

Chalapathi Reddy

B.Tech (2001-2005)- JNTU, (MBA)

Sr.Manager - Dev & Delivery

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Highlights of Expertise

1. Delivery & Release Management.
2. Client/Customer & Vendor Manag.
3. Pre-sales/Business Development.
4. Project/Product RoadmapDesign.
5. Tech Delivery Manage -Java/ J2ee, .Net, QA, Cloud,EAI, DevOps, BI, BPM(Appian, TIBCO, Mulesoft, OracleSOA,PEGA).
6. Redesigned Enterprise Architect -(SOA, Cloud, SAP eco sys, Mainframes & Java/J2ee, .Net, DevOps, AI/BI, Big-data, ML/ NLP, RPA-AA,Ui, IOT, Security, Infra & Data Center Migration).
7. Applied ITIL - SLA & OLA mentor.
8. Adapted & applied SAFe Agile.
9. Led & Enabled transition of over **15** customers - **On-premise to Cloud**(AWS, AZURE, GCP, Salesforce).
10. Led & Managed multiple tech transitions in Data center, **99.5%** availability for customers across **3** locations, **Tier 3 & 4** Data centers.

Certifications: TOGAF, Prince2, CSM, CISM, SCJP&SCWCD, SAFe.

Curriculum Vitae

- Senior enterprise IT executive with **14.8 years** of expertise in Enterprise Global Technical Delivery Management for Corporate IT, Managed world's largest clients with portfolio range \$MM dollars, Delivered across **US, UK, SA, Australia & India** - Development & QA, team of 250+ (**2 SAFe Agile Release Train Engine - ARTE**), Pre-sales(RFP, RFI, RFQ), RAID, BCP/ DR, Client & Customer engagement management.
- Global Scalable & Stakeholder, Risk/Backlog, client management over(**240+ Applications/30+ projects**): Applied Agile Delivery/SAFe framework to ensure delivery, Quality & SMART metrics-FP, **Fixed budget** and **T&M projects**,99.9999% CSAT/30 Teams. >94% SOW win rate & Managed budget: +/- 10% Variance StandardApplied 80/20 & 50/30/20 rule - Cost & Budget forecasting, BRD, P&L.

Professional Achievements

- Achieved **~15%** growth in the top line & in AD BANK(**~4%**), Abbvie(**~4%**), McKesson(**~3%**), Eskom(**~4%**), for the new business by establishing/reviving the following business segments.
- Established standardised IT models & Agile (SAFe) PMO set up for program deliverables, increasing the accuracy of implement costs and reducing the cycle time by over 40% for solution delivery.
- Directed & Designed end to end **Business Continuity Plan and Recovery Plan** for Multi & 3 tier datacenter with over ~12000 servers along with (500 apps) 50,000 nodes, monitor and manage the archival strategy of ~45PB data & re-designed Datacenter architecture(server, storage, N/W).
- Increased core system availability to **99.7%** by developing standards for architectural governance and implementing.
- Reduced the incident of IT provisioning issues by **80%** globally by leading a test driven code release program.
- Upgraded existing Backup/QA architecture to newer, more efficient & fail-secure technology, accounting for **100%** uptime **SLA's** - requirement.
- Success measured & goal achievement - KPI's, rollout plans, automation targets, Stakeholder & Client facing, Budget & Cost Engagement.

Techmagix (ADBank/NBFC, Abbvie, Eskom, McKesson) - Senior Manager - Hyderabad - Feb 2016 - Till.

- Revamped legacy business by recovering USD \$MM(**3%**) dues & achieved USD **0.7M** growth in services business by driving technology decisions.
- Achieved 2 years' contract extension from the above clients to secure additional service revenue worth USD \$MM(**4%**)
- Achieved **~15%** growth in the top line & in AD BANK(**~4%**), Abbvie(**~4%**), McKesson(**~3%**), Eskom(**~4%**), for the new business by establishing/reviving the following business segments.
- Led team of architects which handles technology, automation and **L1, L2, L3 escalations** (24/7), In past 2 years, have delivered over **160+ releases**, 10 global training session, **15 Info Dev Sec reviews**. This enabled team to offer 35 different apps suites including Mobile, Web, Automation, Cloud, ERP, CRM & Mainframes.
- Led a team of 60+ including 8 in Architects & Pre-Sales, 5 Technical Managers, 5 Leads, 30 Engineers, 10 DevOps, 10 Cloud Engineers.
- Delivered using best practices for enterprise architecture (TOGAF, ZACHMAN, COBIT, SOA, IAM/IDM, DLP, GRC, Cloud, DevOps & Big data, Ms Dynamics CRM), EAI, EDI functions such as Security,Performance, Development Process & Application Governance, ITIL(ServiceNow), BPM(Appian, MuleSoft, PEGA).
- Led - Enterprise architecture dev& dep (End to end design Security, NOC&SOC, HA, Scalable & Infra) in Azure, OCI & AWS - Migrated SAP HANA (On-Prem), ownership of technical delivery Ms dynamics CRM.
- Established Innovation Architecture for data mining & text mining(BI/AI & ML, NLP techniques) & Implemented Automation process end to end using RPA(AA, Blueprism) & IoT Designed & Implement BCP & DR Plan.
- Online data 100PB & Offline data 200PB - EAI, SAP, (Java/J2ee, Full & MeanStack, .Net, ElasticMapR, HDFS) & IIoT/IoT, Ms CRM, AZURE Cloud & Salesforce cloud.Fabric ledger for Financial services, Energy & Utility, Capital investment & Payment systems(IBM Fabric ledger) & deploy in AWS & AZURE. Designed Deployment & Release

pipe-line architecture and scalable ~100 services to ~1K+ servers infrastructure(DevOps - Github, Jenkins, Chef, Selenium to deploy in OCI,AWS & AZURE, Salesforce cloud & GCP.

- 👤 **Directed and designed data lake and science - for ADBank, Abbvie, Eskom, McKesson (ML, DL, NLP, AI & BI) programs for Optimised solutions(15%++ on Performance and Scalability) and deploying in Production environment using 10 algorithm techniques applied.**

NISG(UIDAI, Know as Aadhaar Card) - Solution Delivery Manager - Delhi/NCR - Oct 2013 - Feb 2016.

- 👤 Managed MSP vendor and **reviewed product roadmap & Dev of Enterprise Architecture**, EAI, Data Analytic, SAP Modules, Mule, UI/UX, Java/J2ee, .Net Core, Full & Mean Stack, Angular & Micro Services, DevOps, Python, BPaaS, WCM, CMS/Portal & Ms Dynamics 365, Ms CRM, AEM, ServiceNow for Enrolment & Authentication systems.
- 👤 **Delivered and head on strategic, proactive and reactive Security Architect** & Fraud systems for design, Implementation and automation of security (GRC-RSA Archer, PKI, IAM/IDM, AD, Cryptography, DLP, PHI, PII, SIEM).
- 👤 Saved 30% time & cost of testing, designed end to end Selenium Architecture (500 cases, 6 test suites) & ensured performance using Load Runner.

Elibit Technologies(Orange Telco) - Enterprise Architect - NCR - Feb 2012 - Sep 2013.

- 👤 Led **Enterprise Architecture: Directed & designed, 58 - Solution reference Architecture** Strategic and implementation plans to consolidate and standardise, dev & test & Implementation process which include(BPM - PEGA, TIBCO, Appian, **Mainframe** - CICS, JCL, DB2, IBM & Oracle SOA, SalesForce, OBIEE, Tableau, IAM/IDM, DLP, SIEM, SOC,AWS,GCP,AZURE,SAP,III tier data center) across Solution delivery Organisations using TOGAF ADM in Sparx EA tool & designed EA repository using ARIS tool for EPRI's, DIP, DER, Enterprise EDM systems.
- 👤 Designed & Dev roadmap & Architected for OSS, BSS, Prepaid order, Mediation, Billing, Payment, PoS systems- SAP Modules, UI/UX, J2EE, Spring micro service, Python, AEM, CMS, WCM, MS dynamics 365, AX/NAV, ServiceNow and deployment in Sales Force Cloud, BPaaS, Oracle financial R11X, Oracle SOA suite, ADF, Data Analytic & SAP Products, web methods.
- 👤 Designed & dev roadmap for 30PB data using Cloudera & OBIEE, product for 8000*2*4 clusters/nodes, uptime 99%.Designed & Dev roadmap AWS IoT for 16B devices in CSP & NSP ++50% Operational. Designed WCM & CMS, AEM & Portal Architecture for diff systems.
- 👤 Designed end to end Business Continuity Plan and Recovery Plan for a 3 tier datacenter with over ~10000 servers along with 50,000 nodes, monitor and manage the archival strategy for ~45PB & Automation to deploy DevOps Solutions using (Chef, Selenium,Load runner, AWS).

Inventec Solutions(SunCorp Bank) - Technology Manager/Architect - Mumbai - Sep 2011 - Feb 2012.

- 👤 Designed end to end (**Investment, Commercial, Retail, Loan Management system**) TOGAF, Oracle SOA Fusion Middle ware, WCM, CMS & Portal (Liferay), AEM Architecture for Private& Retail banking system - SAP Modules, UI/UX, J2EE, spring & Python. Enhanced data ware house systems(20PB) - OBIEE, redesigned 10PB data to generate 1M invoice system/M using MAP R for 2000*2*4clusters/nodes., BPM(Oracle SOA suite, ADF) & Oracle Financial.Designed end to end Automation architecture for loan & payment systems (Selenium, DevOps-Chef, Jenkins, Sales Force Cloud - (Apps, Service, Sales), BPaaS, defined test strategy & reviewed and ServiceNow Developed.

iGrid Technologies(bidorbuy - eCommerce) - Sr.Software Engineer - Hyderabad - Feb 2006 - Aug 2011.

- 👤 Designed end to end Model Driven Architecture for Customer & Order processing, Supply Chain Management, Payment, PoS systems - SAP Modules, Java/J2EE, spring, IBM Message Broker & API management, WebSphere Commerce (WCS v6 & v7),Web methods,AEM, XP method managed through Scrum, end to end automation test cases (~150) Selenium & jMeter.