

## **SURYATEJA KATTAMUDI**

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Bangalore, India

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### **Career Objective**

- To contribute for the growth of organization along with improvement of self capabilities and polish own skills

### **Experience Summary**

- Assistant Consultant in TCS with 9 year 3 months experience (Aug 2011 – Present).
- Working in Techno-functional role as a Business Analyst and PL/SQL Developer with responsibilities that include Requirement gathering and analysis, Work-shops for feasibility study with Clients, Design solutions, Documentation and assist in Dev, UAT, and Deployment.
- Handled Production Support - L2 & L3 roles for 6+ years - both at Onsite and Offshore for Oracle R12 EBS and multiple Factory, Legacy Supply chain, Repair & Finance applications.
- Worked on Dev, Test, UAT and Production instances hosted in On-prem & Cloud environments.
- Led a team of 5 people for 4 years and had been a direct contact to Client at Onsite for 2 years.

### **Skill Summary**

**Languages:** Oracle PL/SQL, Shell scripting, Asp.NET, Perl, ZPL (Basic), ProC (Basic)

**Operating System:** Windows XP, Unix, LINUX (Both On-Prem & Cloud)

**Data Base:** Oracle 8i, 9i, 10g, 11g and 12g, & SQL DB

**Tools / Utilities:** BRIO, Oracle E-Business Suite R12, Putty, plsqldev, PSPAD, BMC, Service-Now, Kintana, JIRA, Informatica & Hyperion (Basic), Blue Prism & UiPath (Learning)

**Processes:** Major Incident Management, Change & Problem Management, ITIL & SDLC Processes, Project Management, Requirement Gathering & Documentation

### **Education Qualifications**

B. Tech - Electronics & Communication Engineering, SASTRA University, 2011 (CGPA: 7.69)

### **Assignments**

#### **Mackenzie Project (Sep, 2020 – To date, Offshore Bangalore)**

Project involves introduction of new device – Radio with Wifi and Android capabilities into Client catalogue.

Responsibilities include Change manager. Handled co-ordination of multiple IT and client teams to perform UAT, and Change management to implement the project changes to Production

Skills Used: Change Management, Kintana, JIRA, Oracle EBS R12, Oracle PL/SQL

#### **Future State Project (August, 2019 – August 2020, Offshore Bangalore)**

Project involves enabling North America consolidation and integration processes into GF Oracle EBS application. This includes Consolidation and Integration centre's receiving, packing and shipping process with the capabilities of domestic and international shipping.

It also enables EBS to support the new global Dropship process and retire existing legacy applications with streamlined process that simplifies IT landscape with integrated quote to cash solution in Greenfield platform.

Responsibilities include dual role of Business System Analyst and Developer.

**Business System Analyst Role:** Requirement analysis, conducting work-shops for feasibility study with business & designing solutions. Creating the design document, functional and technical specifications and prepare Business test cases for feasibility checks & Document them for Project team's usage.

**Developer Role:** Development of components that need PL/SQL, Shell script and BRIO Solutions along with Code review, Testing, Deployment & Technical troubleshooting.

Also handled testing the code modules and delegated with clients during system testing phase on end to end ordering process of the client that includes Order Management, Manufacturing, Shipping and Finance modules.

Skills Used: Oracle DB, PL/SQL, Linux AWS, Shell scripting, BRIO, html

#### **Bedrock Project (December, 2018 – August, 2019, Offshore Bangalore)**

Project involves development of solutions for consolidation of Manufacturing Unit and System Integration Centre and their Manufacturing, Supply Chain and Finance operations from Berlin org to US org for Motorola Solutions client.

Responsibilities include dual role of Business System Analyst and Developer.

Business System Analyst Role: Gather and understand the Customer requirements of the whole Project, Analyze & prepare strategy for solution development, Prepare Business test cases for feasibility checks & Document them for Project team's usage.

Developer Role: Development of components that need PL/SQL, Shell script and BRIO Solutions. Also work on Apache configuration, Forms and Reports servers, FMB and RDF files.

Also handle testing the code modules and delegate with clients during system testing phase.

Skills Used: Oracle DB, PL/SQL, Unix Shell scripting, BRIO, Forms and Reports, Apache, ProC

#### **Green Field Services & Repair module Developer (March, 2018 - November, 2018 Offshore Chennai)**

To Develop PL/SQL and Shell script Solutions for Oracle R12 ERP Service Contracts, Repair and Installed Base modules for Motorola Solutions client

Help support team with analysis for emergency issues and strategize solutions in same modules.

Skills Used: Oracle E Business Suite R12 - Services & Repair Modules, Oracle DB, PL/SQL, Unix Shell scripting

#### **Alsdorf IT Operations (November, 2017 - December, 2017, DC, Onsite Alsdorf, Germany)**

Support all DC Factory Operations related to Supply Chain during an Emergency on Site for CTDi / Motorola Solutions relationship

Closely worked with DC Factory to provide solutions with Shipping & Warehouse issues at site

Skills Used: Oracle E Business Suite R12 - Supply Chain Module, Oracle DB, PL/SQL

#### **EA IT Operations Onsite (February, 2016 - February, 2018, MFG Unit, Onsite Berlin, Germany)**

Onsite support for all EA IT Operations - Factory, Supply Chain & Finance modules for Legacy systems for Motorola Solutions client. Also worked on repair module.

Closely worked with Business to understand and provide solutions with issues at MFG Unit

Worked on Process Automations, Enhancements in Shell scripting, PL/SQL & Asp.NET

Skills Used: Unix / Linux, PL/SQL, Oracle DB, Shell Scripting, Asp.NET, BRIO, DWH, Perl

#### **EMEA SFC Migration Project (December, 2015 – February, 2016, Offshore & May, 2016 - July, 2016, Onsite Berlin, Germany)**

Migration of Berlin Factory Application – EMEA SFC from Unix to Linux OS and Oracle 9i to Oracle 11g Database along with migration of Oracle Forms and Reports to new Weblogic server.

Involved gathering the Customer requirements, document them and develop the compatible code to migrate the application to new environment and test end to end before delivering the new environment to Client.

Skills Used: Unix, PL/SQL, Oracle DB, Perl, Shell Scripting, Oracle Forms(fmb) and reports(rdf), Java services like netIPC, and C & ProC

#### **EA Supply Chain Operations (January, 2015 - February, 2016, Offshore)**

To support all EA region based Supply Chain Legacy Applications from Offshore for Motorola Solutions Client

Skills Used: Unix, PL/SQL, Oracle DB, Perl, Shell Scripting

**Schedule Sharing system (February, 2012 - February, 2016, Offshore)**

To support Schedule Sharing system that manages Supply chain operations between Motorola Solutions and its external Suppliers (Includes Demand Forecast, Shipments & Receipts)

Worked on Process Automation and small Enhancements in Shell scripting & PL/SQL

Skills Used: Unix, PL/SQL, Oracle DB, Perl, Shell Scripting

**Site Shortage Management system (December, 2012 - August, 2015, Offshore)**

To support Site Shortage management system which handles Inventory in different Motorola Solutions facilities, enables transactions between them and alerts Business with Shortage data

Skills Used: Unix, WINDOWS, Oracle DB, PL/SQL, Shell, Asp.NET

**Unified Metrics Portal (December, 2012 - September, 2014, Offshore)**

To develop and maintain an internal Reporting tool - Unified Metrics portal which manages Ticket Metrics for TCS / Motorola Solutions relationship and alerts support teams with SLA and backlog

Skills Used: Oracle DB, PL/SQL

**Achievements**

- Received multiple Client appreciations and organizational level awards for BSA role in the last year that include **Star of the month, Star of the quarter** awards for my contribution to designing critical project solutions, **'Applause Award'** for coordinating with IT and Business teams and successful completion of UAT cycle, and multiple **'Star Team Award'**s for successful completion and deployment of my last project and on time delivery of Build components in current project.
- Received **'Special Initiative Award'** for my contribution in EMEA SFC Migration Project to deliver the Project successfully on time even after multiple road blocks.
- A Research Paper has been selected and published in an International Online Journal IJFCA on "ROAD ACCIDENTS PREVENTION AND DETECTION" conducted by IISc. Bangalore in April, 2009.
- Completed INPLANT TRAINING on "BRIEF STUDY OVER DISTRIBUTED DIGITAL CONTROL SYSTEMS" in K.T.P.S, Paloncha, Andhra Pradesh.

**Extra-Curricular Activities**

- Participated in National Service Scheme in the year 2010 conducted by SASTRA UNIVERSITY, Thanjavur.
- Closely working with an NGO - AATMEYA established by our group of friends to help educate poor children in India.

**Personal Details**

- Father's Name : K V L Satyanarayana
- Mother's Name : K Padmavathi
- Date of Birth : Jul-15 1990
- Age : 28 years
- Gender : Male
- Languages Known : English, Telugu, Hindi, Tamil
- Hobbies : Reading, Photography, Travel, Stargazing, Cooking
- Pan Card No : BLEPK2796M

I, hereby declare that all the details mentioned above are genuine as per my knowledge.

Date: Nov 2020

Place: Bangalore

SIGNATURE  
(SuryaTeja Kattamudi)