**PROFESSIONAL SUMMARY**

M E G H A

S H R I V A S T A V A







**CERTIFICATIONS**

**BCA / IT**

IIS University, Jaipur

2012 - 2015

Problem Solving

Adaptability

Search Solution Basics

Multitasking Ability

SOQL

Salesforce and Apttus CPQ

Data Modeling & Management

Salesforce Developer with 5+ years of experience configuring and customizing the business application under Salesforce and Apttus(Quote to Cash) with previous experience as a QA in Finance Domain.

Hands-on experience on Salesforce CPQ, Salesforce Lightning, Apttus CPQ/CLM, Data Import/Export, ServiceNow, Dev Azure, Force.com IDE and Chrome DevTools.

**QA TESTER**

*Wipro Technologies – U.S.Bank / August 2015 – December 2018*

* Experience in resource management and leading an offshore team with 4 resources.
* Handled and managed E2E QA testing design and implementation of IVR banking product. Also, E2E work flow of the application with different working areas.
* SME/Functional Expertise on different areas of IVR System.
* Engaged and coordinated with Developers and Bas for project flow.
* Reported to client on weekly basis on the progress of project.

**SALESFORCE ADMINISTRATOR**

*Wipro Technologies - Philips Healthcare / Janurary 2019 – September 2019*

* Worked as L1.5 Manager for incident management.
* Handling incidents, change and service requests of business application.
* Provided technical assistance and end user troubleshooting of incidents, bug fixed and enhancements.
* Resolved technical and functional issues through debugging, research and investigation.
* Handled user management, created and tracked bugs for the changes.

**SALESFORCE DEVELOPER**

*Wipro Technologies - Philips Healthcare / September 2019 - Present*

* Worked on Apttus System with Quote to Cash functionality
* Create and manage objects, fields, formulas and data validations
* Develop, maintain and improve validation rules, VisualForce Pages and Apex customization
* Proactively engaged with Team to develop solution in accordance to the system design
* Performed hands-on unit testing of the developed functionality

**EXPERIENCE**

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**M.Tech / IT**

BITS, Pilani

2015 - 2019

SALESFORCE DEVELOPER

**EDUCATION**

**SKILLS**