Tejaswy T
Salesforce Administrator/Developer
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Professional Summary:

- Having overall 9 years of experience in which 3 years of IT experience including 3+ years of experience in Experience with SDLC process in **agile methodology**. Strong implementation and rollout experience with **salesforce.com** CRM (Sales cloud, Service Cloud, Marketing cloud), Communities, Sites and Force.com platform.
- Strong knowledge of Salesforce configuration, data migration, system integration and familiarity with Visualforce
- **Good experience in Developing Business Logic Services Using Custom Objects, Controllers, Visual Force/APEX Classes and APEX Triggers.**
- Experience on integration, integrated Salesforce with different external system, performed both inbound and outbound integration using **SOAP as well as REST API. Experience on managing the Communities.**
- Strong Experience in creating, managing Applications, Custom Objects, Custom tabs, Fields, Relationships, Page Layouts, Record Types, Validation Rules, Email Templates, Report Types, Workflow Rules, and Approval Process**, SOQL, SOSL and Governor Limits**.
- Good understanding of salesforce tools like **Data Loader, Workbench.**
- Solve the problem at hand by applying the **knowledge from existing design patterns**

Salesforce Technologies	Apex Classes, Apex Trigger, Visual Force, Lightning, Lightning Components, Lightning Web Component, Apex deployment Tools, Data Loader, Web Services API, Salesforce.com Customizations like Workflow Rules, Role Hierarchy, Validation Rules, Formulae, Custom objects, Page Layouts, Record Types, SOQL, SOSL, Visual Force, Data Loader, Reports, Dashboards and Custom Objects.
Salesforce Tools	Data Loader.
Web Development	HTML, CSS, JavaScript
Languages	SQL
GUI and Tools	VS Code, Apex Data Loader.

Experience:

Currently working with **TTSF Cloud One Private Limited** as a Salesforce Developer from April 2021 to till date
Worked with **Experis IT Pvt Ltd** as a Salesforce Administrator from Jan 2020 to Mar 2021
Worked with **The Thick Shake Factory Pvt Ltd** as a Client Relationship Manager from Nov 2018 to Dec 2019
Worked with **Aditya Birla Retail Limited** as a Customer Support Manager from September 2014 to October 2017
Worked with **Jeevan Scientific Technology** as Sr Executive from April 2011 to August 2014

Professional Experience:

Project: PowerSchool
Role: Software Developer

PowerSchool is an education technology platform owned by PowerSchool Group LLC, headquartered in Folsom, California. The company's software products include student information systems, online student enrollment and registration, assessment, analytics, special education case management, enterprise resource planning, and learning management system.

Responsibilities

- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Created **Lightning Components** and server-side controllers to meet the business requirements.
- Created app pages, home pages integrating the custom components for salesforce lightning and salesforce1 mobile app. Developed Salesforce.com custom application using **Apex, Visual force and AppExchange.**
- Worked on **Salesforce1 Platform to build Mobile App** by enabling **Lightning Components** for use in Salesforce1 mobile platform to make Lightning Application mobile.
- Retrieved some data and its functionality from **Third-Party API's** and displayed within the lightning component.
- Enabled **Aura Framework**, by adding **Aura Attributes and Aura Handlers** for Events to focus on Logic and Interactions in Lightning Applications.
- Deployed applications from sandbox to sandbox/production using ant migration tool, Eclipse and Change Set.
- Used **git hub** for version controlling.
- Developed Web Service Callouts from Salesforce to External Applications using **SOAP and REST API**.
- Created dashboards using lightning dashboards editor.
- Expertise in developing SOAP and Java REST apex web services classes and tested using tools like SOAP, UI and Workbench.
- Written **SOQL, SOSL query language** necessary for the application in Apex Classes and Triggers.
- Used JavaScript for calling Xml, Http request methods to work with the data managed by the remote web server.
- Written large number of permission sets, and deployed Platform Encryption buy generating Tenant Secret.
- Performed salesforce.com configuration activities Creating **Users, Roles, Profiles, Permission Set, Public Groups and Queues**.
- Implemented **Workflow rules, Approval process and its associated actions like Creating Task, Email Alert and Field updates.**
- Used Data Loader to bulk load data into Salesforce.com from other databases and CSV files.
- Worked on High Level Design document and Solution Document in addition to Business Requirement. Document.

Project: Wealth Dynamics T&M
Role: Salesforce Administrator/Developer

Wealth Dynamics is the world's leading profiling tool for management technology platforms providing market leading solutions for the largest banks, wealth & asset management firms.

Responsibilities:
- Worked on field security, profile level and validation rules.
- Involved in creating the custom objects, tabs, fields & formulas
- Developed application using apex controller, visual force pages
- Worked on workflow rules and approval process
- Involved in writing the triggers and apex class
- Worked permission sets and assigning them to users
- Worked on test classes
- Worked on the configuration attributes and rules, transitions, layout, commerce libraries etc.,
- Interacted with various business team members to gather and documented the requirements. Implemented the requirements on **Salesforce.com platform** and **Force.com IDE Plug-in** using **Eclipse**.
- Involved in **Salesforce.com Application Setup activities** and **customized the applications** to match the functional needs of the organization.
- Developed several **Triggers, Apex classes** and **Visual force pages** as part of the application development.
- Worked on various **salesforce.com** standard objects like **Accounts**, **Contacts**, **Leads**, **Campaigns**, **Reports,** and **Opportunities**.

Project: Ashley
Role: Salesforce Administrator & Support

Ashley Furniture Industries, Inc. is an American home furnishings manufacturer and retailer. Ashley is selling their products worldwide with wide range of products. Using salesforce.com platform, which helps to create customer details, advertisements and important updates to its customers.

Responsibilities:

- Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created reports, dashboards, and processes to continuously monitor data quality and integrity and assisting users with report design and management.
- Updated validation rules and workflow rules.
- Performed permission sets assignments based in Incident requests.
- Created record types for different use cases to use Page Layout to visibility from user expectation.
- Performed admin activities like, setting up debug logs, white listing IP addresses etc.

Education Details:

Master's in Business Administration from JNTU
Bachelors in science from KU