



# Vatan Yadav

Pega CSSA, CSA, CPDC

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## Summary

Senior Pega Developer certified CSSA, CSA & CPDC having 5+ years of overall IT experience in design and implementation with excellent interpersonal, time management skills with working knowledge of the Agile Methodology and readily adapt to new technologies and environments.

## Skills

- **Primary Skills** : Pega, Pega PRPC, Pega Case Management, SQL, DBMS
- **Secondary Skills** : Jira, Jenkins, Rally, Confluence

## Work Experience

### Senior Software Engineer

Jan 2022 - Present

Coforge

#### Client: NAB (National Australia Bank) Pega v8.7

- As a Senior Pega Developer, I have been working in Financial Crime Services, Customer Exit business units for Rebels and Empire Squad.
- Successfully completed the Upliftment for Customer Exit Processing (CEP) Case Type for the Customer Exit business unit, improving operational efficiency.
- Implemented Access Control Policy to restrict sensitive field and access to CEP Case Type for NAB India User based on conditions, resulting in a 60% workload reduction for NAB Aus User.
- Developed and executed a utility in Production to update fields for 16,000 CEP in-flight Cases, ensuring data accuracy and enhancing efficiency.
- Introduced new stages, flows, sections, and local actions for the FC Customer Exit (FCCE) Case Type, contributing to process improvements.
- Designed custom Routing Logic for FCCE Cases based on the Primary CMD, streamlining case routing processes.

#### Client: CAG (Comptroller and Auditor General of India) Pega v8.3

- Actively participated as a Developer in the Audit Execution Module for Field Visit, enhancing data accuracy and operational efficiency.
- Played a key role in resolving bugs for Release 2 and Release 3, ensuring seamless functionality of the application.
- Developed Utilities for Audit Execution Module with million records significantly improving data quality, reliability for CAG.
- Led 3 member team in daily execution of utilities in Prod, ensuring client satisfaction & operational excellence in CAG.
- Worked closely with DBA, Business Analyst & Product Owner for successful release of R2 Data fix sprint.

### Senior Systems Engineer

Sep 2019 - Jan 2022

Infosys Limited, Pune

#### Client: Western Digital Australia PLC - PCR Pega v8.1

- Contributed to the design and implementation of efficient workflows for WD PCR Case Type.

- Created and implemented Flows, Flow Actions, SLA, Correspondence, Activities, and Data Transforms to streamline project execution.
- Designed and developed a user-friendly Dashboard for EPM, enabling real-time tracking of PCR using Harness & Sections which reduced the by 70%.
- Configured Email Listeners and activities to facilitate seamless approval email processing.
- Created managed Background Processors, including Job Scheduler and Queue Processor, ensuring uninterrupted system operations.
- Contributed a key role in defect resolution and provided UAT support, contributing to project success and user satisfaction.

**Client: Western Digital IWF Pega v8.2**

- Participated in requirement gathering sessions with end users to understand business needs and objectives.
- Developed properties, SLA, decision tables, data transforms, section rules, and activities to streamline business processes which helped in faster timelines by 70%.
- Conducted end-to-end testing of the entire application to identify and resolve any issues.
- Collaborated in defect fixing, provided UAT support, and participated in Hypercare activities to ensure project success.

## Accomplishments

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- **CAG Appreciation (02/2024)**  
Received Appreciation mail from Manager for contribution in the CAG Project. [Click here](#)
- **Inspire Award -CAG (07/2022)**  
Award Citation : As a new joiner, the analysis, customer interaction & work done by him part of R2 Data-Fix is exceptional. [Click here](#)
- **August Insta Rise Award - PCR (07/2021)**  
Award Citation : Stepping up and taking ownership of PCR deliverables and delivering on schedule. Working closely with BA and implementing the changes quickly. [Click here](#)
- **March Insta Rise Award - IWF (03/2021)**  
Award Citation : Appreciate your hard work and dedication towards the project deliverables. Keep up the good work ! [Click here](#)
- **IRJET-International Research Journal of Engineering and Technology (05/2019)**  
Published Research Paper for the project Borewell Rescue Robot.  
<https://www.irjet.net/archives/V6/i5/IRJET-V6I5466.pdf>

## Certifications

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- Pega Certified Senior System Architect v(8.6)
- Pega Certified System Architect v(8.1)
- Pega Certified Decisioning Architect (v8.7)

## Education

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**Bachelor of Engineering B.E || 8.26 CGPA**

2015 - 2019

D.Y. Patil College of Engineering Akurdi, Pune

Savitribai Phule Pune University (Formerly known as University of Pune)

## Interests

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- Yoga, exercise, listening music & playing basketball.