

CAREER SYNOPSIS

- Worked as a Test Engineer with **Wisdomleaf Technologies pvt ltd** from September 2011 to December 2014.
- Worked as a Senior Test Engineer with **TekSystems Global Services** from April 2015 to April 2018.
- Working as a Senior Test Engineer with **Wipro Limited** from April 2018 to till date.

PROFESSIONAL SUMMARY

- ❖ Having around 9+ years of experience in Software Testing.
- ❖ Experience in Selenium Automation Testing, Manual Testing and API Automation Testing.
- ❖ Good Exposure to SDLC , STLC and Defect Life Cycle.
- ❖ Extensive Experience in **Agile methodology (Scrum process)**.
- ❖ Excellent Java programming skills
- ❖ Extensive experience in **Cucumber Java framework** and **Cucumber ruby framework (BDD)**
- ❖ Extensive experience in RESTful API and UI automation **using java, ruby, selenium webdriver and cucumber.**
- ❖ Experience in managing/scheduling and maintaining Jenkins builds.
- ❖ Experience in Smoke testing, Functionality, Integration, Regression, Adhoc and compatibility testing.
- ❖ Experience in understanding the requirements and preparing, reviewing and executing test cases.
- ❖ Experienced in Tracking Bug Reports using Web-based Bug Tracking Tools like **JIRA** and **Fogbugz** and Apple bug reporting tool called Radar.
- ❖ Experience in **GitHub** and **SVN** repositories.
- ❖ Extensively worked on Eclipse with **Maven, Junit, TestNG, Springboot application.**
- ❖ Extensively worked on **rubymine, Cucumber, Behaviour Driven Development** framework
- ❖ Experience in developing Page Factory and Page Object Model Framework.
- ❖ Hands on experience in mongo DB query creation, splunk logs filtering.
- ❖ Experienced in Mobile applications testing, Tested on Xcode simulator and real devices, Different OS testing such as Catalina and bigSure
- ❖ Experience in resolving technical tasks, team management.

PROJECT EXPERIENCE HIGHLIGHTS:

project #1: **Apple Support communities**
URL: : <https://discussions.apple.com/welcome>
Project Name : **APP-ACI-PJ-SSEQE**
Client name : Apple Inc.
Team Size : 5

Description:

Apple support communities is a forum where apple product users can post their questions if they are facing any issues and users can post some user tips that can be helpful for other users. Apple Support Communities is a place to help each other get the most out of their Apple products and services. Users Participate and help in favourite product areas to earn a specialty and get recognition on the leaderboard in Apple Support Communities. User can become expertise in various products of apple such as iPhone, Mac OS and System Software, iPad, Apple Watch, Notebooks, Music, Apple ID, iCloud, TV and so on by using Apple support communities site.

Responsibility :

- Requirements analysis for new application enhancements followed by manual test case development, test case execution, Defect Management
- Identify the scope of automation and test scenarios feasible for automation.
- Analysing the complexity of manual test cases and providing ETA (Estimated time of arrival) for developing automation test cases.
- Daily sync up call with onshore team and offshore team to get all the required clarifications.
- Developing the automation test scripts using BDD (Behaviour driven development) framework.
- web application automation scripts development using ruby, selenium web driver, cucumber and BDD (Behaviour driven development) framework
- Restful Api Test case automation development using ruby, ruby libraries(gems), cucumber and BDD (Behaviour driven development) framework
- Creating/ modifying the Automation framework for better code management and execution.
- Resolving / finding solutions for technical automation challenges and helping the team.
- Conduct peer-review of automation test scripts and provide review comments
- Enable Continuous integration, Continuous development by training and helping Functional/Development/Business teams to execute the required Automation test suite using Rio pipeline.
- Using gitHub fork concept in order to make sure automation code in master branch is safe. New commits will always be reviewed before merging with master.
- Scheduling/manually triggering smoke /sanity build in Jenkins/Rio for every new release in prod and pr-prod environment, details analysis of automation test report and sharing run details with all the stakeholders.
- Scheduling/manually triggering Regression build in Jenkins/Rio for every new release in prod and pr-prod environment, details analysis of automation test report and sharing run details with all the stakeholders.
- Record and track all the defects found while running automation scripts and provide technical insights for Defect triage.

- Automation framework revisit and code optimization for every changes in web application and making sure the framework is up to date with Latest web application
- Identifying the root cause of the issues by debugging , writing mongo DB queries, Querying in splunk for in-depth understanding for the issue and providing the same to developers.
- Identifying the process gaps and provide alternatives to the team to improve quality of the product.
- Identifying the better way of automation and showing demo to customers and explaining them how the new solution is more flexible. Discussing the advantages and disadvantages.
- Coordinate with the Development and Testing team for testing of the projects and conduct status meetings with onsite and offshore throughout the project.

project #2: **Werner Logistics**
 URL: : <http://www.werner.com/>
 Project Name : Carrier Lead Generator
 Client name : **Werner Logistics**
 Team Size : 10

Description:

Werner is a premier transportation and logistics company and It has coverage all over the world. Werner has got many applications such as SMART, Enterprice Carrier Portal, Peoplesoft and Carrier Lead Generator. SMART is the application which will have all the tours information whereas ECP having carriers data. The application which teksystems is working on is Carrier Lead Generator. CLG get tour information from SMART through bestmatch service and gets carrier information from ECP by running the bestmatch service. And Matches tours information and Carrier information and helps carrier Sales Representatives fo brokerage business.

Responsibility :

- Analyzing and understanding the user user stories.
- Active participation in Agile process (Daily scrum call, Planning, Tasking, Grooming and Retrospective meetings)
- Writing the functional test cases in Gherkin language
- Developing the cucumber-selenium automation test cases for the functional test cases
- Developing the API test cases for Restful services
- Managing the Jenkins build across the environment and responsible for Jenkins build
- Co-ordination with project manager, onshore team, Business analyst and other team members
- Interact with Development team for bugs related queries.

Mobile and Web App3 :

URL: <https://seeotto.com/>
 Project name: Vision Service Plan
 Client name : VSP
 Team size : 12 Members

Vision service plan is integration of Eyefinity.com, framesdata.com , Otto and Seeotto.com.

Otto: One Touch to Optical® (otto™) brings customized position-of-wear measurements, electronic VSP® claim filing, lens consulting, frame styling, and more to the point of care. otto combines many office functions into one app for iPad.

Otto App is mainly used by doctors to check –in patients, to take patient pictures, to recommend proper lens and frames and process frame and lens orders.

Seeotto.com: Seeotto.com is more of admin site where practice admin have control and practice admin will be the one who set frame pricing, lens pricing and exam fees.

Practice admin gives access to App users and Doctors.

Responsibilities:

- Review requirements, specifications and technical design documents to provide timely and meaningful feedback
- Create detailed, comprehensive and well-structured test plans and test cases
- Estimate, prioritize, plan and coordinate testing activities
- Design, develop and execute test cases
- Identify, record, document thoroughly and track bugs
- Perform thorough regression testing when bugs are resolved
- Develop and apply testing processes for new and existing products to meet client needs
- Liaise with internal team such as developers, business analyst and managers to identify system requirements
- Track quality assurance metrics, like defect densities and open defect counts
- Stay up-to-date with new testing tools and test strategies

Automation Project #4: [jobsite](http://www.jobsite.co.uk/)

URL: : <http://www.jobsite.co.uk/>

Project Name : Jobsite UK

Client name : Evenbase , Havant Hampshire , UNITED KINGDOM

Team Size : 3

Description :

Jobsite is a Web-Based Job portal Application Software. With more experience of online recruitment than any other multi-sector site, Jobsite is one of the UK's leading online recruitment services specialist, provides job hunters with the tools to find ideal job and manage their career.

Jobsite was acquired by the Associated New Media, a division of Associated Newspapers Ltd (DMGT).

By joining forces it gives Recruiters access to extensive new resources allowing them to succeed further in attracting the highest caliber of candidates to vacancies. Being a specialist site with a full range of positions across the UK.

Responsibility :

- Developing the automation test Scripts using **Webdriver** and **TestNG**.
- Building the automation suites for Smoke and Regression test.
- Involved in executing the developed Automation Test scripts .
- Analyzing the generated automation test report.

- Preparing bug reports & Bug tracking using Fogbugz.
- Interaction with Development team for bugs related queries.
- Participated in the Conference Calls with client to update the project progress.

Automation Project #5: <http://www.wowcher.co.uk>

Project Name : **Wowcher UK**
 Team Size : 3
 Framework : Data Driven
 Client name : Wowcher , Northcliffe House Derby , UNITED KINGDOM

Description :

Wowcher is an E-Commerce the Web-Based Applications. WOWCHER, a "deal a day" site that uses the power of group buying or bulk buying to get unbeatable deals. It consists of Attractions, Days Out, Fitness and Dance Classes, IT and Telecoms, Photography, Pubs, Bars and Clubs.

Responsibility :

- Actively involved in writing and executing Selenium scripts.
- Maintenance and updating scripts for UI changes and CR's.
- Involved in Test Case Review Meetings.
- Analyzing the executed automation test report (Customized HTML report).
- Preparing bug reports & Bug tracking using Fogbugz.
- Interaction with Development team for bugs related queries.
- Maintenance of Automation Test Scripts.
- Reporting progress at regular status report meeting with higher authorities.

Project #5:

Project Name : **Mobile Apps** (Android and iOS)
 Environment : Objective C, java
 Team Size : 4
 Role : Software test engineer
 Tool : Fogbugz
 Mobile apps : Wowcher App, Cleveland App, Oilcareers App
 Duration : Sep 2011 to Mar 2012

Description :

Jobsite Networks are the Web-Based portal Applications. Which are also more experience of online recruitment than any other multi-sector site including all (Banking jobs, city jobs, London jobs, Emedcareers, Engineer board, ERTonlinejobs, Euromoneyijobs, Jobstoday, Scotsman and Local people

etc) Jobsite Networks are the UK's leading online recruitment services specialization, provides job hunters with the tools to find ideal job and manage their career.

Responsibility :

- Involved in understanding the Functional Requirement Documents.
- Interacted with team members for preparing the Test cases
- Test Case Preparation, Test Case execution for different modules and analyzing the test results
- Involved in reviewing the Test cases
- Co-ordination with Development Teams to resolve the raised issues
- Involve in Defect tracking and preparing report using Fogbugz.

EDUCATION

Bachelor of Engineering (CSE) from HKBK College of Engineering(affiliated to VTU), Bangalore.

Place: Bangalore

Name: Chikke Gowda