

RAJESH PUJARA

Technical Lead / Architect



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Technology driven professional with dynamic career & an unmatched track record in building technology set-ups, identifying technology trends, defining processes, controlling risk, collaborating across departments and optimizing resources; targeting to express potential in challenging roles in **Technical Solution Consultation & Architecture, Program Management, Salesforce Management** with an esteemed organization

Core Competencies

Technical Solutions Consultation & Architecture/ Cloud Migration

Program/Project Management & Service Delivery Excellence

Business Analysis/ Requirement Gathering & Elicitation

Strategic Direction, Vision, Oversight & Thought Leadership

Business & IT Operational Excellence

IT Policies, Processes, Procedures & Frameworks Implementation

Risk Assessment & Mitigation/ Business Continuity Planning

Cost, Budget & Resource Optimization

ROI Maximization

Global Client & Stakeholder Relationship Management

Team Set-up & Stabilization

Profile Summary

- Performance oriented professional with **over 16 years** of experience in heading **Business Transformation, Client Engagement & Project Management** across **Telecom, Records Management & Pharma** domains
- **Notable success in managing multiple activities** starting from understanding customer requirements, identifying the right solution, feasibility study, implementation, process stabilization, performance monitoring, key metrics development, resource deployment, stakeholder reporting, solution planning, architectural design, evaluation & solution implementation, scalability, risk assessment & mitigation, debugging & testing, database modelling, quality analysis, system operations & maintenance, migration & transformation and supporting after go-live
- Leveraged capabilities in acting as **Engagement Leader** with impressive success in implementing strategic solutions and driving transformations that reflects year-on-year success in **Complex & Innovative technology implementations**; effectiveness in defining service standards & guidelines, governance structure, best practices for project delivery that serves as benchmark for excellent service delivery
- Proven excellence of working in leadership roles in **delivering value to global businesses** with an insightful knowledge & exposure in exercising thought leadership, driving innovation, digital & business transformation, technology integration, enterprise mobility, building global teams regarding & enhancing revenue
- **An ambassador of change** with success in establishing digital practice including **capacity planning, knowledge transfer, technology roadmap and delivery** with notable success in directing a broad range of **corporate IT initiatives**, while participating in yearly planning, analysis & implementation of solutions in support of business objectives
- Extensive intelligence in **ITIL & ITSM foundation framework** which includes **Service, Problem, Escalation, Change, Transition, Project Management** with proficiency in managing issues that could impact end-to-end delivery operations and providing leadership/direction
- Insightful expertise in **Project Management using Agile/Scrum Methodology** with skills in directing all phases encompassing planning, defining scope, setting timelines, monitoring, inter-discipline coordination, resource planning & documentation, budgeting, vendor management & execution; implemented project plans within preset budgets & deadlines and ensuring optimum utilization of available funds towards the accomplishment of overall objectives
- **An Innovative & Analytical People Manager** with innate skills in leading, training, monitoring & motivating high performing multi-geographical teams entailing **over 10 members** that excel in delivering business value with high morale & low attrition

Technical Skills

- JavaScript
- NodeJS
- Amazon AWS
- Visualforce
- Java

- Salesforce Development
- Salesforce Integration
- HPC Technologies
- Terraform

- Cypress Automation
- Agile and JIRA
- Heroku
- Contentful

Notable Accomplishments

- Successfully led various strategic initiatives for Lilly in defining and implementing **Cloud transformation, migration, operations, security & governance**
- Developed a **Cloud Management Portal "Lilly Cloud Services"** for deploying & managing resources across **AWS & Azure** through a single web interface
- Executed **several POCs** to evaluate features of enterprise tools (like Terraform Enterprise) for collaborating & implementing security, governance to meet Lilly's specific security & governance standards

- Successfully Implemented **Project Management Processes, Agile and Scrum Methodologies** which includes **JIRA Automation**
- Showcased excellence in setting up end-to-end **QA Automation Services** using **Cypress Automation Tool**

Work Experience

Feb'16 to Present: Eli Lilly and Company, Bengaluru As Technical Lead/ Architect

Significant Highlights:

- Directed the **HPC Team** which provides the high-performance computing environment for multiple Lilly BU's applications & tools
- Worked as **Cloud Architect and Project Manager** in HPC Team; designed the cloud migrations in AWS HPC environment
- Played a key role as a part of **Enterprise Architect Team** for helping **LCCI Factory Team** to be aligned with all standards, frameworks & patterns pertaining to web development
- Rendered assistance to the Development Team in providing the knowledge on **generic accelerator pattern, SSO implementation aspects, workforce, gateways and s3 patterns** for speeding up the development time
- Worked on **engineering excellence aspects** like defining GitHub branching strategies, coding standards, CI/CD pipeline, code reviews & approval process, providing the web accelerator patterns, defining the orange/ red data solution process, defining the process for high value implementation like PWAs
- Worked on key salesforce implementation like **Site Builder, CIO Awards, MICO and Bastion Apps Migration**

Mar'13 to Jan'16: Iron Mountain Services Pvt. Ltd., Bengaluru As Technical Lead

Significant Highlights:

- Rendered leadership of **Salesforce Implementation Team**
- Managed end-to-end development using **Visual Force, Apex Triggers, Batch Apex, Web Services, Javascript and jQuery**
- Implemented end-to-end **integration from salesforce to SKP Plus**

Previous Experience

Mar'07 to Mar'13: CenturyLink India (Formerly known as Qwest Software Services), Bengaluru As Senior Software Engineer

Projects Managed

- **Managing High Performance Computing Environment, Bengaluru** **Period:** Oct'21 to Jan'23
Organization: Eli Lilly
Technologies: On Premise HPC Infrastructure, AWS Cloud, Terraform and Chef
Role: Solution Architect and Project Manager
- **ASO-Application Development Team Projects** **Period:** Jan'18 to Nov'21
Organization: Eli Lilly
Technologies: Vuejs , NodeJs , Heroku , Contentful , AWS Services , Cypress Testing Automation
Role: Project Manager and Solution Architect

Education

- **B.E. (Computer Science)** from North Maharashtra University, Dhule in **2005**

Certifications

- ITIL Certified

Personal Details

Date of Birth: 4th March 1983

Address: Bengaluru, India

Languages Known: English, Hindi & Gujarati