Roslyn Renáe Nevel

**Experienced Business Management Professional**7300 Trailview Drive |Plain City, Ohio 43064 | 614.301.3824| [roslyn.nevel.1121@gmail.com](mailto:roslyn.nevel.1121@gmail.com)



**OVERVIEW**

A dynamic and engaging management professional with over 10 years of proven capabilities in building high performing teams who maintain a laser focus on delivering an exceptional customer experience. Graduate of The Culinary Institute of America who embraces new and exciting trends in the Hospitality & Management fields.

**EDUCATION / CERTIFICATIONS**

**2010 Bachelors of Professional Studies in Culinary Arts Management**

The Culinary Institute of America, Hyde Park, NY

**2009 Associates Degree in Culinary Arts**

The Culinary Institute of America, Hyde Park, NY

**International Food and Wine Experience (Spain), 2010**

**TIONAL LES &**

**EXPERTISE**

* **Merchandising Management**
  + Sales plan execution for multiple departments
  + Seasonal Event Planning
  + Foodie Sampling Experience
* **Human Resources Management**
  + KnowMe
  + CORE Recruiting
  + External Recruiting
  + Talent Acquisition
  + New Hire Training & Development
  + Retention Planning &Execution
  + Talent Scoping & Management
  + Talent Metric Tracking
  + Local 1059 Union Relations/Grievance Meetings
* **General Management**
  + Catering & Private Events Manager
  + High Performance Team Building
  + Payroll/P&L Management
  + Cost Accounting / QuickBooks
  + Vendor and Inventory Management
  + Restaurant Website & Social Media Design
* **Operations Management**
  + RF/APP/RAD Training
  + Front of house & Back-of-house
  + Dining Service & Menu Development
  + Beer, Wine & Non-Alcoholic Beverage Management
  + Micros/Aloha/POSITOUCH/Digital Dining
  + OpenTable
  + DoorDash/Grubhub
  + Tips Certification
  + CPR/AED Certification
  + Crowd Manager Certification
  + Safety/Sanitation/Quality Control
  + ServSafe Certification
  + Allergen Awareness Certification

**WORK EXPERIENCE**

**2008-2020**

Starbucks- Columbus, OH, Store Manager

11/2019-Present

The Kroger Co. – Columbus, OH, Assistant Store Manager

8/2016-11/2019

Walpole Handmade Chocolates /LA Burdick Handmade

Chocolates – Boston, MA, General Manager

12/2015-4/2016

Strip T’s Restaurant – Watertown, MA, General Manager

10/2012-12/2015

Smith & Wollensky Restaurant Group – Boston, MA, Chef

10/2011-5/2012

CIA, Apple Pie Bakery Café – Hyde Park, NY, Line cook

8/2008-12/2010

**INTERN/EXTERNSHIP EXPERIENCE**

**2010 The Campbell’s Soup Company**

*Research & Development Culinary Intern*

**2008 Kingsmill Resort & Spa**

*AOS Externship – Line Cook/Garde Manger/Commissary Chef*

**LS**



**REFERENCES**

Available Upon Request

**CONNECT**

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