

Prateek Jain

Enthusiast Developer

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EXPERIENCE

Deloitte USI, Pune — *Salesforce Consultant*

JULY 2021 - PRESENT

Focused on understanding client's challenges and developing custom solutions to transform their business and managing customer life cycle.

Cyntexa, Jaipur — *Salesforce Developer*

DECEMBER 2019 - JUNE 2021

Analyze the client requirements and experience in Sales Cloud, Service Cloud, Experience Cloud, FSL, CPQ, and AWS.

PROJECTS

AAA Club — *Membership and Travel LOBs*

Key Features -

- Multiple screens customization with LWC and Aura and streamlined with various APIs.
- Created various screen flows for member operations such as cancelling membership, upgrading membership and integrations.
- Heavily implemented LWC for customizing join membership flow, creating a traveller, creating a customer etc.
- Created an efficient global search component that searched across SF and their legacy system based on search parameters.

VM Ware — *Service Cloud*

Key Features -

- Managed error logs from legacy system to Salesforce with the help of Dell boomi.
- Implemented Case Milestones and Entitlement Rules for SLA violation.
- Configured Dynamic forms and layouts.
- Implemented autolaunched flows for automation and updation the cases.

CERTIFICATIONS

Platform Developer I
Platform Developer II
Salesforce Administrator
Platform App Builder
Javascript Developer I

SKILLS

Programming Languages:

Apex, Java and C

Databases: SOQL

Framework and tools:

Visualforce, Lightning, and
LWC

Others: AWS, Git, Github,
Bash Script, HTML/CSS

AWARDS

Entitled with All-Rounder of
the Year.

Selected in Rajasthan
National Cricket Team.

WORKSHOPS AND SESSIONS

Completed Journey 2
Salesforce Program.

Hadoop (Basic)

Personality Development
Program

PROFILES

LinkedIn: prateekjain2512

AX Migration — Salesforce CPQ

Key Features –

- Converted VF page Quote Templates to Out of the Box Quote Template functionality.
- Setup Dynamic Email Templates to send the users in user specific language with the help of Flow
- Created Product Rule for adding the maintenance product automatically while adding the license product in Quote Line Editor.
- Implemented Workbench Translation for translating the VF Page
- Implemented special pricing for special customers mentioned by the client.

Dynamic PDF Generator — Statistics and Analysis

Key Features –

- Processed millions of records from the database in a single Apex transaction using Visualforce Page and Apex
- Used chartJS Library for dynamic charts and tables for statistics and analysis in Visualforce page.
- Created LWC components to filter out the records and to perform specific actions.
- Generated Visualforce Page as a PDF to showcase the data to the user and to easily download.

Files Zipper — Database and AWS Integration

Key Features –

- Created UI for selecting the files that need to be zip using LWC.
- Integrate salesforce with AWS services using API Gateway
- Used Lambda service and jsForce library for processing and archiving the files.
- Used Cognito service for OAuth 2.0 Authorization
- Used RDS Service on AWS to store the transactions on the Admin Panel.

EDUCATION

Masters of Computer Application – JECRC, Jaipur

DECEMBER 20 - OCTOBER 22

Bachelor of Computer Application – Aryan College, Ajmer

APRIL 2017 - JULY 2020