Roslyn Renáe Nevel

**Experienced Business Management Professional**7300 Trailview Drive |Plain City, Ohio 43064 | 614.301.3824| roslyn.nevel.1121@gmail.com



**OVERVIEW**

A dynamic and engaging management professional with over 10 years of proven capabilities in building high performing teams who maintain a laser focus on delivering an exceptional customer experience. Graduate of The Culinary Institute of America who embraces new and exciting trends in the Hospitality & Management fields.

**EDUCATION / CERTIFICATIONS**

**2010 Bachelors of Professional Studies in Culinary Arts Management**

 The Culinary Institute of America, Hyde Park, NY

**2009 Associates Degree in Culinary Arts**

The Culinary Institute of America, Hyde Park, NY

**International Food and Wine Experience (Spain), 2010**

**TIONAL LES &**

**EXPERTISE**

* **Merchandising Management**
	+ Sales plan execution for multiple departments
	+ Seasonal Event Planning
	+ Foodie Sampling Experience
* **Human Resources Management**
	+ KnowMe
	+ CORE Recruiting
	+ External Recruiting
	+ Talent Acquisition
	+ New Hire Training & Development
	+ Retention Planning &Execution
	+ Talent Scoping & Management
	+ Talent Metric Tracking
	+ Local 1059 Union Relations/Grievance Meetings
* **General Management**
	+ Catering & Private Events Manager
	+ High Performance Team Building
	+ Payroll/P&L Management
	+ Cost Accounting / QuickBooks
	+ Vendor and Inventory Management
	+ Restaurant Website & Social Media Design
* **Operations Management**
	+ RF/APP/RAD Training
	+ Front of house & Back-of-house
	+ Dining Service & Menu Development
	+ Beer, Wine & Non-Alcoholic Beverage Management
	+ Micros/Aloha/POSITOUCH/Digital Dining
	+ OpenTable
	+ DoorDash/Grubhub
	+ Tips Certification
	+ CPR/AED Certification
	+ Crowd Manager Certification
	+ Safety/Sanitation/Quality Control
	+ ServSafe Certification
	+ Allergen Awareness Certification

**WORK EXPERIENCE**

 **2008-2020**

 Starbucks- Columbus, OH, Store Manager

 11/2019-Present

 The Kroger Co. – Columbus, OH, Assistant Store Manager

8/2016-11/2019

 Walpole Handmade Chocolates /LA Burdick Handmade

 Chocolates – Boston, MA, General Manager

12/2015-4/2016

Strip T’s Restaurant – Watertown, MA, General Manager

10/2012-12/2015

Smith & Wollensky Restaurant Group – Boston, MA, Chef

10/2011-5/2012

CIA, Apple Pie Bakery Café – Hyde Park, NY, Line cook

8/2008-12/2010

**INTERN/EXTERNSHIP EXPERIENCE**

**2010 The Campbell’s Soup Company**

*Research & Development Culinary Intern*

**2008 Kingsmill Resort & Spa**

*AOS Externship – Line Cook/Garde Manger/Commissary Chef*

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**REFERENCES**

Available Upon Request

**CONNECT**

 *Roslyn.Nevel.1121@gmail.com*