

Aakash S. Garud

Certified Salesforce Developer (2+ Yrs Experienced)

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Professional Summary

I am Salesforce Developer Working Professional having **4 + years'** Experience in Salesforce CRM environment (**2 years as SFDC Developer + 3 years as Salesforce Admin**) Professional experience in helpdesk and technical support services, also Worked for US based BPO. **Ready to Relocate** to PAN India.

Certifications: Salesforce Certified Platform Developer 1 (PD1)

Skills

Salesforce.com, CRM using Developer Console/ VS Code

Apex Classes, Apex Triggers

Batch Class, Apex Testing

Visualforce Pages, Deployment tools

SOQL, SOSL, DML Operations using Governor Limits

Sales Cloud, Service Cloud, Marketing Cloud

Data Modelling on Standard as well as Custom Objects and Apps

Planning & Coordination

Lightning Flows, Process Builder, Workflows, Approval Process

Data Security Model

Data Management (Import/Export) using Import Wizard & Data Loader

Reports, Dashboards, Surveys

Strong Communication

Work History

Snaga Technologies Pvt Ltd, Mumbai

June 2019 - Present

Salesforce Developer (2 Years)

1. Project Name - Ecommerce Platform B2C

Developed Workflow, Triggers, Visualforce Pages, Apex Testing, Batch Apex & Apex Customizations as per Requirements.

Maintained, Created & Improved Validation Rules, DML, SOQL, SOSL, Custom & Standard Objects, Sharing Securities, Process Builder.

Supported Business needs with technical design documentation.

Worked with Data Migration team using Data import Wizard, Data Loader

2. Project Name - Production Support (Insurance Domain)

Worked as a back end support person on SFDC Production org. as Salesforce Administrator

Used to Solve Daily 30+ Jira Tickets

Implemented Various Automation Tools to achieve faster operations.

Security Sharing, Data modelling, Reports, Data Import/Export, Lightning Pages, Layouts of UI creation.

All Types of Salesforce Functionality to Achieve Business Goals.

Nandana Realtors, Nashik

Feb 2018 – May 2019

Worked as Intern + Jr Civil Engineer to learn skills based on my Engineering Stream

Virgo BPO Services, Nashik

April 2017 - Jan 2018

Sales Executive

International (US Based) Customer Handling and Provided Sales, Marketing and Services to them ONCALL.

Managed Orders, Queries, and Solutions about Deliveries of Orders.

Customized Client Data and provided Training regarding Verbal Communication to younger teammates.

Education

2017

BE CIVIL, University of Mumbai

2011

Higher Secondary Education

Maharashtra State Board with **62.33%**

2009

Secondary School Certificate Examination

Maharashtra State Board with **82.61 %**