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Description automatically generated**

**Name: Ritesh Konduru**

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Experience Summary:

* Possessing **6 years** of experience in various stages of software-development cycle like requirement analysis, designing, coding and testing of **Salesforce CRM** applications.
* **3+ years** of experience in salesforce, force.com application with Aura Lightning.
* Exposure to sales cloud, experience in customization and configuration with classic and lightning.
* Experience in working on **LWC**-Lightning web components and Lightning design systems.
* Expertise in apex classes, apex jobs, triggers, workflows and integration with middleware web services using **REST /SOAP Api.**
* Good Experience in Salesforce (**SFDX**)continuous integration and continuous delivery (**CI/CD**)
* Highly motivated, dependable troubleshooter and problem-solver.
* Valued contributor who performs confidently and effectively under pressure and thrives on challenge.
* Quick and eager to learn new technology and business skills. Self-motivating and hard working.
* Have excellent work ethics, team orientation with strong analytical and leadership qualities.
* Actively involved in Initiation, Planning, Designing, Execution and Control and Closing the requirements and documenting the same, so as to make the SDLC process simple and maintainable.
* Have strong interpersonal skills, which provide the ability to interact with end users, managers and team

Education:

* **Bachelor of Technology** from Jawaharlal Nehru Technological University Hyderabad

Professional Experience:

* Currently working in **Deloitte Consulting**, Hyderabad as Salesforce Consultant since February 2017 to till date.
* Worked with **United Health Group**, Hyderabad as Software Engineer from March 2014 to February 2017

PROJECTS

Amazon:

Dali application handles all leave, disability and work accommodation requests for Amazon employees. The application provides a platform for the employees to do self-service or call into the HR help desk to manage the requests. current scope is to implement the application for approximately 5000 users in the US

Environment : Salesforce

Duration : April 2019 – till date

Role: Developer

Technology : Security, Apex Class, Batch-able, Triggers, LWC, Reporting, Rest API

and have working experience with manage package

Responsibilities:

- Designed and Developed Applications using Force.com Platform with LWC.

- Requirement Analysis and Designing the system with the support of a managed package.

- Apex Programming and Lightning coding for Amazon w.r.t Claim Vantage managed package.

- Worked on generating Dashboards and Reports using Report Types

- Involved in Security and User access management

- Developed Batch classes and schedulable classes for emailing.

- Implemented custom emailing and reporting through custom code

- Implemented Salesforce Apex coding standards bounding to limitations and exceptions.

- Implemented SFDX with CI/CD

**Project**  : **Dali**

Environment : Force.com, Lightning Web Components

Role : Developer

Technology : Security, Apex Class, Batch-able, Triggers, LWC, Reporting, Rest API

**Project Description**

This app is designed for case managers at Amazon to track claims of employees and provide benefits adhering to laws in various state in USA. Claim vantage managed package is an app which is installed in the

**Responsibilities:**

* Involved in security and salesforce customization.
* Worked on batching and scheduling reports and emails.
* Hands on integration with external systems.
* Followed apex coding standards bounding to limitations and exceptions w.r.t managed package guidelines.
* Implemented SFDX and followed CI/CD

Disney/21CF:

21st Century Fox is the world's premier portfolio of cable, broadcast, film and satellite assets, spanning six continents across the globe. Reaching subscribers in approximately 50 local languages every day, 21st Century Fox is home to a global portfolio of cable and broadcasting networks and properties, including Fox, Fox News Channel, Fox Business Network, Fox Sports, Fox Sports Network, National Geographic Channels, Star India, 28 local television stations in the U.S. and more than 300 international channels. The Company also holds film studio Twentieth Century Fox Film and television production studios Twentieth Century Fox Television.

Environment : Salesforce

Duration : February 2017 – April 2019

Role: Developer

Technology : Data Modeling, Security, Flows, Apex Class, Triggers,

Batch-able, AngularJS 1.0, Reporting, Rest API

Responsibilities:

- Designed and Developed Applications using Force.com Platform.

- Requirement Analysis and Design.

- Apex Programming and Visualforce remoting.

- Worked on Email templates, Batch processing and Integration callouts.

- Involved in all stages of the SDLC in this project.

- Interacted with business team to gather requirements.

- Involved in unit testing.

**Project 1**  : **Localization**

Environment : Force.com

Role : Developer

**Project Description**

This is a client application which provides access to create projects attaching requests and assets for purchasing sub and dub for a film across various languages. It also has implements like email alerts, batch processing, integration callout, notification, audit log, reports and dashboards.

**Responsibilities:**

* Involved in data modeling and salesforce configuration.
* Worked on visual force remoting and apex development.
* Hands on with inbound and outbound callouts.
* Worked on batch email templates.
* Worked on queueable interface.

**Project 2**  : **NatGeo Talent Management Portal**

Environment : Force.com

Role : Developer

**Project Description**

National Geographic is a television channel which films science, adventure and exploration programs. For which we have created a talent management system with gives a good info about the talent and his availability for booking an event. This application is helpful to create talent and update his events. This application has integrations with Instagram and Twitter accounts to post his updates to social media.

**Responsibilities:**

* Involved in data modeling and salesforce configuration.
* Worked on visual force remoting and apex development.
* Hands on experience with SOSL Functionality
* Experience with generating custom reports and dashboards.
* Twitter and Instagram Integrations.

Enterprise EDI – B2B:

B2B is short for business-to-business, the exchange of services, information and/or products from one business to another. The B2B Gateway platform provides an innovative way to transact with United Healthcare. A healthcare end-user can submit real-time and batch transactions using a direct connect application. All transactions are accessed through a secured connection over the Internet using leading technology, which accepts HIPAA-compliant transactions. The B2B application is based on a service-oriented-architecture and works on a listener mechanism which is responsible for accepting service calls and responding with appropriate information.

Environment : Java, SQL, WAS7, Soap and Rest webservices

Duration : March 2014 – February 2017

Role: Software Engineer

Responsibilities:

- Requirement Analysis and Design.

- Implement Business logic using Java.

- Involved in all stages of the SDLC in this project.

- Interacted with business team to gather requirements.

- Involved in the development of Singleton and Chain of Handlers Design Patterns.

- Involved in developing code for database interaction using JDBC.

- Involved in Migrating Service using SOAP based Web service.

- Involved in unit testing.

**Project 1**  : **B2B – Health Care Reforms and EDICC**

Environment : Java, SQL, WAS7, Chain of Handlers pattern.

Role : Developer

**Project Description**

This is a proposed architecture is designed to address onboarding of new formats / state exchanges following standard batch work flow to Validate, Translate & Routing quickly, effectively, and at least cost for Obama Care act.

EDICC is a Data base where each and every transaction that passes through B2B will be registered. Business wants an interface through which they can identify the number of failure, success transactions and volume for a period.

**Responsibilities:**

* Support this new architecture with pre-defined configurations.
* To follow standard batch process using WTX work flow.
* Modify and insert the required DB statements for particular state requirements.
* Configure the DB entries across the WTX Database and unit test the change for states.
* Provide and interface to the Business.
* Support Business for understanding the interface and fetch the required detail

**Project 2**  : **UPM3 Migration**

Environment : Java, WAS7, Soap WS.

Role : Developer

**Project Description**

B2B is a Translation and Routing project, which requires to communicate through other back-ends. We use restful WS and SOAP WS to consume and produce services based on the back-ends. In the process there are few elements modified updated in the process, this needs a migration in services.

**Responsibilities:**

• Create the upm3 jars by using the WSDL.

• Configured the upm3 request header with security constraints.

• Modified the request and response mapping based on WSDL changes.

• Configured and tested the services by using SOAP UI.

• Modified the logic to handle SOAP faults as per UPM3 standard.

Date:

Place: **Ritesh Konduru**