

Akshay Khunteta

Email: Akshaykh85@gmail.com

Mob no: 9663549139

Profile Summary:

- More than 12 Years of IT experience in software development. Proficient in all phases of software development life cycle e.g. Analysis, Design, Development, Testing and Implementation of application.
- **Have valid h1b stamped visa in passport valid till Aug-2024.**
- Advanced understanding of Salesforce applications, such as **Sales Cloud, Service Cloud and Salesforce Platform.**
- Hands-on experience on developing **Apex, VisualForce, SOQL, Apex Triggers, Apex Workflow, Apex Dataloader, Lightning components, Lightning web component(LWC) Custom Apps, Layouts, Tabs, Validation Rules, Approval processes, Permission sets, Sharing Rules, JavaScript.**
- Expertise in creating apex batch and queueable classes, Future methods.
- Worked on First generation managed package creation using package after multiple beta package.
- Advanced expertise in Data migration activities to import large amount of data in salesforce.
- Enable **Dev Hub** in Salesforce org to create and manage scratch orgs for every Jira task.
- Connect and move the code to **packaging org** to create new Beta, and managed package.
- Used visual studio code for development and creating a new scratch org and deploying and retrieving code with **scratch org**.
- Very good understanding on Apttus CPQ due to one month training on Apttus CPQ from external vendor in current organization
- Work on demo recording for the application using Snagit.
- Expertise in designing and developing web applications using .NET Framework Core/ 4.6/ 4.5/4.0/3.5/2.0, Angular 7.0/6.0/4.0/2.0, ASP.NET MVC 5.0/4.0/3.0 , C#, Entity Framework 6, LINQ, MS SQL-Server, HTML, JavaScript, JSON, JQuery.
- Proficiency in software development life cycle (SDLC) for development process and AGILE, SCRUM, Waterfall methodologies of development process such as Requirement Collection, Analysis, Design, Coding, Testing, Implementation and Maintenance.
- Experience in using Jira, SVN, TFS, Bitbucket, SourceTree for Version Control. .
- Excellent problem-solving skills with a strong technical background and good interpersonal skills. Quick learner and excellent team player with ability to meet tight deadlines.

Technical Skills:

| | |
|---------------------------|--|
| Front-End Tools | Visualforce, Aura Lightning component, MVC, Angular |
| Database | SOQL, MS SQL Server |
| Salesforce Technologies | Salesforce Service Cloud, Sales Cloud, Apex, VisualForce, Apex Triggers, Batch and Queueable classes, custom Api, Permission sets, Apex Workflow, Apex Dataloader |
| Operating System | Windows 10/8/7 |
| Version Controls | Jira, Bitbucket, SVN, TFS, SourceTree |
| Front-End Technologies | HTML 5/4, CSS 3 |
| Languages | Apex , C#, C++ |
| Scripting Languages | Angular 7.0/4.0/2.0, JQuery and JavaScript |
| Development Methodologies | Agile, Scrum |

Academic Qualifications:

- Completed Bachelor of Engineering in Electronics and Communication branch from Rajasthan University, India in 2008.
- **Completed Master diploma in Advanced computing from CDAC ACTS Pune in Feb,2009**

Technical Qualifications:

- Completed Professional development 1(PD1) Certification(Credential Id- 20288836)
- Completed Salesforce App Builder Certification(Credential Id- 21432381)
- Completed more than 100 trials in related to Salesforce development, Salesforce Admin, Service Cloud, Sales Cloud.

Professional Experience:

Metacube solutions PVT LTD.

May 19 – Till Date

<https://metacube.com/>

Role- Technical Lead

Project- Asperato One

<https://asperato.com/>

Team Size- 6

Description: Asperato ONE is a salesforce package which allows Salesforce to control the collection of payments. It enables you to collect payments from many different providers such as Worldpay, GoCardless, Braintree, Stripe, Authorize.NET and more. It allows you to fully automate all your payment collection activities from the single control and view of Salesforce.

Responsibilities:

- Create Lightning component to implement Refund, and process payment and Authorisation functionality,
- Worked on Visual force page development to implement payment and authorisation modules.
- Created 4 major permission sets for the Asperato package, which can be used by the client.
- Create and manage custom objects(Authorisation, Payment, Payment Schedule, Refund), Custom fields, formulas, validation rules.
- Setup GIT flow to implement daily code migration, and maintain the code as per release.
- Supported business needs with technical design documentation.
- Enable Dev Hub in Salesforce org to create and manage scratch orgs.
- Create scratch org for every new Jira Task, and move the code to bitbucket using sourcetree.
- Deploy the Package Metadata to the Packaging Org, and create a beta version of the package to test the package before the final release.
- Create a first generation Managed Package Version of app after testing is done via Beta package.
- Created profiles and implemented Object and field level security to hide critical information.
- Work on Apex batch classes and execute these classes via apex scheduler to collect pending payment till today's date.
- Worked on custom api which can be used by clients for crud operation of payment and authorisation objects.
- Design application using enterprise pattern using domain and selector classes.
- Attend all agile ceremonies like daily standup, backlog grooming, sprint retrospective, sprint planning, sprint demo.
- Worked on Queueable classes to process payments and refunds.
- Used force.com developer toolkit including Aura lightning component, visualforce pages, apex classes, apex controllers and apex triggers to develop custom business logic.
- Worked on the lightning web component and used inside Aura lightning component to create a custom UI in lightning experience.

Environment: Salesforce.com platform, Salesforce Lightning Aura Components, Lightning web component, Apex Language, Batch classes, Queueable classes, Custom Api, First generation managed

package, Visualforce (Pages, Component & Controllers), Permission sets, Dev hub, Scratch orgs, Package org, Bitbucket, Jira, Sourcetree.

Project- Beam suntory

<https://www.beamsuntory.com>

Team Size- 8

Description: Beam Suntory is the third largest producer of distilled beverages worldwide. This application helps consumers to contact Beam Suntory Brands using multiple channels, all steering to digital communication vs. phone. Use can raise cases in the form of complaint or enquiry for the specific brand.

Responsibilities:

- Implemented escalation rules, automatic case generation and their escalation to call center representative, and generated email alerts for quick issue resolution.
- Worked on a data loader to import bulk data from old desk.com to service cloud.
- Implemented Apex Classes & Triggers and linked them to manage the workflows.
- Create and manage custom objects, fields, formulas, validation rules, custom workflows, and approval process.
- Created profiles and implemented Object and field level security to hide critical information.
- Supported business needs with technical design documentation.
- Used GIT for deployment and integration.
- Implemented Service Cloud including: Service Console, Customer Portal & Communities, Case Feed, Knowledge Base and Entitlements
- Worked on various salesforce standard objects like Accounts, Contacts, Cases.
- Used force.com developer toolkit including Aura lightning component, visualforce pages, apex classes, apex controllers and apex triggers to develop custom business logic.
- Implemented the approval process and workflow rule to automate existing business processes.
- Debugging apex scripts using debug logs and system logs console to catch exception and governors limits.
- Worked on the Aura lightning component to create a custom UI in lightning experience.

Environment: Salesforce.com platform, Salesforce Lightning Aura Components, Apex Language, Service Cloud, Visualforce (Pages, Component & Controllers), Pages, Data Loader, Workflow & Approval, Email Services, Security Controls, Sandbox data loading, Bitbucket, Jira.

Susash Consulting service LLC.

Apr 16 – Mar 19

<http://www.susashconsulting.com/>

Role- Technical Lead

The Warranty Group

<https://www.assurant.com/TWG>

Team Size- 20

Description: Assurant Inc. is a global provider of risk management products and services. Its businesses provide a diverse set of specialty, niche-market insurance products in the property, casualty, extended device protection, and preneed insurance sectors. This framework is developed specifically for Assurant business. It is a complete package of CPQ, CSR and Billing and Payment developed on Salesforce.

Responsibilities:

- Work with management, create and manage complex workflow rules, data validation, trigger.
- Create and manage custom objects, fields, formulas, validation rules, custom workflows, and approval processes.
- Work enhancement and modifications to improve system performance, efficiency, internal business process and reporting.
- Supported business needs with technical design documentation.

- Worked on various salesforce standard objects like Accounts, Contacts, Opportunities, Leads, Cases.
- Implemented the approval process and workflow rule to automate existing business processes.
- Debugging apex scripts using debug logs and system logs console to catch exception and governors limits.
- Worked on Aura lightning component to create custom UI in lightning experience.
- Implemented Apex Classes & Triggers and linked them to manage the workflows.
- Created profiles and implemented Object and field level security to hide critical information

Environment: Salesforce.com platform, Salesforce Lightning Aura Components, Apex Language, CRM, Visualforce (Pages, Component & Controllers), Pages, Data Loader, Workflow & Approval, Email Services, Security Controls, Sandbox data loading, Bitbucket, Jira.

GEICO

<https://www.geico.com/>

Role: Technical Lead

GEICO Proprietary Symbol

This web application provides an interface to get the Collision, Liability, MBI, Comprehensive symbols for vehicles based on mapped score from HILDI and ISO sources.

Responsibilities:

- Design and development of all critical modules like Filing Model year assignments, Filing Type, PMML file Manager pages.
- Responsible for design and development web application using ASP.Net core, Angular 7.0, entity Framework core, SSRS, C#, JSON, LINQ, HTML, CSS.
- Responsible for designing and developing UI pages using Angular 7.0, Typescript.
- Worked on complex SQL queries using complex joins, grouping, aggregation, nested subqueries.
- Responsible for Sql server tasks like creating stored procedures and writing complex queries.
- Participated in writing Stored Procedures for performing optimization and other database operations such as complex SQL queries, views and triggers etc.
- Developed Data Access Layer in C# to do all the database related operations using Entity framework and ado.net.
- Work on Mock testing for controller, API and data access code.
- Prepared Database stored procedures, functions, and SQL queries using SQL Server.
- Worked on writing complex queries using Linq with Entity Framework.
- Responsible for writing test cases, unit testing and post implementation support.

Environment: Microsoft .NET Core, C#, SSIS, SSRS, Angular 7.0/6.0, HTML5, CSS3, Ajax, MS Sql Server 2016, Linq, Web api, Entity Framework core

State of New Jersey

<http://www.nj.gov/>

Role: Dot net Consultant – Module Lead

MHFFS (Mental Health Fee For service)

This web application provides an interface to give medical treatment and funding to Medicaid consumers or non- Medicaid consumers based on their eligibility. This application checks the eligibility for non-Medicaid customers based on Income Eligibility and program eligibility conditions.

Responsibilities:

- Design and development of all critical modules like Program eligibility, Admission, Billing, Client registration.
- Responsible for design and development web application using ASP.Net, MVC5.0, entity Framework 6.0, SSRS, C#, JQuery, JSON, LINQ, HTML, CSS, Angular 4.0/2.0.
- Created/maintained stored procedures, SSIS packages, Agent job settings to ensure they are applied with new business rules, including applying new validation logics, by adding/changing Stored Procedures, and SSIS packages.

- Worked on features of Angular 4.0 such as directives, dependency injection, modules and routing.
- Responsible for Sql server tasks like creating stored procedures and writing complex queries.
- Transformed CDC data from one server to other servers using SQL Server Integration Services (SSIS).
- Worked on SQL server Reporting services (SSRS) to create various reports in NJMHAPP application.
- Work on HL7 format import system to import patient's data.
- Involved with the business to get the requirement and work on the same till the completion.
- Worked on writing complex queries using Linq with Entity Framework.
- Responsible for writing test cases, unit testing and post implementation support.

Environment: Microsoft .NET Framework 4.6, C#, SSIS, SSRS, Angular 4.0/ 2.0, HTML5, CSS3, Ajax, MVC 5.0, MS Sql Server 2012, Linq, Entity Framework 6.0

Eurofins IT Solutions

Dec 12 –Feb 16

<https://www.eurofins.com>

Role: .Net Developer – Module Lead

Euclid (Eurofins Clinical Integration for Drug Development)

The Euclid System provides the facility to the result of the specific drug in the lab and provide reporting to investigators and sponsors within the regulatory and agreed timelines. This system provides the result of the study of the drug with help of clinical trial approach in the laboratory.

Responsibilities:

- Design and development of Study setup and clinical sample module
- Responsible for design and development of the company's web application using ASP.Net, C#, JQuery, JSON, LINQ, HTML, CSS.
- Working exclusively with Web API services using MVC 4 which exposes some business requirements to the outside world.
- Gained an exclusive experience working with HTML5, CSS3, Angular JS, JQuery for front end development of the project etc.
- Implemented AngularJS Controllers to maintain each view data. Implemented service calls using Angular Service.
- Participated in writing Stored Procedures for performing optimization and other database operations such as complex SQL queries, views and triggers etc.
- Worked on Agile methodology for project execution.
- Prepared Database stored procedures, functions, and SQL queries using SQL Server.
- Worked on creating functional specific documents for the page.
- Attend all agile ceremonies like daily standup, backlog grooming, sprint retrospective, sprint planning, sprint demo.
- Responsible for writing test cases, unit testing and post implementation support.

Environment: Microsoft .NET Framework 4.5, C#, Angular JS ,HTML5, CSS3, Ajax, JQuery, MS Sql Server 2012, Linq, MVC Architecture 4.0

Symphony Infospace

Mar 11 – Dec 12

<https://services.harman.com/>

Now part of HARMON, A Samsung Company

Role: Senior .Net Developer

RAPS (Revionics Advanced Pricing System)

The Revionics Advanced Pricing System provides the information that takes control of pricing decisions and thrives in today's competitive retail market. The system empowers you to increase sales, profitability, productivity, and customer loyalty using a unique market data approach that leverages your existing sales history and price strategy with point-of-sale consumer demand intelligence to determine optimal pricing.

Main Module- Pricing, Promotion, Markdown, Planning and Forecast

Responsibilities:

- Responsible for design and development of the company's web application using ASP.Net, C#, JQuery, JSON, LINQ, HTML, CSS.
- Created ASP.Net Web User Controls those contain both HTML and Server-Side controls in the process of implementing them on multiple pages of the Application.
- Responsible for asynchronous callback, and handle events using JQuery in MVC Framework.
- Responsible for using Dependency Injection inside the MVC controller.
- Involved in writing application level code to perform client-side validation using JQuery.
- Worked on Agile methodology for project execution.
- Extensively used Entity Framework for database connectivity and interacting with the database.
- Worked on creating a validation system in jQuery which improved performance of the application.
- Responsible for unit testing and post implementation support.

Environment: Microsoft .NET Framework 4.0, C#, JQuery, MS Sql Server 2008, Linq, Telerik Controls, Entity Framework, MVC Architecture.

Tanay Infotech

July' 09 – Feb 11

Role: .Net Developer

E360 Feedback System

E360 Feedback System includes seeking feedback from a cross section of sources, analyzing the same and providing developmental inputs to the participant. This process will enable the participants to seek detailed feedback from their boss, peers and subordinates on the Leadership Competencies and will help them plan their development in a focused manner.

Responsibilities:

- Responsible for designing and developing solutions for diverse programming scenarios in C#, employing object-oriented programming concepts such as encapsulation, inheritance, polymorphism, and abstraction.
- Used C# and ADO.NET to define and implement secure middle-tier components.
- Graphical User Interface has been created with the Web forms, Master pages, User controls using MS Visual studio 2008, ASP.NET, HTML, DHTML, CSS, Java Script.
- Responsible for developing the three-tier architecture to be used for development of the project.
- ADO.NET was used to connect to the databases in a disconnected oriented architecture.
- Created event driven Web Forms using ASP.NET and implemented Form Validation.
- Creating Stored Procedures, Indexes, triggers in SQL server 2008.
- Responsible for unit testing and post implementation support.

Environment: ASP.Net with Microsoft .NET Framework 3.5, C#, Java Script, MS Sql Server 2005, HTML, DHTML, CSS.