



# KASHYAP NANDAN HALOI

Bangalore

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## OBJECTIVE

Solutions-driven Software Test Engineer with 7+plus years of experience in cross-functional teams of Life sciences and Pharma Industry in the development, documentation and delivery of process innovations driving the attainment of business goals. Seek opportunities to transform company practices into fresh, cost-effective solutions leading to more efficient operations.

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## PROFILE HIGHLIGHTS

- Total **7.5** years of experience in Manual and Automation Testing.
- Almost 6 years of experience in **Salesforce** testing.
- Experienced on Admin Salesforce Configurations and Salesforce Clouds configurations.
- Experience in using Salesforce lightening components and visual force pages.
- Experience in Mobile application testing for Android and iOS.
- Complete knowledge on end-to-end configuration of the Salesforce apps in iPad and iPhone.
- Hands on Experience with Veeva CRM, Veeva Vault, IQVIA OCE and MI for the healthcare Pharma Domain.
- Expertise in Software Testing Life Cycle (STLC), Defect Management Life Cycle (DMLC) and Software Development Life Cycle (SDLC) Methodologies.
- Expertise in SOQL queries and API request Handling using Workbench.
- Good exposure on Creation of the test cases, test scenarios, execution of the test cases, reporting the defects with proper description so that it helps to other team members to reproduce it using the description provided in the defect.
- Worked with Agile Scrum team to achieve the targets set on the first day of sprint planning. Participated in estimating the efforts required for the User Stories.

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## WORK EXPERIENCE

### **IQVIA OCE (Core- Development Team)**

Software Test Engineer ( Salesforce) | January 2019 – till date

- Currently I am a part of the core IQVIA OCE Testing Team where I am involved configuring and testing the newly developed features of the IQVIA OCE CRM using **Salesforce sales cloud**.
- IQVIA OCE CRM is a premier Salesforce Based CRM Application that is used by the Medical Sales representative for the Close Loop marketing.
- My primary role in the Team is understanding the new requirements, prepare user test cases and testing the requirements.
- I am also involved in Configuring the Salesforce platform (admin role) for OCE CRM and verifying the configured functionality in the iOS app.

### **Indegene Life systems (Client Delivery team)**

Software QA Engineer | July 2016 to December 2019

- I was a part of the client delivery Testing team where I have worked on VEEVA CRM and VEEVA vaults for configuring and testing the CLM presentations, Rep triggered Emails and Remote Detailing of CLM presentations using SALESFORCE.
- Minor engagements with other CRMs like Mobile intelligence (IMS health's MI) and MI Engage on deploying the Static CLM presentations.
- Also worked on verifying and testing the Native iOS Applications for the premier clients like Pfizer, AstraZeneca etc.

### **SAP Dexler (Content Development team)**

Quality Analyst | July 2015 to June 2016

- I was a part of the content delivery team where I use to work in close association of the SAP SMEs for Testing and improving quality the SAP e-learning Modules.
- My primary role was to verify the quality of the SAP e-learning modules which are hosted in the Online learning portals

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## **SKILLS AND TECHNOLOGY**

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- Experienced in salesforce configuration like Workflows, Validation, Approval process, Custom Metadata and support operations
- Experienced in data loads using apex data loader and workbench for Salesforce.
- Experienced in **Salesforce Admin activities.**
- Proficient in SOQL, SOSL, SQL & relational databases
- Experience with Pharma business processes and P2P.
- Experience with IQVIA OCE CRM, VEEVA CRM, MI and Engage.
- Experience in testing Applications on iOS and Android
- Expertise in Software Testing Life Cycle (STLC), Defect Management Life Cycle (DMLC) and Software Development Life Cycle (SDLC) Methodologies.
- **Bug Tracking Tools:** Bugzilla, Jira, Rally ALM.
- **Methodology:** Agile Scrum Development Process.
- **Testing Technique:** Automation Testing, REST API Test Automation, Regression, Functional, UAT.

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## **EDUCATION**

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- Completed my Bachelor of Engineering from Jawaharlal Nehru National College of Engineering, Shimoga in 2013
- Completed my Class 12<sup>th</sup> from CBSE board, from the institute Vivekananda Kendra Vidyalaya, Umrangso in 2008
- Completed my Class 10<sup>th</sup> from CBSE board, from the institute Vivekananda Kendra Vidyalaya, Umrangso in 2006.

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## **AWARDS AND ACKNOWLEDGEMENTS**

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- Nominated as best 50 social Entrepreneurship Ideas by Unilever India for the Changemakers foundation.
- Best Sprinter award at Indegene for completing the project on team with the team Coordination.
- Winner of Aryabhata Award for the best regional innovation, awarded by DR.APJ Abdul Kalam.

All the Information provided are true to the best of my knowledge. Thank you for your time.

Kashyap Nandan Haloi

13<sup>th</sup> Aug 2023