Rahiman Basha N

OIC Consultant

ORACLE INTEGRATION CLOUD CERTIFIED OIC Consultant with 5+ years of IT Industry Experience, 1+ year of experience in Requirements Gathering, Design, Development, Unit Testing of Integrations with Fusion SaaS, On-Premises and other third- party applications like SFDC using Oracle Integration Cloud and 2+ years of experience in Managing, Analysis and Production Support of Finance GL stream related integrations with Cloud SaaS applications. Expertise in OIC Features, Concepts, Design, Development and Observability Environment. Good Knowledge on HTML, XML, XSLT, WSDL. Proficient with FTP Adapter, ERP Cloud Adapter, ATP DB Adapter, SFDC Adapter, REST Adapter, SOAP Adapter, DB Adapter, Business Adapters.

Contact

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Address
Bangalore, India

Education

2019

Btech in Computer Science & Engineering

Sri Venkateswara College of Engineering and Technology

2015
Intermediate
C.N.Raju Junior College

Expertise

- OIC Integration Development
- OIC Gen 2 and OIC Gen 3
- FBDI
- FTP
- SQL
- XSLT
- Oracle ATP Database
- BIP Reports
- PL/SQL
- JSON
- XML
- HTML 5

Experience

MAR 2023 - PRESENT
Videojet, USA & CAPGEMINI

OIC Consultant

- Developed Inbound and Outbound Integrations between Salesforce, Oracle Fusion Cloud and EBS.
- Performed Testing of Integrations with the Testcases provided by Business and Functional Teams.
- Worked on FBDI conversions to import Items and Products into Oracle Fusion Cloud.
- Worked on creating couple of BIP Reports for Outbound Integrations.
- Worked on Finding the Corresponding Fusion related API's and Tables for Existing EBS Objects.
- Good understanding on Integrating Salesforce with Oracle Fusion Cloud.
- Good understanding on Base Tables and Interface Tables used to fetch the Items from Fusion SaaS for Product creation and Price Administration synchronization in Salesforce.
- Good Understanding on Using FBDI Template to bulk import Data into Fusion Cloud.

SEP 2020 - MAR 2023
Enbridge, Canada & WIPRO

OIC Consultant

- Worked as a Technical point of contact for Integration related issues. Proactively handled issues with integrations, contacting and communicating with functional teams and Businesspeople.
- Worked on Implementation of Integration related Defects, Enhancements, End-to-End Testing and Deployment.
- Good knowledge in gathering the requirements and documenting the technical needs of Integrations.
- Good Knowledge about Integration Flows, Patterns and Business Processes used in Project.
- Good Knowledge about SQL Developer application and Database management.
- Assisted the Senior OIC Consultant members in the team with the Implementation of changes with the Integrations.
- Experienced in Providing Technical support for the Integrations of various streams like ERP Finance, Supply Chain Management.
- Experienced in Technical Support, Relationship Management, Issue debugging, Problem Solving and analytical skills.
- Expertise with ServiceNow Application which deals with Incident management, Change Management, Enhancements, Defects, Project Development Release Task Management.
- Provided Support for the High Priority and critical incidents on time to avoid any major failures and to restore the service back to normal with immediate effect by providing suitable and Efficient Solutions.
- Daily Tracking of Critical ERP, EBS and SAP Financial Integrations and Assisting the Business and Functional people for the smooth closure of Month End GL Closures.
- Supported team in improving operations and resolving issues to deliver top-notch customer service.
- Good Knowledge about SLA timelines for all the High, Medium and Low Incidents.
- Managing and Monitoring of Oracle Management Cloud (OMC) Dashboard and notifying the team if there is any major failures and observations with immediate effect.

- XSD
- CSS
- Incident Management
- production Support
- Certified in ITIL Process

Tools

- WinSCP
- ServiceNow
- Jira
- Postman

Language

English

Telugu

Hindi

Aug 2019 - Aug 2020

Ooredoo, Kuwait & Wipro

Test Engineer

- Worked as a Test Engineer in the project along with team of 3 members.
- Expertise in testing the code, flows and functionalities developed.
- Testing the flows and functionalities developed by developers using Siebel Technology
- Identifying and documenting the bugs to make the script efficient.
- Worked as Support Engineer as well and provided on call support and Incident Support to the Business within the time.
- Good Knowledge about Unit Testing, Integration Testing, System Testing and Regression Testing.
- Making sure to match every testcase provided by the Business to avoid last minute deployment failures.
- Good Knowledge about Oracle Siebel CRM Systems and Oracle's cloud applications for CRM i.e.., Oracle Advertising and Customer Experience.
- Good Knowledge about Oracle Siebel CRM Systems and Oracle's cloud applications for CRM i.e.., Oracle Advertising and Customer Experience.

Certifications

- Oracle Cloud Infrastructure 2023 Certified Application Integration Professional, Oracle University, 2023.
  https://drive.google.com/file/d/1wRSDdBSHJnPC9Gi-0TAOB6xDxDZfT0XO/view?usp=sharing
- Oracle Cloud Platform Application Integration 2022 Certified Professional, Oracle University, 2022.
  https://drive.google.com/file/d/1DYXfiHiBa0RpcXk00WkX-rHjeMjtImLo/view?usp=share_link
- Oracle Application Integration Cloud Platform for Solution Engineer, Oracle University,2020.
- Oracle Application Integration Cloud Platform 2020 Sales Specialist Assessment, Oracle University,2020.