**Zeeshan Ali**

PSM1®| PSM2®| SAFe 5.0 SASM| ICP-ACC Agile Coach| Digital Transformation| Certified Life Coach| Data Science

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**Summary**

An evangelist of Agile/ Scrum principles with 11.5 years of professional experience, a seasoned Scrum Master and Agile Coach, with a proven track-record of developing agile self-sustaining models and facilitating large scale Agile and Digital transformations.

# Experience

 **Senior Scrum Master and Agile Coach - SHL** Feb 2020 - Current

### Facilitate Agile Adoption in the Digital and Technology department of SHL by training, mentoring, coaching, and facilitating teams on Agile values and principles, Scrum and Spotify frameworks

### Coach and Mentor a team of Scrum Masters, helping them develop as change agents

### Perform Servant Leadership for the squads.

### Mentor and Coach Product Owners and Leads.

### **Agile Coach - SkillCube (contract – Ernst & Young)** Oct 2019 -Feb 2020

* Led Enterprise Agile transformation for E&Y client Novo Nordisk, helping them transition efficiently from Waterfall to Agile methodologies.
* Worked with the global transformation office and coached India teams (GSC) in successful adoption of SAFe framework, helped create transformation roadmaps, set up run ARTs and create a culture of relentless improvement.
* Helped set up India Agile COE in Novo Nordisk, by training people and creating extensive Agile training materials.
* Provided more than 80 hours of classroom training to Novo Nordisk associates on Agile, Scrum and SAFe.

###  **Senior Scrum Master/ Agile Coach - Capgemini** May 2017- Oct 2019

* Led the Agile transformation of the Development teams across the account (comprising more than 80 tech associates) by training, educating, coaching teams on Agile and Scrum, performing the roles of ScrumMaster and Agile Coach
* Improved the average team productivity (Velocity) of all teams in the account by 42% over one year
* Facilitated backlog grooming, sprint planning, daily scrums, retrospectives, and increment demonstrations.
* Managed all phases of project development and implementation by ensuring that business deliverable is completely satisfied, on time and within budget.

**Release Manager and Scrum Master - Bank of America** Jun 2015 - May 2017

* Facilitated scrum ceremonies and provided servant leadership services to the team, educating them on scrum framework and inculcated agile values
* Implemented Lean improvements throughout Release Management.
* Partnered effectively with outside vendors, technology, and the business to manage risk and minimize solution impact.

**Quality Assurance Analyst - JPMorgan Chase & Co.** Jun 2013 - May 2015

* Performed an instrumental role as a QA Analyst, in a 500 million $ project for the migration of entire Chase Loan Origination Platform from legacy to next generation.

**Test Analyst for ING Direct France - Tata Consultancy Services** Dec 2009 - Jun 2013

* Implemented successful projects around all savings and current accounts, payments, cards, Core banking solutions and SEPA.
* Brought a revenue increase by close to 400% in fee ING received through requests for card limit expansion, by implementing an improvement project.

 **International Experience – Paris (France) with ING Direct France in 2011-2012**

# Education

 **Samrat Ashok Technological Institute (Vidisha)** 2005 - 2009

### Bachelor of Engineering (B.E.), Information Technology

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 **IIIT Bangalore** 2021 - 2022

### Post Graduate Diploma in Data Science – In progress

# Licenses and Certifications

* **Agile Leadership Principles and Practices – University of Maryland**
* **Digital Transformation – ISB Hyderabad**
* **ICP-ACC Certified Agile Coach – IC Agile**
* **Professional Scrum Master II – PSM2® - Scrum.org**
* **Certified Transformation Life Coach - Transformation Academy**
* **SAFe ® 5.0 Advanced Scrum Master (SASM) - ScaledAgileFramework**
* **Professional Scrum Master - PSM1® - Scrum.org**
* **BASEL 3 - SILVERBOOKS LIMITED**
* **ISTQB - International Software Testing Qualifications Board**
* **Project Management - International Institute for Learning**

**Skills**

Agile Coaching • Agile Transformation • Agile Training • SCRUM Master • Release Management • Agile Leadership • Agile Methodologies • KANBAN • Project Management • Banking and Finance • Reference Data • Software Development Life Cycle (SDLC) • JIRA • Quality Assurance • Data Science • Python • MySQL

**Honors & Awards**

**Team of the quarter •** T.C.S

Led a QA team which delivered back to back important deliveries with 100% defect containment effectiveness

## Star of the month • T.C.S

Received an appreciation from INGDirect CEO for flawless delivery of an extremely important and visible project

**Ideathon •** Bank of America

Idea around mortgages selected for implementation

## Outstanding Contribution to Delivery • Capgemini

Awarded for smooth transitioning of teams to Agile, increasing the velocity for an average of 36% across all projects

**Out of the Box •** Capgemini

Awarded out of the box award for transitioning teams from waterfall to Agile (SCRUM) framework

**Language Proficiency**

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| --- | --- | --- | --- |
| **Language** | **Spoken** | **Written** | **Reading** |
| English | Excellent | Excellent | Excellent |
| Hindi | Excellent | Excellent | Excellent |
| French | Beginner | Beginner | Beginner |