

Mohd Wahid Ali

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SUMMARY

- Good Knowledge in **Administration and Developer** in Salesforce.com.
- Customized applications on various platforms like Force.com, **Lightning** etc.
- Hands on experience on developing Triggers, **Classes**, VF Pages, Components etc.
- Implemented **Workflow, Process Builder**, Validation Rule etc.
- Designed Custom Objects, Custom Tab, Page Layout, Record Type etc.
- Strong Analytical and Logical solving skills.
- Strong written and communication Skills.
- Ability to learn and adapt to new technologies.

TECHNICAL SKILLS

Salesforce.com CRM Technologies: **Apex, Visual Force, Triggers, Batch Apex, Lightning, Aura Workflow, Process Builder, Reports & Dashboard**

Salesforce.com CRM Tools: **Workbench, Import Wizard**

Deployment: **Change set**

EDUCATION QUALIFICATION

- Pursuing MBA in Subharti University, Meerut, -(Uttar Pradesh)
- Bachelor of Computer Application BCA, UIET Kanpur, -(Uttar Pradesh)
- HSC, M.P Inter Collage Mandhana Kanpur, (10+2)-(Uttar Pradesh)
- PT.R.N.K.L.S Inter Collage Nankari Kanpur ,(10)-(Uttar Pradesh)

EXPERIENCE

Organization: Sales force Freelancer July 2020 to Present
Designation: Sales force Freelancer

- Volunteered with local Non-profit organizations as administrator as well as user.
- Created and customized several custom objects, page layouts, custom tab and other components.
- Regularly reviewed the Sales force release notes to scope for new features & functionality updates that can be implemented.
- Maintained multiple user roles, security, profiles, workflow rules, etc.
- Demonstrated ability to effectively communicate technical issues and resolve problems at all levels of the organization both internally and externally.
- Created various types of E-mail Templates and Custom Report types.

Organization: Ericsson India PVT Limited (Gurgaon)

Oct 2016 to Jul 2020

Designation: Project Administrator

Project Title: Airtel on 2G/3G/4G/MIMO-LTE Projects,

Project Description: Effective liaison, support, and assistance with the whole of the organization

Responsibilities:

- Raised CR Every Activity in Ericsson workforce Project Portal (chain Request Portal).
- Prepared and administered budget, approved and reviewed expenditures, and prepared financial reports.
- Supporting all other departments with related tools and Chain Request issue.
- Directing the development of plans for the tool room and stock control to enable management to achieve targets.
- Supporting all other departments with related tools and CR issues.
- Monitoring that the agreed processes are followed and daily logs are shared via MS Teams for all completed activities for the Project Rollout on daily basis.

Organization: Ericsson India PVT Limited (Jaipur)

Nov 2014 to Sep 2016

Designation: Project Coordinator

Project Title: Jio on 2G/3G/4G-LTE Projects,

Project Description: Implementation Planner for 4G ROUTER rollout

- Set up prototype development system to support program testing and migration of client data.
- Maintained constant communication with project team manager to report progress, identify issues, and allocate resources.
- Completed database implementation project on time and under budget
- Responsible for handling all the I&C related works and targets at Engineers & RAN Team.
- Handling escalated issues and queries of the customers.
- Main Job assigned as assisting CPM for daily project Progress, Tracking targets and variance. Generating Theft /Reconciliation tracker on daily basis.
- Prepared and administered budget, approved and reviewed expenditures, and prepared financial reports.

HOBBIES & INTERESTS

- Dancing.
- Singing
- Making Own Videos.