



## KESHAVA HUNASURU MAHALINGU

### SENIOR CONSULTANT, ORACLE APPLICATION DBA

#### EDUCATION

B.E Computer Science PES College of Engineering.  
VTU University.

#### EXPERIENCE SUMMARY

**Oracle E-Business Suite R12 (11.5.10.2, 12.1.X and 12.2.X).**

*Having 11+ Years of Experience Working with NaviSite as Senior consultant. Expertise in all version of Oracle ERP Applications.*

Experience with AWS services design and implement cloud-based solutions using AWS services. Monitor and optimize AWS cloud infrastructure performance.

*Involved with database administration from planning, installing and creation, upgrade, monitoring, Cloning, Patching Maintenance with team of 10-12 people by supporting Production, QA, Development database and EBS application issue.*

Completing assigned project or enhancement tasks to meet the customers' need-by dates. The tasks include requirements gathering, solutions design & User Acceptance Testing coordination.

Participate in all phases of managing the Application Lifecycle analysis, development, testing, implementation, technical logic and design discussions

*Troubleshooting expertise for all tiers issues, Enabling new Languages, Ad utilities, Application Administration, PCP configurations etc.*

*Expertise in middleware Technologies (AMP 13c, Endeca, ECC, WebLogic) Installation, Upgrade, Cloning, Patching & troubleshooting.*

*Involved in various Automation projects, Communities, Advisor webcast: EBS ATG: 12.2 Basic Online patching and Troubleshooting Global compliance training and RPC Patch testing, etc.*

*Subject Matter Expert (SME) and Advanced Resolution Engineer (ARE) for Oracle Database and E-Business Suite. Pro-active monitoring and support for global customer.*

#### SUMMARY

*Having 11 Years of experience as Oracle Application DBA in IT industry. Worked on variety of ERP projects like Implementations, Upgrades, Rollouts and Support.*

#### CONTACT

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#### DOB & LOCATION

18 Oct 1982, Bangalore Karnataka,  
INDIA

#### PROFESSIONAL EXPERIENCES

**NaviSite India Pvt. Ltd, Pune.**

*"Senior Consultant"*

July 07 2022 to Nov 14 2023

**Oracle India Pvt. Ltd, Bangalore.**

*"Principle Technical Support Engineer"*

Mar 2014 to July 2022.

**Sun Technologies integrators Pvt. Ltd, Bangalore.**

*"Senior Oracle Application DBA"*

Feb 2013 to Nov 2013.

**Sands Creative Solutions Pvt. Ltd, Bangalore.**

*"Asst. Technical Consultant"*

Nov 2008 to Jan 2013.

## WORK EXPERIENCE

### NaviSite INDIA Pvt. Ltd, Pune.

July 2022 – Nov 2023

**Role:** : Sr. Applications Database Administrator  
**Database** : All Database versions 10g, 11g, 12c, 19c & Ebiz versions of 11i, R12, 12.2, AWS & cloud support  
**OS** : Red Hat Linux, Oracle Linux, IBM-AIX & Sun Solaris 10

#### Roles and Responsibilities:

Excellent working experience in designing, building, customizing and supporting objects for Oracle EBS R12, Experience planning, designing, implementing, and maintaining system applications in EBS, working in a fast-paced, data-driven environment, ability to adapt quickly to changing priorities.

Experience as an Oracle Applications Database Administrator, 24x7 PROD and DEV activity with Installation, cloning, patching and maintenance of Oracle 11i/R12 E-business suite. Troubleshooting on Oracle Application Installation and Upgradation.

Worked on Middleware Technologies (AMP 13c, Endeca, ECC, OEM 13c, WebLogic) Installation, Upgrade, Cloning, Patching, Troubleshooting etc. Experience with AWS services like design and implement cloud-based solutions using AWS services. Monitor and optimize AWS cloud infrastructure performance.

Completing assigned project or enhancement tasks to meet the customers' need-by dates. Participate in all phases of managing the Application Lifecycle Management: requirements analysis, development, testing, implementation, and technical logic and design discussions.

Excellent communication skill including Strong analytical and problem-solving skills; proven history of successful problem solving with a sense of urgency, Experience in Oracle application support with excellent technical skills in Oracle EBS, Experience and skill in designing, testing and implementing IT business solutions.

### Oracle INDIA Pvt. Ltd, Bangalore.

Mar 2014 to July 2022

**Role:** : Sr. Applications Database Administrator  
**Database & Ebiz versions** : All Database versions 10g, 11g, 12c, 19c & Ebiz versions of 11i, R12, 12.2  
**OS** : Red Hat Linux, Oracle Linux, IBM-AIX and Sun Solaris 10  
**Software** : OEM 13c, AMP 13c, Endeca, ECC & RMAN.

#### Roles and Responsibilities:

Experience in single and multi-node 11i and R12 E-Business Suite Oracle Applications Database Administrator, 24x7 PROD and DEV activity with Installation, Implementation, Upgrade, cloning, patching, Workflow notification mailer setup and maintenance of Oracle 11i/R12 E-business suite.

Upgraded of database from 10g, 11g and 12c using DBUA. Upgraded of environment from 11.5.10.2 to R12.1.1 & R12.1.1 to R12.1.3 and R12.1.3 to 12.2.X. Technical assistance to customers on Oracle Database (10g, 11g, 12c) and E-Business Suite (11i, R12).

Strong experience in team handling of 10-12 people by supporting Production, QA, Development database and EBS application issues, troubleshooting expertise for all tiers issues, Ad utilities, Application Administration on Oracle Application Installation and Upgradation with all version (11i, R12, 12.2, 11gR2, 10g and 19c.).

*Point of Contact for performance issues on EBS application and EBS Database, Pro-active monitoring & support for global customer. Analyze and troubleshoot customer issues via service requests and worked as BDE for pre bug review and approve as Subject Matter Expert (SME) and Advanced Resolution Engineer (ARE).*

*Backup Manager and Technical Coordinator for Applications Technology Group; responsible for managing high-level escalations, reviewing complex technical issues, etc. Setup and configure internal environments to test new products / releases and provide feedback to Development. Create, plan and execute internal projects.*

*Delivered technical knowledge sharing sessions and trainings to global customer with Global level Webcast and provided technical sessions and trainings to internal team, Created and reviewed knowledge articles, documentations and technical whitepapers.*

## **Sun Technologies integrators Pvt. Ltd, Bangalore.**

**Feb 2013 – Nov 2013**

**Role:** : Applications Database Administrator.

**Database** : Oracle database 11.2.0.4 and 12.1.0.2, **Ebiz versions:** 11.5.10.2 and 12.1.3

**OS** : Red Hat Linux and Sun Solaris 10. **Backup** : Cold & Hot Backup, RMAN Backup

### **Roles & Responsibilities:**

*Experience as an Oracle Applications Database Administrator, 24x7 PROD and DEV activity with Installation, cloning, patching and maintenance of Oracle 11i/R12 E-business suite. Managing concurrent processing in oracle applications. Working with ADUTILITIES in oracle applications.*

*Patch analysis for application patches including mini-pack, family pack and one-off patch. Resolved concurrent managers issues & issues of concurrent requests. Supporting development team in general troubleshooting, supporting administration of Product-Test instances.*

*Cloning Oracle Apps environment to test environments using RMAN Duplicate. Patching shared APPL-TOP and handling patching issues. Responsible for patch analysis and impact for all kinds of patches.*

*Troubleshooting experience on several user issues like apps issues, dbc file issues, yellow bar issue and other connectivity issues. Monitoring table spaces for space usage and adding required space whenever it reaches threshold. Monitoring database locks and clearing the blocking sessions.*

*Created new schemas and maintained privileges. Creating Users for Apps and Granting Responsibilities. Experience in registering printers and adding them to user profiles. Managing workflow notification mailer services and issues, Managing DB links across various Databases and issues*

### **Achievement and Trainings:**

- Undergone training for **EBS RCP Tester**.
- Delivered **advisor webcast: EBS ATG: 12.2 Basic Online patching & Troubleshooting**.
- Got Spot Award, Customer Services Pacesetter Team Award for **CUSTOMER SUCCESS and COLLABORATION**.
- Outstanding Team **Award for Employee and Organizational Success** & Star Performer Awards.

### **Certification Summary:**

- Oracle Database 12c Administrator Certified Professional.
- Oracle Database 11g Administrator Certified Professional.
- OCA - Oracle WebLogic Server 11g System Administrator.
- Oracle EBS R12: Install, Patch and Maintain Applications.