**Ajay Kumar**

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***A desire to work with an organization, which gives more exposure and best standards where I can widen my knowledge base and work hard in a smart way. I would like to be an asset to the organization by being an active contributor to its growth, and in turn growing myself as well!***

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| **CAREER SNAPSHOT** |

 Graduated as **B.Tech,** from **Haldia Institute of Technology, West Bengal.**

 **6 years** of experience in the area of **Software Development.**

* *Currentlly serving as* ***Sr Salesforce Developer*** *in* ***Tek Systems*** since ***Oct 2020.***
* Certified in **Platform Developer** by Salesforce.

 Ability to multi-task at ease & work under tight deadlines with minimal supervision.

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| **AREA OF EXPERTISE** |

**Primary Skills**  : Programming in Apex, Triggers, Workflow, Batch Job, Web Services  
**Languages**  : Apex, Java , Html, JavaScript  
**Framework** **:** Aura(Lightning Component) , Lightning Web Component  
**Client / Server technologies** : J2EE 1.5, Servlets , JSP  
**DB Connectivity** : JDBC  
**Databases** : MySql, Oracle   
**Application Servers** : Apache Tomcat , JBOSS  
**Development Tools** : Visual Studio, Eclipse , Net Beans

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| **FUNCTIONAL** |

Good understanding of product development with exposure of high-tech environment and involved in design, development and deployment in software development.

 Excellent debugging skills and use of Java IDE such as Eclipse in window environment.

 The scope of experience also includes in areas like Functional Specification, Configuration and Testing.

 Excellent communication skills and proven ability to manage competing high priority task.

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| **EXPERIENCE PROFILE** | | | |
| **Company Name** | **Location** | **Duration** | **Designation** |
| Tek Systems | Bangalore | Oct 2020 - Present | Sr Salesforce Developer |
| Infosys | M City (Chennai) | May 2018 -Oct 2020 | Technology Analyst |
| Standard Chartered | Chennai | Oct 2016 to May 2018 | Developer |
| Crown Solutions India(P) Limited | Chennai | May 2016 to Sept 2016 | Developer |

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| **Project Details:** |

**Project #1**

**Project Name : Digital Case Management (DCM)**

**Duration** : Oct 2020 till date

**Client** : **Hewlett Packard Enterprise (HPE)**

**Environment :** Apex, Lightning Web Component, Lightning Component, Batch Classes,

JavaScript, HTML

**Description** : DCM is a portal for creating a case for the customer who have purchased

Software/ Hardware product from HPE. Customer can find all the solution

on the portal and resolve their queries

**Roles & Responsibilities:**

* Creating Lightning Web Component and writing the client and server side logic.
* Writing jest test component for LWC
* Involved in developing and modifying Lightning Component.
* Developing and modifying flow
* Writing Apex class, Batch class and their test classes.
* Worked on Platform Event and Cache
* Syncing two Salesforce Org.
* Worked on Rest API.
* Integrated with external services.

**Project #2**

**Project Name : Nissan Motor Acceptance Corporation (NMAC)**

**Duration** : June 2018 till date

**Client** : Nissan

**Environment :** Apex, Visualforce, Lightning Component, Batch Classes, Javascript , HTML  
**Description** : NMAC is a portal for customer support to those who have purchased Nissan cars on lease/retail basis. Users can see their current status of account on dashboard and accordingly they schedule or cancel their payments, download their vehicle related documents, payment bills. Its developed in community and provides 24\*7 customer support.

**Roles & Responsibilities:**

* Developing Visualforce page, writing action method in apex.
* Involved in developing Lightning Component.
* Developing approval process, workflow, triggers, validation rules.
* Writing test classes and batch classes.
* Integrated Einstein chatbot with live agent in customer community.
* Migrated chat bot in Lightning Experience.
* Writing Rest Resource for providing Salesforce data to external source.
* Integrated with external services.

**Project #3**

**Project Name : Mitsubishi**

**Duration** : June 2019 to Sept 2019

**Client** : Mitsubishi

**Environment :** Lightning Web Component, Apex Classes, Javascript , HTML   
**Description** : It was POC for Mitsubishi. It is a portal for customer support to those who have purchased Mitsubishi cars. Users can check their current status of account on dashboard, schedule or cancel their payments, download their vehicle related documents, payment bills.

**Roles & Responsibilities:**

* Designing the flow of entire application.
* Involved in development of Lightning Web Component.
* Connecting LWC with apex classes.
* Integrated with external services with Rest Services.
* Used SLDS for UI designing.

**Project #4**

**Project Name : FNEOPS**

**Duration** : May 2016 to May 2018

**Client** : Standard Chartered

**Environment :** Java, JavaScript, Spring  
**Description** : IBM FileNet Content Manager provides enterprise content management, enabling to manage the organization’s content and documents. The scalable software offers lifecycle management, transactional content processing, document management, content consolidation, content-based application development, and compliance & governance.

**Roles & Responsibilities:**

* Analysis of FileNet Application.
* Development of plug-in that is not available in existing eOps .
* Creating the workflow for Workflow module.
* Involved in testing.

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| **ACADEMIC** |

* **B.Tech** from Haldia Institute of Technology with **DGPA 8.69** in 2014
* Completed 12th Std at College of Commerce, BSEB, Patna with 64 percent in 2008
* Completed 10th Std at Panchsheel High School, BSEB, Patna with 77 percent in 2006

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| **PERSONAL PROFILE** |

Name : Ajay Kumar  
Father's Name **:** Late Anil Kumar Singh  
Gender **:** Male  
Marital Status **:** Single  
Languages Known **:** English, Hindi, Bengali, Tamil Hobbies **:** Reading wisdom literatures, Cooking, Playing Cricket