



CONTACT ME

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AWARDS

- Team Bronze award of Q3 2022
- Trailhead Ranger

SKILLS

Technical:

- Sales Cloud
- Service Cloud
- Community Cloud
- Einstein Analytics Cloud
- Process Builder & Workflows
- Flows
- Omni channel
- Messaging channel
- Einstein Bots
- Apex
- VisualForce
- Aura Components
- Lightning Web Components (LWC)
- Rest API

Third party Apps:

- DocuSign

Tools and Software:

- Data loader
- Workbench
- VS Code
- GIT

NAGARAJU MALLI

SALESFORCE DEVELOPER

PROFESSIONAL SUMMARY

A highly technical, 3 x certified Salesforce Developer with 4 years' experience configuring Salesforce Sales, Service and Analytics Cloud. Proven ability to analyze, design and optimize business processes with hands-on experience implementing change, increasing user adoption and driving best practice.

WORK EXPERIENCE

Atos, Salesforce Developer

THD - HDE

Feb22 - Present

Salesforce Developer for The Home Depot client. Migrating Siebel legacy system to Salesforce. So, all Job management and Payment collection going to take care by Salesforce system instead of legacy system.

- Migrated multiple branches onto the shared global Salesforce platform, saving the company \$20,000 annually on legacy platforms.
- Created Rest API and Rest resource classes to communicate data between Salesforce and iPad and LMS
- Created batch Apex and Schedule apex classes to sync bulk data to LMS
- Implemented Queueable classes to process Jobs and Send response back to LMS
- Created LWC components for showing Payment Collection and collected Payments page etc..

FEDEX - FTIP

Nov 18 – Feb 22

Salesforce Developer for The Fedex client. FedEx is logistic company which is having an incentive program FTIP (FedEx Technology Incentive Program). FedEx paying for integration products that work with your automation systems, as well as cash for printers and servers. If customer qualified for FTIP, account executive will connect customer with a program expert who will help you find the best technology recommendation and process the contract.

- Implemented Lightning Components and Apex Classes as per the requirement.
- Developed Apex Triggers and Apex Classes for various functional needs in the application
- Worked on integration with DocuSign and Java applications
- Implemented Flows for quick case creation and Initiate FTIP requests
- Implemented Process builder for record updates and sending email templates using apex class
- Created analytic dashboards to show FTIP requests with revenue and Incentive amount details by VP, SVP and AE level
- Written test classes for apex classes to get code coverage

EDUCATION

Vikrama Simhapuri University

M.Sc. (Computer Science) [77%]

BSc (Computers) [86%]