

# Sweta Das

## Agile Business Analyst

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Address Bengaluru, Karnataka

A Certified Scrum Product Owner(CSPO®) with 2 years of experience in **business analysis, business operations, client relations** and 5 years of experience in **product development**. Worked in IT domain primarily in **Cloud and Banking**. Recognized as a creative thinker with strong analytical skills. Adept in conceptualizing solutions that align with business strategy to meet business objectives within acceptable levels of risk. Equipped with **good communication and negotiation skills, work ethics** and possesses a strong sense of **leadership**.

## Professional Skills

Problem Solving and Critical Thinking  
Requirement Gathering and Analysis  
Data Modelling

Risk Analysis and Decision making  
User Acceptance Testing (UAT)  
Product Development

## Technical Skills

Microsoft Excel  
PowerPoint  
Tableau  
Core java  
AWS

SQL (MySQL, PostgreSQL, Amazon Redshift)  
NoSQL (MongoDB)  
Linux  
Eclipse, Bitbucket, JIRA

## Work History

May,2019-  
Current

### Business Analyst

Accenture, Bengaluru, Karnataka

- Worked closely with product management and business stakeholders to understand problems and opportunities.
- Interpreted client needs and translated into understandable written requirements.
- Prepared a prototype for connectors which resulted in a faster and effective design cycle.
- Built a Tableau report to show performance comparison result of the legacy connectors and the new connectors and published presentation.
- Worked very closely with product development team to ensure technical specifications are aligned.

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- Collaborated with QA team to prepare the UAT test cases and performed UAT to ensure the connector is ready to use.
  - Worked as a liaison between developers and clients to implement product feature improvements.

## **September,2016- Technology Analyst**

**May,2019**

*Infosys Limited, Bengaluru, Karnataka*

- Helped improve the operations by establishing connection between client requirements and the project deliverables and ensured that the deliverables are adhered to the requirement specifications.
- Collaborated with project teams to support new or enhanced products.
- Assisted with deployment issues by clarifying user questions and identifying problems, deconstructing into consumable sections and troubleshooting issues.
- Developed flowcharts and diagrams to describe and lay out logical operational steps.
- Performed peer code for the developers and ensured the coding standards are maintained.
- Designed, developed and implemented software applications for website based on analysed requirements and understanding of industry technical standards.

## **December,2013- Java Developer**

**May,2016**

*Infosys Limited, Bengaluru, Karnataka*

- Designed, developed and implemented software applications for website based on analysed requirements and understanding of industry technical standards.
- Worked on enhancement requests which involves analysis, design, development testing and execution.
- Used Sonarlint and SonarQube to improvise the code and reduce the cognitive complexity and redundant code wherever required.
- Investigated issues and defects to determine problem root cause and formulate corrective action recommendations.
- Modified and maintained software documentation and specifications.

## **Education**

**2009-2013**

**Bachelor of Technology: Applied Electronics and Instrumentation**

*Silicon Institute of Technology, Bhubaneswar*

**2007-2009**

**12th Standard: Science**

*Ramadevi Women's Junior College, Bhubaneswar*

**2006-2007**

**10th Standard**

*D.A.V. Public School, Bhubaneswar*

## **Certification**

**March, 2021**

**Certified Scrum Product Owner**