Ms. Shamal S. Jawale

Contact No.: (+91)7058123974/9834133521

Email: shamaljawale@gmail.com
LinkedIn: https://www.linkedin.com/in/s-j-96a211154

Salesforce Certified Administrator

Executive Summary:

- 1.9 years of experience Salesforce Administration, End to End Testing
- Completed Salesforce Certified Administrator Certification.
- Strong interpersonal, organizational, written and verbal communication stills, team player
- Experience with administering Salesforce Platform.
- Extensive experience supporting the Salesforce platform in an enterprise environment.
- Make independent decisions with minimal supervision and adapt to changes in structure and work priorities.
- Passion for problem solving, engineering and technology.
- Experience with phone and email communication with customers.
- Administer Salesforce environment including: user setup and product categorization, creating opportunities (end to end procedure), project budget and BLI creation, resource request and planner, time entry, partner expenses and milestone creation, skill matrix and billing of products, sales invoice, backup of invoice and revenue recognition in NS, installment billing, credit rebill.
- Exposure to quote to cash processes (Salesforce CPQ).

WORK EXPERIENCE:

Accenture Solutions Pvt. Ltd
From February 2019-October 2020.
Designation: Application Development Associate

1.Project Name: Splunk SFDC

Duration: Feb 2019 to October 2020
Client: Splunk
Role: Salesforce QA Tester

Responsibilities:
- User setup and Product Categorization
- Creating Opportunity (End to End Procedure).
- Project, Budget and BLI Creation.
- Project task and project life cycle.
- Resource Request and resource planner
- Time entry, Partner Expenses & milestone creation.
- Skill Matrix and billing of products.
- Sales invoice, backup invoice and Revenue recognition in NS
- Installment Billing

- ➢ Credit Rebill
- ➢ Utilization Calculation and Risk calculation
- ➢ Exposure to quote to cash process (Salesforce CPQ)
- ➢ Know all the end to end Procedure of Salesforce testing

2.Project Name: Splunk SFDC

Duration: Feb 2019 to October 2020
Client: Splunk
Role: Salesforce Data Analyst (Data Team Analyst)

Responsibilities:
- ➢ RevPro Checklist activities.
- ➢ Asset Cleanup
- ➢ PS Recon

CERTIFICATION:

Salesforce Certified Administrator.
Date: June 2020