# Puneet Bakshi

Project Manager, Certified Scrum Master®, PMI-RMP Trained

 pbakshi.1987@gmail.com  7814515784

# Summary

Experienced Scrum Master with over 13 years of expertise and a robust background in Agile project management, backed by CSM certification. Recognized for adeptly steering cross-functional teams to achieve successful project delivery, demonstrating an unwavering commitment to meeting goals within scope and budget constraints.

Eager to leverage extensive expertise in project management, encompassing Agile frameworks such as Scrum, Kanban, and Extreme Programming, along with Business acumen.

Intent on excelling in the role of Scrum Master and contributing to elevating software development to the highest standards of excellence.

**Certifications and Trainings**

* Certified ScrumMaster (CSM) by ScrumAlliance
* Undergoing training for Project Management Professional (PMP) certification by PMI.
* Comprehensive Training in PMI-RMP (Risk Management Professional) Principles.
* Introduction to Artificial Intelligence by Simplilearn.
* Robotic Process Automation Training

**Professional Experience**

**Role: Scrum Master | 2023 – Present**

**(**Job Title: Software Project Manager)

**Finvasia Group, Mohali**

* Leading the transformation from Waterfall methodology to Scrum framework for multiple Fintech applications across the organization primarily in banking domain, resulting in 25% reduction in project delivery time.
* Demonstrated personal commitment to instilling and embedding the utmost standards of ethics and code of conduct among the project resources, set by organizational governing teams across financial markets and compliance matters.
* Facilitating Daily scrum, sprint planning, sprint review and sprint retrospective meetings while ensuring strong collaboration with Product owners to ensure the product backlog is well-maintained.
* Facilitating and adopting various Story point estimations and planning.
* Responsible for team mentoring to enhance problem-solving abilities and inspiring a collaborative team performance, resulting in 10% increase in productivity.
* Leading project teams in the successful implementation of Extreme Programming methodologies, fostering collaborative and frequent releases.

**Role: Project Manager | 2018-2022**

**(**Job Title: Technology Lead)

**Infosys Ltd, Chandigarh and Melbourne (Australia)**

* Managed a team of 75+ software developers, QAs and consultants for a complex 3 year multi-vendor program with a TCV of approx. 1.8mAUD.
* Acted as process owner for the team and ensured healthy relationship amongst team members by leveraging situational awareness skills and introducing behaviour-driven development testing (BDD), thus building high performance teams.
* Well appreciated by the senior stakeholders for maintaining consistency in achieving high CSAT - above 98%
* Facilitated in implementing Continuous Integration and Deployment (CI/CD) in the project resulting in faster release cycles.
* Implemented automated testing frameworks – Test-driven development under Continuous integration in the project using Tosca resulting in ~40% reduction in the team size spanning over a period of 3 years.
* Managed end-to-end resource planning, cost estimates, and ensured the project deadlines were consistently met.

**Role: Technical Architect | 2015-2017**

**(**Job Title: Technology Lead)

**Infosys Ltd, Singapore and Australia**

* Responsible for driving the teams performing technical assessments while working closely with account anchors to submit responses to the RFPs across Asia Pacific (APAC) regions.
* Conducted a number of successful POC ideas including Siebel implementation on Oracle Cloud Compute.
* Collaboration with software teams and key stakeholders resulting in a 10% reduction in project delays.
* Adopting a culture of continuous improvement by leveraging empirical evidence to refine processes, optimize workflows and enhance overall project outcomes.

**Role: Technology Analyst | 2009-2014**

**(**Job Title: Technology Analyst)

**Infosys Ltd, Australia**

* Involved in providing technical support to end-users, troubleshoot issues and resolve technical problems efficiently.
* Overseeing the development of technology solutions, adhering to best practices and industry standards.
* Identify opportunities for technology improvements and innovations.

**Key Skills**

* Predictive and Iterative Project Management
* Program Management
* Agile and Scrum methodologies
* Team Leadership and mentoring
* Stakeholder Management and Stakeholder Communication
* Demand Management - Prioritization and Resource Allocation
* Cost and Resource Management
* Risk Assessment and Mitigation
* Resource Optimization
* Scope Management and Conflict Resolution
* Problem Solving and Critical Thinking
* Clickup, JIRA, Confluence, SNOW, Trello
* UX / UI design – Figma , Miro

**Professional Memberships**

* Member , Project Management Institute (PMI)
* Member , Scrum Alliance

**Educational Qualification**

* Bachelor of Engineering (B.E) in Electronics and Communications (Hons), 2005-2009

 Chandigarh College of Engineering and Technology, Panjab University, Chandigarh