



## **Jagadeeswararao Gottapu**

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### **Professional Summary**

- **5+ Years** of Experience in IT Industry and having around **5+ years of relevant experience in Salesforce** Implementation, Development, and Customization.
- Hands on experience in **LWC** and **LAC** Components.
- Hands on experience in **APEX classes, Controllers, Visualforce Pages and Visualforce Components** for customize the application.
- Experience in writing **Triggers, Schedule Apex, Batch Apex, Apex @Future** method, **Queueable Apex** and **RemoteActions**.
- Hands on experience in creation of **Lightning Aura Components**.
- Hands on experience in administrative tasks like **Creating Roles, Profiles, Users, Email Services, Page Layouts, Workflow Rules, Validation Rules and Approval Processes**.
- Hands on experience in **OWD** and **Sharing Settings**.
- Good experience on creating **Reports & Dashboards** and **Custom Reports**.
- Good experience in Developing Business requirements using **Standard/Custom Objects**.
- Good experience in Developing **Flows, Workflows, Process Builder**.
- Good experience in **PostMan & Workbench** using to test Rest Api Integration.
- Good experience on Salesforce **Data Migration** using **Apex Data Loader, Import Wizard** and **Workbench**.
- Having experience in implementation of **Custom Settings** and **Field Sets**.
- Having experience on deployments using **Change Sets & Package Folders**.
- Having experience in **AgileScrum Methodology**.
- Interacting with the business team on day to day business activities on the project.
- Experience with full life cycle of business solutions including requirement gathering, prototype designing, coding, database, report development, testing, UAT testing, production and ongoing production support.
- Highly flexible and capable of learning new Tools and Technologies.
- Excellent team player, self-motivated, quick learner with good communication skills and trouble-shooting capabilities.

### **Educational Qualification**

**M.C.A** from Andhra University - 2010.

## Experience Summary

- Worked as SFDC Developer in “ABHYRAMIT Solutions PVT LTD” from Apr-2022 to Nov-2022.
- Worked as Salesforce Developer Evangelist in “Maxify Digital Labs Pvt Ltd” from Jan-2021 to Mar-2022.
- Worked as Salesforce Developer in “Global Infovision Private Ltd” from July-2020 to Jan-2021.
- Worked as Salesforce Developer in “ARK Infotech Spectrum India Pvt Ltd” from Dec-2018 to July-2019.
- Worked as Salesforce Developer in “Vipra Infotech Pvt Ltd” from Jan-2017 to Dec-2018.

## Project Summery

### Project #05:

Role	: Salesforce Developer
Client	: BAT
Duration	: Apr-2022 to Nov-2022.
Team	: 15

British American Tobacco plc is a British multinational company that manufactures and sells cigarettes, tobacco and other nicotine products. The company, established in 1902, is headquartered in London, England. As of 2019, it is the largest tobacco company in the world based on net sales.

British American Tobacco is the second largest private manufacturer of tobacco products worldwide. With lucky strike and pall mall, the company's portfolio includes two of the most popular cigarette brands. In addition, with its brand Vype, the company has established itself on the e-cigarette market.

- Implementation of Triggers logic Based on the Business Requirement.
- Working on Trigger Class and Test Class regarding code Coverage.
- Working on Apex Classes and Test Classes regarding code coverage.
- Prepare the Data Setup for End Market Based on Change Request.
- Working on Metadata creation based on Business Requirement for future Enhancement and used in logical functionality.

- Working on Custom Labels for Business Requirement.
- Working on Lightning Web Component on SSO.
- Worked on Download API Failures for IVY Users in Germany End Market.

#### **Project #04:**

Role : Salesforce Developer  
 Client : IDFC (Incentive,CAM,Financial Modules)  
 Duration : Jan-2021 to Mar-2022  
 Team : 5

At IDFC FIRST Bank, we want to help you achieve your personal dreams. Whether it is wedding expenses, unforeseen medical bills, funding your dream vacation or renovating your home; IDFC First Bank can help you meet all these diverse financial needs and more with an unsecured Personal,Home,Two-Wheeler,ConsumerDurable & Credit Cards sanctioned loan. We have also made it extremely easy with a paperless and hassle-free application process.

- Working on Apex Classes and Test Classes regarding code coverage.
- Implementation of LWC for Incentive Modules.
- Implement Tabular UI format to display the Data in Incentive Module.
- Implement Data Models for Different phases.
- Implement Triggers based on apex classes.

#### **Project #03:**

Role : Salesforce Developer  
 Client : Pure Storage  
 Duration : July-2020 to Jan-2021  
 Team : 15

Pure as-a-Service is a utility for which you're billed based on actual consumption with minimum commitments starting at 50 TiB. Gone are the days where you had to predict the future to buy or lease storage years in advance. Get the storage you need—block, file, object—to match your business needs. Manage your subscription with one set of tools for orchestration, storage management, VM analytics, and AI predictive support. Get specific configurations that meet your infrastructure needs with an easy path to hybrid-cloud and

cloud-native deployment. Pay as you go for predictable workloads in an easy, repeatable framework.

- Implementation of Custom Validation Rules in different objects.
- Working on Apex Classes and Test Classes regarding code coverage.
- Implement Process Builder regarding various objects.
- Implement Triggers in Different Stages.
- Implement Triggers VS Batch in apex classes.

### **Project #02:**

Role	: Salesforce Developer
Client	: SCB (Squad 3 Developer)
Duration	: Dec-2018 to July-2019
Team	: 5

Wherever you are in your life, enjoy a better banking experience with our comprehensive Personal Banking solutions, designed to help you save, spend and get rewarded for your relationship with us. From savings accounts to your first home mortgage or child's education fund, we offer a full range of services to meet your evolving financial needs. Simpler, smarter banking. Whether you're travelling, settling or investing overseas, our global banking network offers many opportunities for you to tap into. From wealth management to property financing and more.

- Implementation of LWC components. (Send To, Follow Up, Rcco Review Buttons).
- Implementation of LWC Send to Previous State and Process Builder update the Loan Application State.
- Implementation for LWC components for Address, HR Verification.
- Implementation Omni Channel for Task Assignment and Service Resources.
- Income Calculation LWC for Income Maker User.
- Working on Apex Classes and Test Classes regarding code coverage.

### **Project #01:**

Role	: Salesforce Developer
Client	: GE
Duration	: Jan-2017 to Nov-2018
Team	: 15

GE Health Care project headquartered in USA and have operating units in Europe, Japan, LATAM, and Middle East. This Project is to provide ServiceMax/Service Cloud CRM platform that delivers 300+ feature user stories per release for various internal services business. ServiceMax is a comprehensive collection of custom modules developed on the force.com Platform to manage Field and Depot service activities of manufacturing organizations. It enables tracking of installed base, service contracts, warranty, corrective and preventive maintenance, basic and advanced dispatch management, onward & return logistics and parts inventory. These rich features support a wide range of business functions including Support Centers, Field Service, Depot Repair, Operations, Service Administration, Service Partners and Logistics. With this solution, Salesforce.com customers can truly get a 360° view of their customers.

- Create and maintain Objects, Tabs, Fields, List Views, Page Layouts, reports, dashboards, and other salesforce.com functions. Prior skills of issue resolution by understanding the requirement, discussion with related user, suggesting workarounds and complete resolution in salesforce application.
- Creation of **Lightning Aura Components**.
- Handle on-going customization/ alteration of Salesforce.com. Maintain, enhance and create workflows, functions, process builders, approval process, and configurations within the Salesforce.com environment.
- Grant/ remove and maintain user licenses. Maintain security including sharing rules and security levels. Design, Create and maintain user roles, profiles and hierarchies. Monitor application storage usage and archive data as needed.
- Develop code, custom objects, Visual Force pages, Apex, reports, workflows and assignment rules.
- Self-Starter in testing and end to end sanity checks for the requirement mentioned in User Story in Dev, UAT, ITest, TrainUsers, Breakfix application sandboxes before it deploys to Production to identify and avoid issue escalations.