**MOHD FAIZAN**

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**CAREER OBJECTIVE:**

To have a growth oriented and challenging career, where I can contribute my knowledge and skill to the organisation and enhance my experience through continuous learning and teamwork.

**PROFESSIONAL EXPERIENCE**

A Professional working for **IQVIA** with total **5.6 years** of IT Experience. Worked as a Java Developer for 1.5 years and 4 years **as a Sales force Developer and Administrator.**

**Responsibilities**:

* Understanding the requirement from JIRA ticket and provide the best suitable solution in the technical design document.
* Once the document gets approved by technical Architect, the development works starts.
* Responsible for delivering the story with minimal bugs or zero bugs.
* Experience of working in the scratch org and once the story is being tested, the code will be moved to the higher environment.
* Strong in doing the browser Debugging for LWC code and Apex code from the Backend to understand the issue.
* Had the discussion with the client if any issue comes in the production.
* Familiar with the Service Now Application to check the customer related cases.
* Designed, setup and maintained Sales force standard objects, custom objects, and junction objects, while also structuring user roles, security profiles and roles, creation of profiles, Permission sets, groups, custom buttons, Queues, Standard objects, Record types, Formula fields, Validation Rules, roll up summary, sharing rules, pick lists, session settings and page layout customization to support vital business functions.
* Hands on Experience on developing Apex classes, Apex triggers, BatchApex, Schedular classes, developing apps, Lightning Components, and other similar programs in Salesforce development toolkit.
* **Worked on LWC components using Life cycle Hooks or Events**.
* **Worked on LWC parent to child communication via Events**.
* Knowledge on LMS and Pub-Sub model.
* Fetched Data using Lightning Data services.
* **Worked on LWC Promises**.
* Hands on Experience in communication of LWC component with Apex via Calling Imperatively and Wire apex to a property as well as Wire apex to a function.
* Worked on the Service Components.
* Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.
* Worked with the business people to troubleshoot the customer needs.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Used it to read, extract and load data from comma separated values (CSV) files using Apex Data Loader.
* Interacted with various business team members to gather the requirements and documented the requirements.
* Knowledge on **creating the Component Events and Application Events.**
* Experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, Approval Processes for automated alerts, field updates and Email generation according to application requirements
* Good knowledge in Integrating Salesforce Org with 3rd Party system using **REST Web services.**
* Knowledge on **SOAP Web Services.**
* **Making Callout using named credentials and connected App.**
* **Strong Experience in debugging the Apex as well as LWC code .**
* Ability to understand complex business processes and **exposed to problem solving, researching and trouble shooting.**
* Worked on Third partytools like **Chili Piper and hub spot to fetch data.**
* Expert in analysing and assessing business requirements and mapping these to the capabilities of the SalesForce.com application
* Hands on working with productivity tools like Microsoft Word, Excel, Outlook, Windows, and Internet Explorer.

**EDUCATIONAL PROFILE:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Examination** | **Board** | **Institution** | **Year of passing** | **Percentage%** |
| 12th | CBSE | DAV Public School Haldwani  (Uttarakhand) | 2010 | 76.8 |
| B.Tech  Computer Science | GB Pant University of Agriculture and technology Pantnagar | College of Technology Pantnagar  (Uttarakhand) | 2015 | 61 |

**TECHNICAL SKILLS:**

**Tools :**Sales force CRM, Data Loader, Data Import Wizard, WorkBench.

**Additional Tools** : JIRA, Git Lab, Confluence.

**Languages :**Apex, SOQL, Core Java, Spring, Spring Boot, Rest Api.

**Operating Systems :**Windows 10/Windows 7

**Productivity :** MS Office (Word, Excel, PPT)

**Projects**:

1. **RIM Smart(Regulatory Information Management)**

**Role :Salesforce Developer.**

**Duration :1.2 Years**

1. **Client  :Johnson & Johnson**

**Role :Salesforce Developer and Administrator.**

**Duration :1.1 Year.**

1. **Client : Direct Energy**

**Role : Salesforce Developer**

**Duration : 1.3 Years.**

**PERSONAL DETAILS**

**Full Name** : Mohd Faizan

**Date of birth :**10/12/1993

**Languages Known** : English, Hindi.

**DECLARATION:**

I confirm that the information provided in this document is correct to the best of my knowledge.

**Place**: Bengaluru

Mohd Faizan