various reports like daily status, defect report and weekly report.
- Leading the weekly meeting scheduled for root cause analysis of UAT failures, analyzing the issues and deciding the cause
- Hands on Experience working with Data Loader & Dataloader.io & Import wizard.
- Basic Knowledge of Apex
- Involved in Developing and good knowledge on Salesforce object Query Language (SOQL) and Salesforce Search Language (SOSL).
- Implemented agile Methodology in project management as part of the project designing.
- Designed Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, and Approval Processes for automated alerts, field updates, according to application requirements.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permissions based on the organizational hierarchy.
- Having Good Analytical, Programming and Problem Solving Skills with excellent interpersonal skills, team player and good leadership qualities.
- Well-Versed with all stages of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Soft skills: As a Salesforce QA, I have good communication skills, be able to work collaboratively with other team members, and be able to manage your time effectively to meet project deadlines.

EXPERIENCE

Quality Analyst
Ansh Technology Services,Pune

Nov 2019 - Apr 2022

- Worked as **Software Engineer with Quality Analyst,Pune** from Nov-2019 to April-2022.

Salesforce Specialist
PWC India

Jul 2022 - Jun 2023

- Worked as **Salesforce Specialist** with **PWC,India** from **July-2022 to June-2023**.

EDUCATION

B.E.
Nagpur University

Sep 2015

- Completed **B.E** from **Nagpur University** with **aggreagate 60.61%**.

HSC
Maharashtra State Board

Feb 2010

- Completed **HSC** from **Maharashtra State Board** with **70.81%**.

SSC
Maharashtra State Board

Mar 2008

- Completed **SSC** from **Maharashtra State Board** with **86.15%**.

PROJECTS

Lead Management System
Salesforce Specialist

Nov 2022 - Apr 2023

Description:

Lead management is based on **Sales cloud**. In this project, lead is created in three ways. i.e. Manually , Externally , Bulk upload. Sales rep. will create lead by Manually. Externally lead in **SFDC** is pushed by Service Api, Bulk upload lead is created by Data loader tool. In this way lead management is done.

Roles & Responsibilites :

1. Complete understanding of end to end flow of Lead Management System
2. Understanding Lead Management and designing test scenarios as well as test cases.
3. Coordinating with client for query resolution and other routine follow-up on outstanding defects.
4. Effective coordination with ABHFL team (ABHFL developers) for solving defect related issues.
5. Selecting Test cases for Regression (Preproduction Testing).
6. Defect Tracking via **JIRA** and follow up with developers for defect closure.
7. Resolving production bugs and change requests in the product.

IDFC Rural
Salesforce QA

Jan 2021 - Apr 2022

Description :

In this project, there were various types of Loans like Micro Enterprise Loan(MEL), Property Loan(PL), Gold Loan (GL). Main motive of project was to

facilitate loan process for Applicant. As a QA, I checked all stages of loan forms whether there any bugs in forms.

Roles & Responsibilities:

1. Complete understanding of end to end flow of Loan System.
2. Understanding Various types of Loan and designing test scenarios as well as test cases.
3. Involvement in Daily call, Quarterly meeting, Agile Planning, Grooming and retrospective meetings.
4. To create a test cases , test scenarios, test data, sending proofs to PO for approval, weekly report, Sprint report, GO live reports.

**Insurance Management System
Salesforce QA****Nov 2019 - Dec 2020****Description :**

Online Insurance is a web application which is used to tracking the details about the insurance policy, customer details and company details Which is useful for any kind of insurance to manage the insurance details, to sanction the insurance for customer, process the insurance policy details and all kind of insurance process through online.

Roles & Responsibilities:

- Single handed managed to test and perform good at improving and enhancing the functionality of the project.
- Creating test cases sheet, test execution, maintaining defect sheet.
- Prepared and sent daily reports – test execution report and bug report to IT/Product team .
- Jira is used for issue tracking in case of defects.

SIGNATURE**Name : Mr.Pranay Padole****Place : Nagpur**