# Shashank Maind



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### Summary

- 5+ years of experience in hands-on Salesforce development, Integration, Solutioning, and Technical architecture
- Salesforce Certified Platform Developer (I & II) and Platform App Builder
- Expertise in areas like Lightning components, API Integrations, Community & Service cloud across various domains
- Led and mentored teams ensuring high quality of deliverables and customer trust

### Experience



#### Technical Lead

#### **Eternus Solutions Private Limited**

Apr 2019 - Present (1 year 3 months +)

- Technical Architecture and Solution designing for key problem areas of the implementation
- Created detailed technical design documents to translate the business requirements into use cases
- Interacted and communicated with the business user to understand continuously growing enhancement requirements of the project
- · Helping the team members understand the business requirements and resolve their technical queries that arise during the technical implementation
- Went on-site for development, deployment planning, and support
- Develop key reusable components and frameworks to be used throughout the community
- Develop Lightning components, Apex classes & Visualforce pages for the Portal
- Conducted code reviews of the developed code to ensure adherence to coding guidelines and standards and improve the overall deliverable quality
- Mentored multiple batches of new employees and helped them grow
- Test code development
- Deployment, QA & bug fixes

## Senior System Executive

#### **Eternus Solutions Private Limited**

Apr 2017 - Mar 2019 (2 years)

- Optimized data storage structure & implemented indexed searching to make searches faster by 60% on an AppExchange Product
- Developed a Lightning component utility to assign bib numbers by an algorithm based on multiple factors and reduced the assignment time by 75%
- Program architecture design of a complex audit process to make it reusable, modular, and scalable for batch processing more than a million records.
- Designed and developed a modern responsive UI with Lightning Design System.
- Complete Re-Architecture of an Alumni Community as a Single Page Application to make it highly responsive and mobile-first like the Salesforce1 App.
- Overhauled the custom settings architecture to make it work with fewer records thus making the application lighter and faster by 33%
- Lightning component design and development
- Interacted and communicated with the business user to understand continuously growing enhancement requirements of the project

- Conducted code reviews of the developed code to ensure adherence to coding guidelines and standards and improve the overall deliverable quality
- Deployment and QA

### System Executive

#### **Eternus Solutions Private Limited**

Jan 2015 - Mar 2017 (2 years 3 months)

- Lightning Component prototype development of an alumni community solution
- Quickbooks Integration using DBSync
- Wrote PHP script for JWS-Salesforce integration using the Salesforce Partner WSDL
- Developed a REST API in Salesforce for Website Integration
- Payment Integration with BillHighway using their REST API callouts on Salesforce Communities
- Metadata Migration between Salesforce instances using the Force.com ANT Migration tool
- Custom Spreadsheet Application built using jQuery for presenting a unified view for editing records from multiple objects.
- Developed a highly configurable AppExchange application for a Non-Profit Organization

#### **Education**



Bachelor of Engineering - BE, Information Technology 2010 - 2014

#### **Licenses & Certifications**

- Salesforce Certified Platform Developer II Salesforce 20192835
- Salesforce Certified Platform App Builder Salesforce 18448349
- Salesforce Certified Platform Developer I Salesforce 6252944
- Salesforce Certified Force.com Developer Salesforce
  Issued Aug 2015 Expires May 2018
  2852525

#### **Honors & Awards**

- Stellar Performer of the Year Eternus Solutions Private Limited Oct 2017
- Special Appreciation Award Eternus Solutions Private Limited Apr 2016
- Spot Award Eternus Solutions Private Limited Sep 2015

#### **Skills**

Salesforce.com • Web Development • Solution Architecture • Lightning Components • Javascript • API Integration • Community Cloud • Service Cloud • Agile Methodologies • Git