

Taufique Ahmed Shaikh**Mobile: +919029890444****E-Mail: shktfq1@gmail.com****Objective**

- ❖ To provide the best possible service by constantly improving my level of expertise.
- ❖ To grow with an organization and to develop as a person in a creative and competitive atmosphere

Professional Experience

Client Name	Company Name	Duration & Role	Project Names
Piramal Capital Housing Finance Limited	Piramal Capital Housing Finance Limited	May'19 onwards (Senior Manager IT) May'17 – April'19 (Manager IT)	<ul style="list-style-type: none"> a. Efront: (CRM+LOS+LMS) b. Sharepoint Online: LOS c. Beacon Upgrade: LMS d. SAP FICO- GL e. And various integration & Digital Initiatives
Bank of America	Bank of America	April'16 to May'17 (Scrum Master & BA) October'15 to April'16(Business Analyst) July'13 to October'15(CRM Specialist and Quality Analyst)	<ul style="list-style-type: none"> a. Electrum: Prime Brokerage b. Electrum: Margin Risk c. Electrum: RDS d. Benefits online e. Salesforce CRM f. Data Migration, Data warehouse, and Data remediation
JP Morgan Chase	TEKsystems	Sep 2012 to Jun 2013	<ul style="list-style-type: none"> a. Chase Cards: PNET 4 Legacy b. CCS: Card Holder User Interface (CHUI) c. Data Migration and Data warehouse
JP Morgan Chase	Tata Consultancy Services	Nov 2011 to Aug 2012	<ul style="list-style-type: none"> a. JNE- Client Onboarding b. JNE: Messaging services
State Bank of India	Maveric Systems Ltd	June 2011 to Oct 2011	<ul style="list-style-type: none"> a. Peoplesoft HCM 9.1
Dubai Islamic Bank	Maveric Systems Ltd	Feb 2011 to June 2011	<ul style="list-style-type: none"> a. MENA HRMS b. Oracle HRMS
Dubai Ports and Customs	Maveric Systems Ltd	April 2009 to Jan 2011	<ul style="list-style-type: none"> a. Mirsal 2- Declaration

			Processing Project b. M2- EEPG Integration (Siebel) c. M2- NRE integration d. M2- ECR integration (Siebel CRM)
Bank Muscat	Maveric Systems Ltd	Dec 2008 to April 2009	a. Flexcube in house project

Accolades in Academics & Professional Career

- ❖ Gold Medalist in Post-Graduation Program from Loyola Institute of Business Administration
- ❖ Piramal IGNITE- Leadership Program from Harvard University
- ❖ Mountaineer Rank in Salesforce Trailblazer with 25K+ points and 35 badges
- ❖ Certified Scrum Master from ScrumAlliance.org for Agile Methodologies
- ❖ Completed ITIL certification
- ❖ BEC Certified from Cambridge University
- ❖ Financial Market and Trade Finance Certification from TCS Academy
- ❖ Instrumental in business adoption and customer satisfaction index on tech/digital solutions

Professional Summary & Key Responsibilities

- ❖ 11+ plus years of working experience in the IT industry comprises of Banking, Lending, Capital Market and CRM domain
 - ◆ 8 plus years of experience in implementing different banking and Capital Market products like ERP Solution, Loan Origination System, Loan Management System, Salesforce & Siebel CRM, Margin Calculators, Risk Management and Risk Reporting, Credit card Life Cycle and different trading application along with different HRMS system
 - ◆ 4 plus years of IT experience in Data Migration & Integration experience in various Product Implementations with Good Knowledge of DWH (Data warehousing) concepts and BI- reports and dashboards
 - ◆ 2 plus years of work experience in ports and customs domain in declaring goods and services by exporter and importer
- ❖ Instrumental and a key member in implementing Salesforce in Bank of America across 16 +LOB with the ability
 - ◆ Build Custom apps and Objects,
 - ◆ User Management, Data Management, Data Security
 - ◆ Creation and Maintenance of Reports & Dashboards
 - ◆ Formula fields, workflows,

- ◆ Custom views, and other content of intermediate complexity
- ◆ Chatter Administration, AppExchange, Apex Data loader and Einstein Features
- ❖ Effective implementation of Data Quality and Data Remediation projects as per BCBS- 239 guidelines:
 - ◆ Overarching governance and infrastructure
 - ◆ Risk Data Aggregation capabilities
 - ◆ Risk Reporting practices
 - ◆ Supervisory review, tools and co-operation
 - ◆ Implementation timeline and transitional arrangement
- ❖ Implemented efront solution for (CRM, LOS & LMS) to cater business needs in Piramal:
 - ◆ Deal Workflow Management
 - ◆ Investment Committee Sanction Approval
 - ◆ Implement Auditor, Compliance and Risk modules for Due Diligence and for other risk categorization
 - ◆ Implement Project & Asset Monitoring module to compute cash covers, EWS, Trends, Site visits etc..
 - ◆ Implement Facility module to carry out all the related Loan management activities and reporting's both for IGAAP and INDAS (IFRS)
- ❖ Implementation of Fund Administration Module:
 - ◆ Complete Fund Setup
 - ◆ Fund Bank Accounts
 - ◆ Fund Investors
 - ◆ Fund Subscription
 - ◆ Fund Operations
- ❖ Automated Fund raising Distributor Fees allocation:
 - ◆ Setting Up Distributors Pool
 - ◆ Distributor Rating
 - ◆ Registering Distributor
- ❖ Complete Fund related data migration done from CAMS to efront
- ❖ Implement Third Party Interface between Efront and CAMS to ingest the data on daily basis related to fund operation
- ❖ Designed and Implemented below integration solutions:
 - ◆ Paperless Audit & disbursal workflow on efront
 - ◆ Auto Appropriation Logic hierarchy for the receipts in LMS on Beacon
 - ◆ Sheekraft solution for Bank & Escrow Statements
 - ◆ Payment Advice and Statement of Account on the system on both Beacon & efront
- ❖ Designed and Implemented INDAS Solution
 - ◆ to calculate EIR,

- ◆ Amortized cost and
- ◆ month on month income
- ❖ Actively participated and deployed below digital initiatives via different channels
 - ◆ Digital Solution Implemented via Robot Process Automation (RPA) (UI Path):
 - Automation of Bulk SOA via RPA, saved 30 days of person efforts annually
 - Auto Bank Reconciliation via MT940, saved 18 days of person efforts annually
 - Automation of Borrower/ Promoter CIBIL exposure analysis and auto entry in system of records, saved 45 days of person efforts annually and eliminates ~70% of manual effort
 - ◆ Interactive Outcome based dashboard via POWER BI
 - Portfolio Summary
 - Interest and Repayment Summary
 - Cash Collection report
 - Asset Classification and Provisioning reports
 - Single Customer View
 - ◆ Assist the team in setting up digital underwriting process, digital KYC and chatbot
 - ◆ Implemented various mobility solutions:
 - Site Visits for Asset monitoring and integration with DMS and core system
 - Paperless Audit workflow approval via MS-Flow
 - Paperless Disbursal workflow approval via MS-Flow
 - Other collaboration tools, SMS and Outlook integrations
- ❖ Automate computation of cash cover for actual vs budget
- ❖ Automate Early warning signals and other trends for asset monitoring & risk management
- ❖ Implement numerous Dashboards for management on Power BI dashboard tools
- ❖ Played a key role in implementing digital initiatives in all the organization
- ❖ Key Business Analyst in implementing Reference Data Service for Prime Brokerage Margin Risk Technology for all the asset class
- ❖ Implemented pricing workflow to calculate the Margin for each clients or groups
- ❖ Provide assistance to Unified Margin Application (UMA) team for Bank of America.
- ❖ Implemented Data Quality and Data Remediation project in Bank of America for PBMRT
- ❖ Implemented HRMS & HCM solutions for State Bank of India and Dubai Islamic Bank
- ❖ Implemented new-age user interface platform for JP Morgan Chase cards with all the latest features

Educational details

Degree	Institution/University	Percentage
PGP(Financial Services and Software Testing)	Loyola Institute of Business Administration	77%
B. E (Electronics)	PIIT, Mumbai University	74%

HSC	PCSC, Maharashtra Board	60.50%
SSC	MAHS, Maharashtra Board	58.40%

I hereby declare that the particulars given above are true to the best of my knowledge and belief.

Date:

Taufique Ahmed Shaikh