Swathi Datrika **Mail:** [swathidatrikasfdc@gmail.com](mailto:swathidatrikasfdc@gmail.com)

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**Professional Summary**:

* Having around **4.1** years of experience in Salesforce.com and Force.com platform as a Developer, including analysis, modeling, design, coding, testing and implementation on various business domains like Automotive and health.
* Experience in Salesforce.com CRM, developing and deploying custom solutions. Excellent skills in creating/troubleshooting/modifying Apex code and visual force pages.
* Experience in SFDC development using **Apex classes and Triggers, VisualForce, Test Classes,, SOQL, SOSL**.
* Strong Knowledge in Salesforce **Administration and Customization**, Data Validation, Custom Formula Fields, Field Dependencies,Page layouts, and Custom Objects and their Relationships (**Master-Detail & Lookup**), **Profiles and Permission sets, Roles,Sharing Rules** and Data Loader.
* Worked on **Lightning Process builder, Workflows and** Approval Process
* Hands on experience in **Lighting App builder** and **Building Lighting components**, framework, responsive applications for devices
* Built Lightning components using Aura framework with backend Apex Logic.
* Experience in developing client-specific solutions on force.com platform using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL, SOSL.
* Having knowledge on Schedule Apex, and Batch Apex and Rest API.
* Experience working with **Sales cloud and  Service cloud.**
* Experienced in web technologies like HTML, CSS, JavaScript.
* Excellent experience working with Salesforce.com **sandbox, production environments**.
* Experience working with **lightning design system**.
* Experience working with **Workbench**, Data Loader and Salesforce.com Sandbox and Production environments.
* Experience in data migration from MS-Excel, Outlook and Legacy Systems using Data Loader, and Salesforce.com Import and Export Wizard.
* Used SOQL & SOSL with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.

##### Education Summary:

* M.Com From Osmania University, Hyderabad.

**Experience:**

* Currently working with **V2m Technologies Pvt Ltd.,** as a **Senior Software Engineer** (Nov 2017 – Till Date)
* I had previously worked with **Sri BSR Sun Energy Pvt Ltd** as a **Senior Supervisor(Operations)** (Aug 2015 – May 2017)

## Technical Skills:

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| Salesforce Technologies | Salesforce CRM, Apex Triggers, Apex Controllers, Visual force Pages, Workflow , Custom Objects, custom settings, SOQL, SOSL,Lightning,Sales Cloud,Service Cloud. |
| Salesforce Tools | Force.com IDE, Sublime Text 3, Force.com API tools (Data Loader),workbench , Change Set Visual Studio,Notepad++. |
| Languages | Apex |
| Web Technologies | Html,css,javaScript |

**Project Details:**

**Project #1** : **Toyota Motor Corp**

Role : Salesforce Developer

**Description:**

Toyota Motor Corp. engages in the manufacture and sale of motor vehicles and parts. It operates through the following segments: Automotive, Financial Services, and All Other. The Automotive segment designs, manufactures, assembles and sells passenger cars, minivans, trucks, and related vehicle parts and accessories.

**Responsibilities:**

* Designed and developed Apex classes, Controller classes, extensions and Apex Triggers for

various functional needs of the application

* Developed Lightning Components and Lightning apps to provide better and more interactive

interfaces to end users.

* Responsible for customizing custom fields, Page Layouts, Record Types, Workflows and Approval

Process, Validation Rules, Report Types

* Responsible for loading data into Salesforce.com using apex Data loader
* Responsible for migrating data from one Sandbox environment to another Sandbox

environment Change Sets.

* Involved in writing SOQL, SOSL queries in Salesforce
* Worked on Apex Triggers and Apex Classes for custom logic
* Responsible for building UI by using Visualforce pages
* Customization that includes setting up Roles, Profiles, Sharing Rules.

**Project #2** : **Shriners Management system**

Role : SalesforceDeveloper/Lightning Developer

**Project Description:**

Shriners Hospitals for Children is a network of 22 non-profit medical facilities across North America, aim of the project is to implement a global CRM solution which supports by all the of the partners of the shriners. It’s a referral based patient system.

**Responsibilities:**

* Customized standard objects and created custom objects and created relationships.
* Configure wizard tem plate, develop lightning components as per client requirements.
* Worked on lightning events passing data between components.
* Worked on triggers and apex classes.
* I involved in preparing KT docs and data dictionaries for my modules.
* Worked on record types and page layouts according to the business requirements.
* Customized the existing apex classes and visual force pages according to the requirement.
* Involved in Rest Integration.
* Experience to write unit tests and providing code coverage to accurately test business logic and

functionality.

**Project #3 : Ivanti**

Role : Salesforce Support Engineer

**Description:**

Ivanti finds, heals and protects every device, everywhere – automatically. Whether your team is down the hall or spread around the globe, Ivanti makes it easy and secure for them to do what they do best.

**Responsibilities:**

* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com

Objects. Used it to read, extract, and load data from comma separated values (CSV) files.

* Implemented Apex Classes & Triggers and linked them to manage the workflows Implemented

in the system.

* Worked with various Salesforce.com objects like Accounts, Contacts, Leads, Opportunities,

Reports, and created custom objects based on Business need.

* Hands on experience in developing workflows, generating emails.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record

level permissions to provide shared access among different users.

* Implemented Validation Rules, Assignment Rules, Sharing Rules, and Escalation Rules according

to the application requirements.

* Created Object and Field level security to hide the critical information on the profile users.
* Supported the data migration activities for migration of the data from various business sources

with the support of Salesforce CRM.

* Created email templates, approval processes, approval page layouts and defined approval

actions on them to automate the processes.

* Configured and customized Salesforce.com using standard setup tasks as well as developed

Apex coding which includes Triggers, classes, classes for custom controllers and controller

extension.

* Experienced in schedulable apex classes, batch apex, Apex sharing rules, Email Services

according to the functional needs of the application.

* Implemented Apex Classes &amp; Triggers and linked them to manage the workflows Implemented

in the system.

* Involved in Agile methodology, Scrum that dramatically improved productivity and reduced

errors.

* Wrote several SOQL &amp; SOSL queries in the apex coding with consideration to Governor Limits for

data manipulation needs of the application.