

Darrell Gallegos

Salesforce Certified System Architect & Application Architect

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15 X Salesforce certified professional and MBA graduate equipped to provide a clear vision when developing solutions to business challenges and drive value added change by maximizing the use of Salesforce features.

PROFESSIONAL EXPERIENCE

Salesforce Senior Technical Architect

MTX Group Inc., Park City, UT, 6/2020 – 8/2020

Responsible for defining the overall architecture of Salesforce implementations, focused on improving business process while leveraging Salesforce features to maximize the ROI of the Salesforce platform.

- Designed and implemented integration between NICE, Twilio and Salesforce via MuleSoft to facilitate call center workforce management decisions
- Provide guidance to offshore development team to meet requirements, overcome obstacles, and achieve targets
- Lead discussions and promote OOB functionality to minimize maintenance

Salesforce Enterprise Architect

Simplus Contractor – Toyota Financial Services, Park City, UT, 5/2020 – 06/2020

Charged with analyzing operational Salesforce platform and transforming ad hoc requests to a formal project plan to achieve functional requirements and operations.

- Initiated design of "To-Be" architecture
- Assessed backlog and grouped user stories into features and epics
- Project cancelled due to economic turmoil associated with Covid pandemic

Salesforce Enterprise Architect

Capgemini – Applications Services One, Park City, UT, 10/2019 – 04/2020

Customer-facing enterprise expert capable of applying technical skills, industry knowledge and business acumen to align client business strategies with digital transformation to the Salesforce cloud.

- Provide technical guidance to application development team
- Collaborate with functional leads to transform new requirements into a solution design and follow through implementation
- Complete technical review of Salesforce solutions to ensure quality

Salesforce Solution Architect/Direct Consulting Expert

CGI Technologies and Solutions Inc., Park City, UT, 5/2019 – 10/2019

Define, design and drive solutions leveraging all of CGI's offerings, asset and capabilities to lead the client through their digital transformational journey.

- Communicate concepts, architectures, solution approach options and evaluations to maximize the use of the Salesforce platform
- Formulate comprehensive solution and generate effort estimation of requirements for SOW
- Support pre-sales activities and cultivate client relationships
- Designed, implemented, and managed the State of Utah Department of Purchasing digital transformation of operations to the Salesforce platform

Salesforce Technical Lead Appirio, Park City, UT, 05/2018 – 05/2019

Salesforce Technical Lead Sovrn Holdings, Boulder, CO, 10/2017 – 04/2018

Salesforce Solutions Consultant Staples Inc., Broomfield, CO, 1/2017 – 10/2017

Associate/Lead Specialist – Goldman Sachs & Co. Salt Lake City, UT 2014 - 2015

Senior System Analyst – Engility Corporation San Diego, CA 2004 - 2012

United State Marine Corps – MCAS Miramar & Futenma, Kuwait, Iraq 1999 - 2004

SALESFORCE CERTIFICATIONS

System Architect

Application Architect

Identity and Access Management Designer

Integration Architecture Designer

Development Lifecycle
and Deployment Designer

Data Architecture and
Management Designer

Sharing and Visibility Designer

Administrator

Advanced Administrator

App Builder

Platform Developer 1

Platform Developer 2

Sales Cloud Consultant

Service Cloud Consultant

Community Cloud Consultant

HIGHLIGHTS

Proficient in Salesforce declarative and programmatic solutions, focused to transform business logic and process automation into a technical solution

Technical Lead overseeing development efforts and adherence to coding standards

United States Marine Corps Veteran

15-year proven track record formulating technology solutions

Directed Southwest Asia 24/7 operations identifying and communicating plans for uninterrupted system performance

EDUCATION

Bachelor of Business Administration

Marketing - National University
San Diego, CA

Master of Business Administration,

Finance - University of Miami
Miami, FL