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SUMMARY

- 2+ Years of experience in Salesforce Development.
- Good understanding of Apex Classes, Lightning Components, Workflows, Process Builders, Apex triggers.
- Proficient in Salesforce Configurations.
- Have good knowledge on CRM Tool- Salesforce, Workbench, Data loader.
- Have Basic knowledge of VlocityCPQ flow.
- **Certified in ADM 201, App Builder, Platform Developer I, Platform Developer II and Vlocity Platform Developer.**
- Expertise in problem solving and experienced in using tracking tools like JIRA.
- Have intensive involvement in designing solution by analyzing the given requirement from functional as well as business perspective.
- Have experience in deploying Salesforce components using workbench, Jenkins. Actively involved in production deployments and proficient in solving deployment errors.
- Have involved in designing of flexi pages, page layouts, profiles, permission sets, sharing rule, OWD, Roles, Territory Management, Pardot Integration.
- Basic knowledge on Salesforce Integration (REST API) and LWC.

PROFESSIONAL PROFILE

Employer : Accenture
Title : Application Development Analyst
Date of Employment : February 26nd, 2018 to till date

PROJECT INFORMATION

As a SFDC Service professional, successfully completed the following assignments:

Project:

Title : Salesforce CRM
Role : Salesforce Lightning developer.
Environment : Telecom
Duration / (Period) : June 2018 – till date
Client : COX

Description:

Cox Communications (also known as Cox Cable and formerly Cox Broadcasting Corporation, Dimension Cable Services and Times-Mirror Cable) is an American privately owned subsidiary of Cox Enterprises providing digital cable television, telecommunications and Home Automation services in the United States. It is the third-largest cable television provider in the United States, serving more than 6.2 million customers, including 2.9 million digital cable subscribers, 3.5 million Internet subscribers, and almost 3.2 million digital telephone subscribers, making it the seventh-largest telephone carrier in the country. Cox is headquartered at 6205 Peachtree Dunwoody Rd in Sandy Springs, Georgia, U.S., in the Atlanta metropolitan area.

The Cox project is mainly focused on the following areas:

- Lead Management - Manual creation of Leads in SFDC
- Accounts Management - Account Creation process, Account Update process, Account Delete process
- CPQ vlocity end to end implementation
- Opportunity Management - Opportunity Creation through Internal Sales Involvement, Opportunity Creation through Accounts, Opportunity creation through Lead Conversion, Auto Renewal Opportunity through SAP - SFDC integration.

Responsibilities:

- Involved in solutioning functional requirement of client from Salesforce perspective.
- Involved in designing Security Model.
- Handling SFA team tracking user stories in JIRA.
- Designed flexi pages like account record pages or lead record pages.
- Designing workflows, process builder trigger, apex class, Lightning Component.
- Actively involved in creating Territory Management.
- Involved in designing of data model, validation rule, formula fields, sharing rule etc.
- Deploying salesforce components via Jenkins.
- Writing test classes for different classes.
- Involved in CPQ flow from salesforce perspective.
- Actively involved in client call and demo.
- Sending Daily development end to end status.
- Worked on finding the root cause of complicated business issues with quick turnaround.
- Work with the team to develop and test functionality that meets documented design.

EDUCATION

Title of Degree with Branch	College/University	Year
Master of Computer Applications	JNTU Anantapur	2017
Higher Secondary School	Balayesu Vidyalaya	2008

PERSONAL DETAILS

Date of Birth : 10th Jul 1993

Father's Name : B Sreeramulu

Mother's Name : B Nagamma

Nationality : Indian

Languages known : English, Telugu, Kannada and Hindi.