**PRABHAKARAN MOHAN** 

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**ADDRESS:** No: PF02 1st Main Road, 5th Cross Vinayaka Layout, Shanthi Pura, Electronic City Phase II, Bangalore – 560099

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**CAREER OBJECTIVE: -**

To pursue a professionally satisfying growth and challenging career. Seeking a quality environment where my knowledge can be shared and enriched for the growth of the organization and self.

**CAREER SNAPSHOT: -**

* Confident and reliable SENIOR SYSTEM ENGINEER with more than 8+ years experiences in troubleshooting Desktops, Laptops, Servers, and Storage.
* Expertise in handling high end servers and their perspective hardware diagnosis, OS level configurations and managing storage systems
* Capable in performing as a team member also a quick learner, dedicated hard worker
* Ability to work in odd circumstances.

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| **Overall Experience : 9 + YEARS:** |

## Current organization : T-Systems ICT India Pvt Ltd.., Bangalore.

Designation : Senior Consultant.

Duration : Nov 2019 to till date

Current organization : IMPELSYS PVT. LTD.., Bangalore.

Designation : Senior IT Engineer.

Duration : Aug 2018 to Nov 2019

Current organization : NTT Data GDS.., Bangalore.

Designation : Senior System Engineer.

Duration : SEP 2015 to Aug 2018

Previous organization: PRECISION INFOMATIC (M) PVT LTD.., Bangalore.

Designation : System Engineer.

Duration : Jan 2012 to Sep-2015.

Previous organization: HCL INFOSYSTEMS PVT LTD..., Bangalore.

Designation : Senior Customer Engineer

Duration : Oct 2010 to Jan 2012.

**EDUCATIONAL QUALIFICATION: -**

* Bachelor’s degree in **Engineering in Electronic Communication**. **Anna University.**

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| **Technical Certifications :** |

* MCP-Windows Server 2012 (ADDS)
* HP Work Station Certified Engineer (Nov’13)
* T16 Certification - Industry Standard Architecture and Technology
* T17 Certification- Servicing HP ProLiant ML/DL/SL Servers and Hardware and Networking.

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| **Domain Expertise :** |

* Flexnet and Flexera , Revenera Application Manager with SQL Database.
* Implement & Configure SAM tools in customers environment.
* Tool configuration & FlexNet agent packaging.
* General support, administration, and maintenance of the Flexera platform and associated applications.
* Maintain the integrity of the Flexera platform across production and pre - production instances.
* IBM Cognos Analytics 11.0.11.
* Supporting Global License Service.
* Design, develop, build, and customize Flexera applications
* Manage and support Flexera Portal, workflows, and integrations.
* Updating SSL Certificates with help of Wintel Request mgmt. team.
* Microsoft Certified IT professional with 7+ years of experience in the IT industry.
* Manage the migration and deployment of Windows 10.
* Technical knowledge in desktop support. Knowledge of standard business applications and Microsoft environment.
* Expertise in Migration from Windows 2008 domain to Windows 2012 domain.
* Active Directory Services; Active Directory Group Policy Objects (GPO); Group Policy
* Management Console (GPMC); DHCP and DNS.
* Having good knowledge in Hardware firewall setup and VPN, NAT configuration
* Manages the deployment, monitoring, maintenance, development, upgrade, and support of all servers, operating systems, hardware, software, and peripherals.

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| **Core Competencies :** |

* Microsoft Window Server 2008/ Windows 2008 R2 Server Core OS / Windows Server 2012/Windows Server 2016.
* Responsible for installation, configuration, and maintenance over Linux systems.
* Microsoft Windows Networking Services: DNS, DHCP, FTP.
* Microsoft Windows File, Print & DFS Services.
* Microsoft Windows Active Directory Domain Services.
* Basic Level PowerShell Script Knowledge.
* Created approximately 500 user accounts in Active Directory.
* Installed and configured an Active Directory Domain Controller.
* Server RAID Technologies: RAID0, RAID1, RAID5, RAID6 & RAID 10.
* Server Hardware’s: IBM (SYSTEM X Series, ex series), HP ProLiant ( BL Series, DL Series, ML Series) & DELL Power Edge.
* Tape Libraries: Dell.
* User rights and ID Management.
* Data recovery and Backup management planning.
* Provides end-user services escalation requiring administrative assistance for help desk services where necessary.
* Basic ITIL Processes Incident/Problem/Change Management
* Installation, Configuration and Troubleshooting of Domain Controller and Additional domain Controllers.
* Maintain documentations & daily reporting through incident management call menu.
* Extensive knowledge in Computer Hardware
* Monitoring and maintaining network traffic.

**TECHNOLOGY SUMMARY:**

**Hardware:** Cisco switches and routers, Dell and HP Servers/workstations, HP Thin Clients, Apple.

**Networking**: Fundamentals of TCP/IP, LAN/WAN, DNS, DHCP, and VPN

**Fault Tolerance**: RAID0, RAID1, RAID5& RAID6.

**Protocols:** DNS, HTTP, IMAP/POP3, SMTP, LDAP, DHCP.

**PERSONAL DOSSIER:-**

* **Name :** Prabhakaran. M
* **Father Name :** Mohan
* **Date of Birth :** 10-03-1989
* **Marital status :** Married.
* **Nationality :** Indian.
* **Languages Known** **:** English, Tamil(speak and write) Kanada (speak)
* **PAN Number : CXGPM9039N**
* **Permanent Address** : No.1/220 Kulalar street,

Periyankuppam post, Ambur tk, Vellore dist.-635802

**Declaration:-**

I hereby declare that all the details furnished above are true to the best of my knowledge.

Place: Bangalore

Date: **Prabhakaran. M**