Vinay Kumar Lanka

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**Location**: Hyderabad



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| PROFILE | * 2.0 years of experience in Salesforce.com CRM platform with total IT experience of 4.6 years. * Extensive skills in analysis, design, development, customization & implementation of CRM using different modules in Salesforce.com. * Strong attitude towards learning new technologies.      * Decent written and verbal communication skills with much exposure to client interaction and requirement clarifications |
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| SKILLS     |  |  | | --- | --- | | **SFDC Technology** | Apex classes, Apex Triggers, controllers, Visual Force Pages, SOQL, and SOSL. | | **SFDC Tools** | Apex Data Loader, Eclipse | | **Deployment Tools** | GIT hub, ANT | | **Languages** | Apex , Visual Force | | **Operating System** | Windows 7 ,8 and 10 | | **Other Technology** | Sql, ServiceNow and JavaScript |      * Work experience in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, and Workflows. * Work experience in Visual force pages & Apex development. * Knowledge in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements. * Work experience in Apex Triggers, Batch classes, Schedule classes, Test classes * Excellent communication and inter-personal skills, accustomed to taking client calls regularly.   EDUCATION  **B.sc (Computers)**  Sir C R REDDY(A) COLLEGE. Eluru, West Godavari District in AP. Graduated 2015.  EMPLOYMENT SUMMARY  **Current Employer:** Infosys  **Employment Tenure:** 4.6 Years  **Designation:** Systems Engineer  WORK EXPERIENCE   * **Project # 1**   Role : Solution Operations Support  Platform : ServiceNow, Sql scripts and Linux.  Client : Teletech  **Roles and Responsibilities:**   * User provisioning and providing access to users based on approvals. * Responsible for development in major areas of the applications. * Migrating the users into applications based on the roles using Sql scripts from Sql Database tool. * Pulling the Logs of users using their Id’s from a particular application. * Tries to check health conditions of the servers using basic Linux commands. * Joining the bridge calls on priority and providing support to team at any point of time. * Preparing new documentations based on the new situation and uploading it into SharePoint platform. * Collaborating with fellow track members and helping each other. * **Project # 2**   Role : Salesforce developer.  Platform : Remedy, ServiceNow, Salesforce.com  Client : Sysco Foods  **Roles and Responsibilities:**   * Analysis and estimation of business requirement. * Responsible for development in major areas of the application. * Development of triggers and all major workflows involved as part of the application’s functionality. * Created the objects, tabs, fields, validation rules and formula fields. * Responsible for writing Apex Triggers and Apex Classes and designing Visual force pages * Import/Export records to Salesforce via data loader   PERSONAL INFORMATION   * Date of Birth : 15-05-1994 * Language known : English, Hindi, Telugu * Nationality : Indian * Address : Singapore Township, Hyderabad.   Place: Hyderabad  Date: |