

# ARUN SHARMA

## SALESFORCE DEVELOPER



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## SKILLS

- Workflows, Process Builders, Flows, Validation Rules
- Sharing Settings
- Apex Classes
- Apex Triggers
- Visualforce Pages
- Batch classes, Schedulable Apex
- Lightning Components Basic
- Data Migration (Workbench & Dataloader)
- Reports & Dashboard
- MS-Office

## PROFESSIONAL SUMMARY



Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction. Proven multitasker independent worker and team player.

## EXPERIENCE

Salesforce Developer having one years of experience in implementing solutions which drive business goals.

**Organization** - Tata Consultancy Services

**Designation** - System Engineer

**Total Experience** - 3+ yrs

**Projects :**

### 1. Research Biological Donation Program (Aug 2019 – Present)

This application is used to managed the donation program in pharmaceutical company for their research.

- Develop Visualforce pages, Apex classes and apex triggers.
- Work with Schedulable apex and Batch class

### 2. Swissport (Sep 2018 –Aug 2019)

Collaborated with Swiss aviation services company Swissport and helped them manage their business in an effective manner by providing them with a CRM based solution.

- Work with Lightning Component and Lightning Configuration Basic.

### 3. Retail Transformation Production Support (Feb 2017– Sep 2018)

Worked on project of an American pharmaceutical company which operates the second-largest chain in the United States. It specializes in filling prescriptions, health and wellness products, health information and photo services.

- Working on the incident, CRQ, problem management.
- Analyzing the incident and assigning to the respective team.
- Log monitoring of all the interfaces on daily basis and reporting the errors to team.
- Active Transfer server file and event monitoring using MWS.

## EDUCATION

- B.Tech in Mechanical Engg. from UPTU with 73.55% in 2016.
- Diploma in Mechanical Engg. from University Polytechnic AMU, Aligarh with 79.6%.
- X<sup>th</sup> from ABK Union High School AMU, Aligarh with 69.4%.